









**Alpine, Amador, Calaveras, El Dorado, Tuolumne County
Community Advisory Committee
Meeting Minutes**

DATE:	March 28, 2025
TIME:	12:00 – 1:00 PM
LOCATION:	Microsoft Teams

SUBJECT	DISCUSSION
Welcome	<p>Meeting Attendees:</p> <p>Mary McGee – Health Care Options</p> <p>Dee Baldwin, MBA – Tuolumne Me-Wuk Indian Health Center</p> <p>Mayra Serrano - Anthem</p> <p>Olga Ochoa – Health Care Options</p> <p>Caprice M. Ramsey – El Dorado County</p> <p>Felipe Antonio Villar – Health Care Options</p> <p>Patrick M. Klein – El Dorado County HHSA/PH</p> <p>Linh Casas - Anthem</p> <p>Matt W. Smith- El Dorado County Office of Education</p> <p>Dave Martinez</p> <p>Patty R. Orey – Amador County Public Health</p> <p>Melissa Cranfill – Amador County Behavioral Health</p> <p>Diana Sapien – Adventist Health Sonora</p> <p>Kyle Fliflet – El Dorado County</p> <p>Kelly Jordan</p> <p>Julia Hackett – The Center for Violence Free Relationships, El Dorado County</p> <p>Roberta Bay Martin</p> <p>Samantha Correa - CUSD</p> <p>Heather Leaver</p> <p>Nina Machado – First 5 Amador</p> <p>Cathy Parker – Adventist Health Sonora</p> <p>Rosa Deming – Health Care Options</p> <p>Carmen Andrade – Health Care Options</p> <p>Trixxie Smith – Patients’ Rights Advocates, CalVoices/Sierra Wind Wellness and Recovery Center</p> <p>Rachel Peigh – Marshall (El Dorado County)</p>
Purpose of the Community Advisory Committee	<ul style="list-style-type: none">○ Provide input and recommendations to Anthem’s programs and services.○ Meet others to share and learn about resources.○ Welcome for Anthem Medi-Cal members to join this committee. Please refer anyone interested to Janet at Janet.Paine@Anthem.com

	Janet also asked for those present to think of Anthem Medi-Cal members that may want to join the CAC and let her know of anyone interested.
Community Advisory Committee Membership Survey	As a DHCS contractual requirement, Anthem Blue Cross must ensure its CAC membership reflects the general Medi-Cal Member population in its service area. In order to comply with this requirement, we are requesting your assistance with answering the following questions. Your valuable time and insight is greatly appreciated. Janet shared that she sent out the survey last week and thanked those who completed it.
Health Equity, Mayra Serrano, Director, Health Equity	<ul style="list-style-type: none"> ○ Review the updated 2024 Health Equity Evaluation and 2025 Workplan/Goals. <p>Mayra shared some of our updates in terms of our Health Equity strategy and where we landed in 2024 and what's in store for 2025 and really want your feedback and your input on. Mayra reviewed the Health Equity transformation plan which is a comprehensive assessment of all our quality improvement and Health Equity activities that we do every year. It provides the blueprint for the upcoming year and it demonstrates our objectives, the scope of activities, our processes, our systems and strategies so that we can improve the quality of care and services provided to our Medicaid members. This report is presented to our Community Advisory Committee and also to our quality improvement and Health Equity committee where there is a deeper dive into some of that strategy development. If anyone is interested in the Health Equity Committee let Mayra know at Mayra.Serrano@anthem.com. We meet on a quarterly basis.</p> <p>Mayra also shared information on Anthem's Doula benefit. Doula's provide education and what to expect during labor. During labor they provide support, encouragement and guidance. There are currently zero doulas in the rural counties. Marya encouraged those interested to reach out to her. She would like to address the barriers to having Doula services in the rural areas. She is looking to find funding to provide training and continuing education.</p> <div data-bbox="506 1535 711 1661">  Rural CAC_HE Updates 3-28-25.pdf </div> <p>Mayra also shared information on Anthem's Food Insecurity Grant and encouraged those in attendance to apply.</p> <div data-bbox="506 1820 714 1946">  Anthem Blue Cross Food Insecurity Grant </div>

<p>Non-Specialty Mental Health Education,</p>	<p>Non-Specialty Mental Health Education – DHCS APL 24-012 - in response to DHCS APL 24-012, request to educate members on how to receive NSMHS, a flyer has been created (attached). Additionally, a provider training deck has been developed. Janet asked those present to let her know if they are interested in the provider training.</p> <p> 11255262 1063248CAMENABC</p> <p>Nina Machado asked for examples of NSMHS, Janet shared the following: stress management, anxiety management, depression management, individual, family, group psychotherapy.</p>
<p>Mission Drive Finance</p>	<p>Janet shared information on Mission Drive Finance.</p> <p>Are you a small business owner or nonprofit leader dedicated to improving physical, social, or behavioral health?</p> <p>The Anthem Blue Cross Foundation is partnering with Mission Driven Finance to provide accessible and affordable financing to small businesses and nonprofits to create healthier communities. The funding is designed to empower organizations that are making a difference in under-resourced communities by advancing health outcomes.</p> <p>Attached is a flyer with additional information and you can learn more on the website. If you feel you qualify, you can contact Mission Driven Finance directly by emailing or scheduling a call to see if this is a fit.</p> <p> MDF - Anthem Blue Cross Foundation Bor</p>
<p>Population Health Needs Assessment Overview, Linh Casas, Whole Health Director</p>	<ul style="list-style-type: none"> ○ Linh shared information on Anthem’s Population Health Needs Assessment Process. She encouraged attendees to participate and provide input. Linh will share outcomes at the next meeting and it is important to provide feedback on strategies. <p> PNA CAC - Rural.pptx</p>

Timely Access , David Lavine, Program Manager, Provider Performance Management	<ul style="list-style-type: none"> No update provided
Cultural Linguistics Update , Alejandra Vaca, Anthem's Health Promotion Consultant Sr.	<ul style="list-style-type: none"> No update provided
Committee Member Updates / Events - two minutes per person maximum	<p>Janet asked if there were any members who wanted to share updates on their organizations or upcoming events, or if there were any questions in general.</p> <p>Health Care Options Team introduced themselves:</p> <ul style="list-style-type: none"> Mary McGee, Regional Manager – Amador, Calaveras, Fresno, Inyo, Kern, Madera, Mariposa, Mono, San Bernardino, San Joaquin, Stanislaus, Tulare, Tuolumne. Felipe Villar – Alpine, El Dorado, Sacramento, Placer, Yuba/Sutter Rosa Deming – Norther Region ESR Supervisor, El Dorado Carmen Andrade – Supervisor, Amador, Stanislaus, San Joaquin Olga Ochoa – Central Valley
Anthem Updates <ul style="list-style-type: none"> County Account Management Special Programs / CalAIM Health Education Cultural and Linguistics Provider Relationship Telehealth Programs Marketing / Community Relations Quality Improvement / Provider Success 	<ul style="list-style-type: none"> Anthem's Data Report for Madera County CAC Q4 2024 is attached to include, membership, transportation, and LiveHealth Online utilization and CalAIM Enhanced Care Management, Community Supports, Doula, and Community Health Worker resources and information. <div data-bbox="511 1213 714 1339">  <p>Anthem Data Report Rural County CAC Q1</p> </div>
Closing Remarks & Next Meeting	<ul style="list-style-type: none"> Next Meeting: TBD

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We can translate this at no cost. Call the customer service number on your member ID card.

English

Podemos traducir esto gratuitamente. Llame al número de servicio de atención al cliente que aparece en su tarjeta de identificación (ID Card).

Spanish

我們可以免費為您提供翻譯版本。請撥打您ID卡上所列的電話號碼洽詢客戶服務中心。

Chinese

Peb txhais tau qhov no pub dawb. Hu mus rau qhov chaw pab neeg tus naj npawb xov tooj nyob rau ntawm koj daim ID ua mej zeej.

Hmong

Мы можем перевести это бесплатно. Позвоните в отдел обслуживания участников плана по номеру, указанному в вашей карточке участника плана (ID Card).

Russian

Maaari namin itong isalin-wika nang walang bayad. Paki tawagan ang numero ng customer service sa inyong ID card na pang miyembro.

Tagalog

Chúng tôi có thể phiên dịch văn bản này miễn phí. Xin gọi văn phòng dịch vụ hội viên qua số điện thoại ghi trên thẻ ID (thẻ hội viên) của quý vị.

Vietnamese