

**Sacramento County
Community Advisory Committee Meeting
Q3 2024 Agenda**

DATE:	Friday, September 27, 2024
TIME:	11:00 AM – 12:00 PM
LOCATION:	Virtual via MicroSoft Teams

SUBJECT	NOTES
Welcome and Introductions	<p>Samantha Slaughter: Community resource project WIC program, CRP, WIC and we are one of two WIC agencies that are in Sacramento County. I'm the breastfeeding program supervisor.</p> <p>James Chapeton: Quality Assurance Coordinator, Sacramento Community clinic. I oversee working HEDIS measures and workflows.</p>
Anthem Updates	<p>Anthem Health Plan Updates:</p> <p>MOU Engagement:</p> <ul style="list-style-type: none"> • Health Plans are actively working with other entities to execute MOU including: <ul style="list-style-type: none"> ○ Regional Center - separately ○ County Welfare ○ WIC ○ County Behavioral Health ○ In-Home Supportive Services (IHSS) • For some entities, MCPs are meeting together and other entities, MCPs are meeting separately. • All executed MOUs will be posted on MCPs website • DHCS is currently working on First 5 MOU. • MHP/DMC_ODS MOU: • DHCS MOU Webpage - https://www.dhcs.ca.gov/Pages/MCPMOUS.aspx <p>Samantha Slaughter: I'm helping spearhead the MOU for our WIC agency. We had a meeting with the different health plans and me. They're treating the two WIC program separately just because we are in our parent agency. Is Community Resource project which is a nonprofit and then Sacramento County WIC is under the umbrella of Sacramento Public Health. The health plans are executing an MOU with the larger entity of Sacramento Public Health and WIC is included in that.</p> <p>CAC Policies & Procedures:</p> <p>Adult Expansion: Anthem: Adult Expansion A26-49 is to ensure individuals transitioning from restricted scope Medi-Cal or are otherwise uninsured to full-scope Medi-Cal maintain their existing Primary Care Provider (PCP) assignments to the maximum extent possible to minimize disruptions in services. As these individuals transition to full scope Medi-Cal, California has prioritized two goals: 1) Maintain PCP assignment to the maximum extent possible; and 2) Support and strengthen traditional county health providers who treat a high volume of uninsured and Medi-Cal patients. Working on establishing a stand-alone BAA with</p>

SCC HSS. SFTP Site is set up. Test files have successfully been exchanged. Data will be exchanged once BAA is established.



APL 23-031 Adult Expansion Final_Clean.pdf

DEI: Participating in a workgroup that consists of San Francisco Health Plan, Santa Clara Family Health Plan, Kaiser, and Anthem to discuss how we will collaborate to fulfill the DEI APL requirements below.

Sharing and Exchange of Educational Resources

MCPs located in the same county must coordinate DEI trainings that are reflective and encompassing of the criteria outlined in this APL so that if an MCP, Subcontractor, Downstream Subcontractor, or Network Provider completes the training for one MCP within the same county, then they will have met the obligation to complete the training for all other MCPs within the same county and can provide an attestation of training completion. All MCP HEOs within a similar geographical region or county must collaborate on DEI training criteria to ensure alignment and accurate training records.



APL23-025 diversity equity inclusion.pdf

CalAIM:

Anthem is continuing to implement CalAIM in San Francisco County with regular meetings occurring with key organizations.

1. [CalAIM Overview](#)
1. [Community Health Workers \(ca.gov\)](#)
2. [ECM Overview](#)
3. [CS Overview](#)

Community Health Worker:

[California Advancing and Innovating Medi-Cal \(CalAIM\) | Anthem Blue Cross](#)



CABC-CD-015396-22 Community Health Worker Overview_FINAL.pdf



CABC-CD-014756-22 EXPRESS CHW Certification Tool_FINAL.pdf



2541329 1000712CAMENABC Community Health Worker Member Flier UPD CM 04 21.pdf



2541329 1000712CAMSPABC Community Health Worker Member Flier UPD CM 04 21.pdf



ACAPEC-2783-21 CA Community Health Referral Form FINAL FILLABLE.pdf

Community Supports:

[California Advancing and Innovating Medi-Cal \(CalAIM\) | Anthem Blue Cross](#)



CA_CalAIMCSmemberreferralform.pdf



CABC-CD-049197-24 CalAIM CS Flyer_FINAL 1.pdf



ENGLISH CalAIM CS One-Pager FINAL.pdf



CA_CalAIMILOSflier.pdf

Enhanced Care Management:

[California Advancing and Innovating Medi-Cal \(CalAIM\) | Anthem Blue Cross](#)

[Care Management | California Medicaid Anthem](#)



CA_CAID_ECMPProviderDirectory.pdf



CalAIM ECM Referral Form_FINAL_Fillable.pdf



CalAIM-ECM Referral Form with Checklist_CABC-CD-047080-23 _V3_fillable.pdf



CABC-CD-049193-24 EXPRESS CalAIM ECM Flier_FINAL (1) 2.pdf



CABC-CD-053882-24 EXPRESS Hlthy Rwrds Prg Flier_FINAL.pdf

LiveHealth Online:

Kalil: Live Health Online can be used by everyone. Encourage our members to use this platform. Will continue to talk about it until our utilization increases.

[Urgent Care - See a Doctor 24/7 - LiveHealth Online](#)



Live Health Online Flyer FINALv6.pdf



LHO User Instructions Flier.pdf



LHO Overview FINAL.pdf



LHO SP.pdf

Transportation/ModivCare Services:

[Non-emergency medical transportation — provider certification statements - Provider News \(anthem.com\)](#)



Transportation BR FINAL 12 21 (2).pdf



Transportation BR Flier Spanish HR 12 21.pdf

Healthy Rewards Program:

[Value-Added Benefits | California Medicaid Anthem](#)

Through our Healthy Rewards Program, members can earn \$10 to \$80 for getting certain health services. At the same time, you increase your practice's quality scores by providing members with the vaccinations, screening visits, and medications they need. When an Anthem member meets the eligibility criteria for the activities listed below and completes the service, they will earn the corresponding reward amount after the service is confirmed by the Claims department. The reward dollars are loaded into the member's Healthy Rewards account and can be redeemed for a variety of retail gift cards. Please ensure you file your claims timely so the members can receive their awards.



12292504 1057170CAMENABC Healthy Rewards BR MKT 02 24.pdf



CA_CAID_PU_HealthyRewardsProgram.pdf

Provider Flier only.

Planning For the End of the Continuous Coverage Requirement when the Medi-Cal COVID-19 Public Health Emergency (PHE) Ends:

Anthem:






- States **began** the redetermination process by **April 30, 2023**; and,
- States will have up to 14 months to complete all redeterminations (i.e., no later than May 31, 2024).

[Medicaid Renewal & Disenrollment Coverage Options | Anthem](#)

[Check Your Health Benefits Eligibility | Anthem \(myhealthbenefitfinder.com\)](#)

<https://www.readyrenew.com/835/index.html?m=ca&c=4&e=e>

https://players.brightcove.net/3639471564001/QBcaf6zgr_default/index.html?videoid=6325324769112

	<div style="text-align: center;">  6155712 1033874CAMENABS Ready Set Renew Buckslip UPD 08 22.pdf </div> <div style="text-align: center; margin-top: 20px;">  6155712 1033874CAMSPABS Ready Set Renew Buckslip UPD 08 22.pdf </div> <p>Keep Your Medi-Cal (socialpresskit.com)</p> <p>Provider Relations - Community Relations - Quality: Care Coordination: Health Care Services Management: Case Management</p> <p>Case Management referral forms and our Preservice Review form (which was recently revised). Attaching both here, and both can be downloaded from our provider website:</p> <ul style="list-style-type: none"> • Case Management referral form • Pre-Service Review form <p>Updated Case Management Form</p> <div style="text-align: center;">  </div> <p>ACAPEC-2687-21 CA Medi-Cal Care Mgm</p> <p>Updated Preservice Review Form</p> <div style="text-align: center;">  </div> <p>ACAPEC-3456-22 CA GBD PA Request For</p> <p>Utilization Reports:</p> <ul style="list-style-type: none"> • Anthem membership • Behavioral Health Utilization • LiveHealth Online Utilization • Modivcare Transportation Utilization <div style="text-align: center; margin-top: 20px;">  Q3 2024 Anthem Blue Cross _ Sacramento CAC _Reports_9.27.2024.pdf </div>
<p>Attendee Comments / Updates</p>	<ol style="list-style-type: none"> 1. Samantha Slaughter: Perhaps increasing activity on Tik Tok and Instagram will increase member engagement. We can help share those social media posts with our network. 2. James Chapeton: I have a suggestion, but I can give you some information of what's working with the healthy reward program. it's a great program, but unfortunately the patient population that we serve aren't tech savvy or just either don't have a phone or just don't have the proper knowledge of how to utilize this app to get their health reward. We've had challenges in bringing in patients to get their healthy reward incentives and teaching them and educating them on the benefits. The biggest barrier is using the technology. I have not seen big success when it comes to using the healthy reward program. We do have them posted up in our clinics, but patients aren't using it.



Closing Remarks & Adjournment	Quarter 3 CAC Meeting will be conducted on December , 2024 @
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www.anthem.com/ca/medi-cal

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We can translate this at no cost. Call the customer service number on your member ID card.

English

Podemos traducir esto gratuitamente. Llame al número de servicio de atención al cliente que aparece en su tarjeta de identificación (ID Card).

Spanish

我們可以免費為您提供翻譯版本。請撥打您ID卡上所列的電話號碼洽詢客戶服務中心。

Chinese

Peb txhais tau qhov no pub dawb. Hu mus rau qhov chaw pab neeg tus naj npawb xov tooj nyob rau ntawm koj daim ID ua mej zeej.

Hmong

Мы можем перевести это бесплатно. Позвоните в отдел обслуживания участников плана по номеру, указанному в вашей карточке участника плана (ID Card).

Russian

Maaari namin itong isalin-wika nang walang bayad. Paki tawagan ang numero ng customer service sa inyong ID card na pang miyembro.

Tagalog

Chúng tôi có thể phiên dịch văn bản này miễn phí. Xin gọi văn phòng dịch vụ hội viên qua số điện thoại ghi trên thẻ ID (thẻ hội viên) của quý vị.

Vietnamese