





**Kern County  
Community Advisory Committee  
Minutes**

<b>DATE:</b>	December 6, 2024
<b>TIME:</b>	11:00 – 12:00 PM
<b>LOCATION:</b>	Microsoft Teams

<b>SUBJECT</b>	<b>DISCUSSION</b>
<b>Welcome</b>	Welcome everyone to the meeting, ask them to add their contact information on the chat.
<b>Purpose of the Community Advisory Committee</b>	Remind: <ul style="list-style-type: none"><li>○ Provide input and recommendations to Anthem’s programs and services.</li><li>○ Meet others to share and learn about resources.</li><li>○ Looking for Anthem Medi-Cal members to join this committee. Please refer anyone interested to Denise at <a href="mailto:denise.ornelas@anthem.com">denise.ornelas@anthem.com</a></li></ul>
<b>Housing Strategy Updates, Miguel Lopez, Program Manager</b>	<ul style="list-style-type: none"><li>○ Miguel provided an update for Kern Housing strategy and collaborations.</li></ul>
<b>Network Adequacy, David Lavine, Provider Performance Management</b>	<ul style="list-style-type: none"><li>○ David presented on Anthem Network Adequacy. Slides attached to email.</li></ul>
<b>Health Equity, Mayra Serrano, Director, Health Equity</b>	<ul style="list-style-type: none"><li>○ NSMHS / SMHS presentation of data and education deck attached to email</li></ul>
<b>Community Health Assessment / Community Health Improvement Plan, Linh Casa, Whole Health Director</b>	<ul style="list-style-type: none"><li>○ CHA &amp; CHIP information. <i>Hi everyone, I want to provide you a quick update on the population needs assessment and new requirement from the state regarding Anthem’s involvement with Kern County Department of Public Health. Previously Anthem conducted the population needs assessment (or PNA for short) annually to identify the priority needs of our communities and members to identify health disparities and address gaps in services and resources. Effective January 1, 2023, under the Population Health Management Strategy, Anthem can fulfill our PNA</i></li></ul>

	<p><i>requirement by meaningfully participating in the Community Health Assessments (CHAs)/and Community Health Improvement Plans (CHIPs) conducted by Kern County Local Health departments, strengthening our engagement with the County and community so we have a better understanding of the needs of our members and communities we serve.</i></p> <p><i>The Community Health Assessment helps identify and evaluate the key health needs and issues of the community. The Community Health Improvement Plan is the output of that assessment and the activities you plan to do to address the needs identified.</i></p> <p><i>Our engagement with the Public Health Department involves participating in meetings and workgroups, data sharing, provide funding to support the CHA/CHIP, and development of a shared goal that aligns with DHCS’ Bold Goals. The shared goal we’ve developed with Kern County is developing a maternal care committee to address maternal health disparities, ensuring sufficient doula network to address these disparities, and provide cultural competency trainings to providers around the maternal care challenges.</i></p> <p><i>As we continue the work in 2025, we’ll be sharing more details on what we’re doing with the County around our shared goal as well share findings from the County’s CHA/CHIP with you. We value the voices of our community so it’s important that you continue to attend the CAC meetings to learn how you can participate in the County’s CHA/CHIP process, provide feedbacks where you see opportunities for Anthem to support and how the findings from the CHA/CHIP can influence Anthem’s own strategies.</i></p>
<p><b>Cultural Linguistics Update</b> – Alejandra Vaca, Health Promotion Consultant</p>	<ul style="list-style-type: none"> <li>○ Anthem Health and Wellness Webpage</li> </ul> <p>None to report</p>

<p><b>Committee Member Updates / Events - two minutes per person maximum</b></p>	<ul style="list-style-type: none"> <li>○ None to report</li> </ul>
<p><b>Anthem Updates</b></p> <ul style="list-style-type: none"> <li>○ County Account Management</li> <li>○ Special Programs / CalAIM</li> <li>○ Health Education</li> <li>○ Cultural and Linguistics</li> <li>○ Provider Relations</li> <li>○ Telehealth Programs</li> <li>○ Marketing / Community Relations</li> <li>○ Quality Improvement / Provider Success</li> </ul>	<ul style="list-style-type: none"> <li>○ Anthem’s Data Report for Kern County CAC Q4 will be attached to minutes including, membership &amp; transportation. Medi-Cal Ready. Set. Renew.</li> </ul> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  <p>Q4 2024 Kern County CAC Data (1).pptx</p> </div> <div style="text-align: center;">  <p>Ready Set Renew Buckslip UPD 08 22 (1).pdf</p> </div> </div>
<p><b>Closing Remarks &amp; Next Meeting</b></p>	<ul style="list-style-type: none"> <li>○ Next Meeting:             <ul style="list-style-type: none"> <li>• 2025 – To Be Scheduled</li> </ul> </li> </ul>

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We can translate this at no cost. Call the customer service number on your member ID card.	<i>English</i>
Podemos traducir esto gratuitamente. Llame al número de servicio de atención al cliente que aparece en su tarjeta de identificación (ID Card).	<i>Spanish</i>
我們可以免費為您提供翻譯版本。請撥打您ID卡上所列的電話號碼洽詢客戶服務中心。	<i>Chinese</i>
Peb txhais tau qhov no pub dawb. Hu mus rau qhov chaw pab neeg tus naj npawb xov tooj nyob rau ntawm koj daim ID ua mej zeej.	<i>Hmong</i>
Мы можем перевести это бесплатно. Позвоните в отдел обслуживания участников плана по номеру, указанному в вашей карточке участника плана (ID Card).	<i>Russian</i>
Maaari namin itong isalin-wika nang walang bayad. Paki tawagan ang numero ng customer service sa inyong ID card na pang miyembro.	<i>Tagalog</i>
Chúng tôi có thể phiên dịch văn bản này miễn phí. Xin gọi văn phòng dịch vụ hội viên qua số điện thoại ghi trên thẻ ID (thẻ hội viên) của quý vị.	<i>Vietnamese</i>