

**Government Business Division
Policies and Procedures**

Section (Primary Department) Utilization Management (UM)		SUBJECT (Document Title) School-Linked Child Health and Disability Program (CHDP) Services - Care Coordination - CA	
Effective Date 12/01/1995	Date of Last Review 04/08/2024	Date of Last Revision 03/31/2023	Dept. Approval Date 04/08/2024
Department Approval/Signature:			

Policy applies to health plans operating in the following State(s). Applicable products noted below.

Products	<input type="checkbox"/> Arkansas	<input type="checkbox"/> Iowa	<input type="checkbox"/> Nevada	<input type="checkbox"/> Tennessee
<input checked="" type="checkbox"/> Medicaid/CHIP	<input checked="" type="checkbox"/> California	<input type="checkbox"/> Kentucky	<input type="checkbox"/> New Jersey	<input type="checkbox"/> Texas
<input type="checkbox"/> Medicare/SNP	<input type="checkbox"/> Colorado	<input type="checkbox"/> Louisiana	<input type="checkbox"/> New York	<input type="checkbox"/> Virginia
<input type="checkbox"/> MMP/Duals	<input type="checkbox"/> District of Columbia	<input type="checkbox"/> Maryland	<input type="checkbox"/> New York (WNY)	<input type="checkbox"/> Washington
	<input type="checkbox"/> Florida	<input type="checkbox"/> Minnesota	<input type="checkbox"/> North Carolina	<input type="checkbox"/> West Virginia
	<input type="checkbox"/> Georgia	<input type="checkbox"/> Missouri	<input type="checkbox"/> Ohio	<input type="checkbox"/> Wisconsin
	<input type="checkbox"/> Indiana	<input type="checkbox"/> Nebraska	<input type="checkbox"/> South Carolina	

POLICY:

Anthem Medicaid is contracted with the State of California for Medi-Cal Managed Care to provide Child Health and Disability Program (CHDP) services, including:

- wellness checks;
- health assessments;
- lab screenings; and
- immunizations/vaccines.

School-linked services play a major role in providing children access to preventive care and early intervention services. Anthem Medicaid coordinates with, and provides support for, school-based clinics that provide CHDP services.

The Primary Care Provider (PCP), as the “medical home”, is the primary case manager for members and shall provide coordination of care for members who receive CHDP services through the local school districts or school sites. School-based clinics must ensure that PCPs are notified when services are rendered to members. However, when necessary Anthem Medicaid’s Medical Management Department may provide care coordination and case management in collaboration with the member’s treating physician.

The school-based clinic may provide any medically necessary CHDP service through qualified practitioners and will receive reimbursement for such services.

DEFINITIONS:

CHDP: The Child Health and Disability Prevention (CHDP) is a preventive program that delivers periodic health assessments and services to low income children and youth in California. The CHDP program is administered by the Children’s Medical Services Branch of the Department

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of Health Care Services (DHCS) and is operated through the CA Medi-Cal Managed Care contract.

PROCEDURE:

I. School-Based Clinics Responsibilities

- A. School-based clinics are responsible for the following:
1. Establish system for coordinating care and sharing medical information with PCPs.
 2. Make reasonable efforts to obtain member's necessary medical information in order to avoid duplication of services. This should include use of the regional Immunization Registry if possible.
 3. Educate members on managed care and promote follow-up with the PCP.
 4. Contact the member's PCP for children identified at school sites as being in need of further services to ensure coordination of care and appropriate referrals as necessary.
 5. Ensure appropriate notification to parent(s) on where to receive follow-up service.
 6. Notify the PCP of services provided to his/her members at the school-based clinic. This should include completion of the PM 160 Information Only Form. The PCP notification must be documented in the member's medical record.
 7. Prepare and maintain all appropriate records on members receiving services from the school-based clinic according to legal requirements.
 8. All CHDP services rendered will be reported with claim submission including PM160-Information Only Form to either the member's assigned Primary Medical Group (PMG) or to Anthem Blue Cross Medicaid.

II. PCP Responsibilities

- A. The Primary Care Provider (PCP), as the "medical home", is the primary case manager for members and shall provide coordination of care for members who receive CHDP services through the local school districts or school sites.

III. Anthem's Medical Management Department Responsibility

- A. Medical Management may collaborate with the member's PCP to assist in coordinating care and/or provide case management services, if needed.

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- B. Otherwise, additional services needed as a result of the assessments provided under this program (ex: speech, occupational, and/or physical therapies) would be provided under the basic Medi-Cal benefits and through the standard referral process.

REFERENCES:

- "California Department of Healthcare Services." Child Health and Disability Prevention Program. N.p., n.d. Web. 03/20/2023. - <http://www.dhcs.ca.gov/services/chdp/Pages/default.aspx>
- Anthem Blue Cross Provider Operations Manual, last updated January 2023
- Central Valley/Bay Area, Sacramento, Tulare, Tri-County (Kings, Fresno, Madera), and LA Care Contracts, Exhibit A, Attachment 11

RESPONSIBLE DEPARTMENTS:

Primary Department:

Utilization Management (UM)

Secondary Department(s):

CA Medicaid Program Administration Support (PAS)
Case Management (CM)

EXCEPTIONS:

None

REVISION HISTORY:

Review Date	Changes
04/08/24	<ul style="list-style-type: none">• Annual Review; no changes
03/31/23	<ul style="list-style-type: none">• Annual Review• Alphabetized References section and updated dates from 2022 to 2023• Updated primary department from "Medical Management: Utilization Management (UM) & Case Management (CM)" to "Utilization Management (UM)"• Added "Case Management (UM)" as a secondary department
03/24/22	<ul style="list-style-type: none">• Annual Review, Updated References and placed in alphabetical order

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Review Date	Changes
03/10/21	<ul style="list-style-type: none"> Annual Review, no changes
03/11/20	<ul style="list-style-type: none"> Annual Review, Updated References
03/06/19	<ul style="list-style-type: none"> Annual Review, Updated References
03/20/18	<ul style="list-style-type: none"> Updated references
03/31/17	<ul style="list-style-type: none"> Annual review. Updated references
04/29/16	<ul style="list-style-type: none"> Annual Review Updated CHDP website citation Update Provider Manual Date
08/12/13	<ul style="list-style-type: none"> Policy previously retired in error. Reinstating policy with no lapse in effective dates as this process has consistently been followed. Updated policy to focus on school-based clinics as per contract specifications.
02/08/13	<ul style="list-style-type: none"> Policy being retired as it is not contractually required, nor does it play a part in Medical Management any longer. Meeting held with Nancy Brenton, Business Analyst III, Revenue Optimization Team for CHDP who advised that Medical Management would not play any role in this program. The program has evolved to the extent that all services (labs, wellness, immunizations) under this program are now handled directly through the member's CHDP (county) certified Pediatricians. Any additional services needed as a result of the assessments provided under this program, would be handled under the basic Medi-Cal benefits and through the standard referral process and not associated with CHDP. Will retire this policy.
04/03/12	<ul style="list-style-type: none"> Policy was sent to the CHDP program team. Major revisions were made that includes the current CHDP process and program. DW