

Meeting Minutes

Health Net, Anthem Blue Cross, Kaiser Permanente, and Amador County Public Health

Meeting Title: Care Coordination Q1 Meeting
 Date/Time of Meeting: March 7, 2024 at 10:00 a.m. - 11:00 a.m.
 Frequency: Quarterly
 Zoom: See Outlook invite

Meeting Leader: Lu Knott and Desiree Dalby



Meeting Minutes

Health Net	Yes/No	Amador County Public Health Department	Yes/No
Lu Knott, Community Liaison	Yes	Joanne Hasson, Public Health Director	Yes
Patty Frederickson, Sr. Concurrent Review Nurse	No	Davina Edmonson, Nurse, IZ, MCAH	Yes
Debbie Teap, Public Programs Specialist	No	Danae Littlefield, LVN, IZ CD	No
		Christian Tucker, Health Educator, CHDP, CCS, MCAH	Yes
		Anna Shrode, Health Educator, Oral Health	Yes
		Fernando Gutierrez, Health Educator, Disease Intervention	No
		Denise Kasinger, Program Coordinator, CCS	No
		Marsha Stone, Program Coordinator, CLPPP	Yes
Anthem Blue Cross		Kat Seeba, Nursing Supervisor	No
Desiree Dalby, Program Manager	Yes		
Zainab During, Care Delivery and Transformation Consultant	Yes		
Kaiser Permanente			
Kadin Caines, Regional Strategic Implementation Leader	No		
Melissa Sutherland, Lead BH & SUD	No		
Lynn Shields, Consultant Medi-Cal Direct Contract, MOU Implementation	No		
Shahzad Dhanani, Regional Director, Medicaid	No		
Anna Yutuc, Managerial Consultant, Medicaid Care Delivery and Operations	No		
Dana R McEwen, BH Implementation Team	Yes		

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Categories	Details	Responsible Party
I.	Introductions <ul style="list-style-type: none"> All attendees introduced themselves by name and role. The agenda was updated for Anthem Blue Cross and Kaiser Permanente attendees. 	All

II.	<p>MOU</p> <ul style="list-style-type: none"> 2024 MOU status: Chris confirmed on behalf of the County to have Anthem Kaiser and Health Net on one MOU. They also agreed to extend the quarterly meetings from 60 to 90 minutes until the MOU and Policy & Procedure documents are executed. Desiree shared she saw minimal changes so far on the MOU. Joanne and Chris are the point of contacts for the MOU. Lu shared Health Net is okay with the County signing first. Lu will have Health Net leadership review MOU and send a clean copy and edits to the County for County Counsel review and signature in approx. 1-2 weeks. 	All
III.	<p>Health Plan Updates</p> <p>Health Net</p> <ul style="list-style-type: none"> Staffing update: The Service Coordination Department is fully staffed. Health Net continues to work remotely. Depending on the department a hybrid schedule is an option working both from home and in the office as their role allows. Health Net is open to continue meetings as they are. The County would like to continue the meetings as they are. <p>Anthem</p> <ul style="list-style-type: none"> LHD Collaboration/SMART Goal: Desiree shared the LHD SMART Goal is coming along. There were no questions from the County. Provider update: Zainab shared she met with WellSpace and discussed the challenges of not having enough providers and the difficulty of recruiting providers (including medical assistants) in the county. She will have an additional meeting with WellSpace to discuss provider support that may include part time providers. Christian shared he appreciates the advocacy to get more providers to the County for medical services. The County would like to see dental providers as well. 	Lu & Desiree
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IV.	<p>County Updates</p> <ul style="list-style-type: none"> Staffing updates: Chris shared the County hired a MAA Coordinator (Medi-Cal Administrative Activities), and an Emergency Preparedness Program Manager. Davina shared the County will be hiring a full-time Parent Educator for the Home Visiting Program. New initiatives and programs: Chris shared the County will be having community event; Celebrating Our Children Fair April 27, 2024. Also, the County will be participating in a Regional Youth Tobacco Program event on May 4, 2024 with 4 additional counties. Lu shared Health Net is available for assistance and support and will need 30-45 days advance notice to process requests. 	County Team
V.	Follow-Up Items	All

	<ul style="list-style-type: none"> • Lu to review MOU updates with Leadership and send a clean copy and edits to the County for signature. • Desiree to email and provide printed updated ModivCare information to Chris. 	
<p style="text-align: center;">VI.</p>	<p>Data Exchange</p> <p>The following data sheets were reviewed and provided by email:</p> <p>Health Net</p>  <p>Q1 2024 PH Data Sheet - Amador Cou</p> <p>Chris asked what is SSFB. Lu shared it is an optional case management program for high-risk pregnancies that for expectant mothers to 6-8 weeks post-partum.</p> <p>Anthem</p>  <p>2024-Q1 Amador County PH Data.ppt</p>	<p style="text-align: center;">Lu & Desiree</p>
<p style="text-align: center;">VII.</p>	<p>Program Updates</p> <ul style="list-style-type: none"> • Family Planning: (not a provider) • TB: No new updates. • IZ: No new updates. • STD/HIV: No new updates. • Billing: The County does not bill Health Net for any services. • MCAH: Davina shared the County will be doing a soft launch for the California Home Visiting Program (Parents as Teachers) for pregnant moms through age 5. Desiree shared that if Davina needs support with the Title 5 assessment the MCPs are available for support. She shared Anthem and Health Net assisted Tuolumne County with their MCAH assessment. <ul style="list-style-type: none"> ○ CPSP: (not a provider) ○ BIH: (not a provider) ○ POP: (not a provider) • CHDP: Chris shared the program is ending June 30, 2024. Per DHCS the funds will be going to CCS and Foster Care. The County is waiting for clarification. 	<p style="text-align: center;">County Team</p>

	<ul style="list-style-type: none"> • CLPPP: Marsha shared the screening level for lead has dropped. MCPs may be seeing more children in need of support for basic levels of lead exposure. • Field Nursing: (not a provider) • CCS: Chris shared that Denise is getting emails from Anthem requesting information about CCS members they could be getting from the CMS Net program. Desiree will research this issue and reach out to Denise and Anthem's CCS Manager. Lu shared with the County that they do not have to wait for the quarterly meeting to share any concerns. They can email both Anthem and Health Net with inquires. 	
VIII.	<p>Open Forum</p> <ul style="list-style-type: none"> • The County agreed to add 30 minutes to the quarterly meetings until the MOU and Policy and Procedures are complete. Desiree to schedule and email the next meeting to the County. 	All