




<p style="font-size: 1.2em; font-weight: bold; margin: 0;">Meeting Minutes</p>   	<p style="text-align: center; font-size: 1.1em; font-weight: bold; margin: 0;"><u>Anthem Blue Cross, CalViva Health, Kaiser Permanente & Fresno County Department of Public Health</u></p> <p>Meeting Title: Care Coordination Q1 2024 Meeting Date/Time of Meeting: March 7, 2024 – 9:00-11:30 am Frequency: Quarterly Location: Virtual meeting</p>
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Meeting Leader:	Lali Witrago (Anthem Blue Cross) and Rosy Martinez Urueta (CalViva Health)
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Anthem Blue Cross	Yes/No	Fresno County Public Health Department	Yes/No
Chantal Betancourt, Manager, CCS	Yes	Ali (Alimat) Adebisi, DM, Community Health	Yes
Cheryl Laundry, Program Manager, CalAIM	No	Ann Lee, PHN/CHDP	Yes
Janet Holmes, Nurse Lead, Facility Site Review	Yes	Claudia Sandoval, DM, Health Policy & Wellness	Yes
Kimberly Kruse, Provider Clinical Liaison	No	David Luchini, Director	Yes
Maryiat Yeranasyian, Telehealth Programs	Yes	Ge Vue, DM, PHN	Yes
Stefanie Castro, OB Practice Consultant	Yes	Heather Maraan, CMS/CCS	Yes
Lali Witrago, Program Manager, County Mgt	Yes	Irene Parada, Business Manager	Yes
Lori Olivero, Community Outreach Manager	No	Jena Adams, PM, CH/STD-HIV	Yes
Lynnette Siverling, Provider Relation Manager	Yes	Jennifer Pardo, Admin	No
		John Zweifler, MD, Consultant	Yes
		Joe Prado, Assistant Director	No
CalViva Health	Yes/No	Keyna Ramirez, SPHN/CLPPP Coord.	Yes
Connie Lowe, Public Program Specialist	No	Kelly Stevens, CMS/CCS	No
Dara Lee, Public Programs	Yes	Lillarose Bangs, SPHN/MCAH Coord., BB-BIH	Yes
Gloria Beyam Valenzuela, Director, UM	No	Maria Rangel, Supervisor, CDI	Yes
Juli Coulthurst, Program Manager, Quality	No	Natalie Adolph, CPSP, Interim, High-Risk	Yes
Patricia Frederickson, Manager, Prior Auth	No	Patricia Ramos, Chest Clinic/TB	Yes
Rosy Martinez Urueta, Community Liaison	Yes	Pilar Vasquez, DM, CMS/CCS	Yes
Vernell Shaw III, Dir, Strategic Prov Partnerships	No	Sabrina Beavers, BIH Coordinator	No
		Scotti Blanks, SPHN, IZ	Yes
		Shelly Awes, Staff Analyst/Administration	Yes
Kaiser Permanente	Yes/No	Sonya Mendoza, Adm CW, CMS/CCS	Yes
Anna Yutuc, Consultant, MOU Implementation	No	Trinidad Solis, MD, Deputy Health Officer	Yes
Lynn Shields, Consultant MOU Implementation	Yes	Vang Lee, CH/Chest Clinic	No
Shahzad Dhanani, Regional Director, MOU	Yes		

I.	Lali welcome everyone to the meeting. Lali to remove Juana Zendejas from the list of attendees as well as Marlene Saghdejian as she moved to ESDM. Adding Maria Rangel, Supervisor, CDI.	All
II.	<p>County Updates – David</p> <ul style="list-style-type: none"> Getting ready for Public Health Week – early April. Working with BH, DSS, Sheriff, probation, and others to prepare for the new justice involved population of focus under CalAIM. Looking at the third round of 	Fresno County Team

	<p>PATH funding to put together an implementation plan. Continue to meet internally to discuss CalAIM as a high priority.</p> <ul style="list-style-type: none"> • State budget gap between 40-73 billion and waiting to hear if this will affect public health. • Continue to see great outcomes with the CHW program under Health Policy and Wellness and the mobile health program under Dr. Solis. • Dedicating future health funds to improve internal infrastructure and also invested on a new sign with the Fresno County symbol and the Healthy Fresno symbol located on Fulton Street. • Dr. Solis working with DSS regarding the Medi-Cal expansion to cover undocumented adults. Discussing with DSS on how to incorporate CHWs to support getting the word out and help enroll individuals during mobile health events. This is important as hospitals / emergency rooms continue to be heavily impacted and ensuring individual have access to health insurance and preventive health might help alleviate this issue. DSS shared about 14,400 individuals have restricted Medi-Cal and might be eligible for full scope Medi-Cal expansion. • Mobile Health Program celebrated its 1-year anniversary. This program is funded by ARPA funds and working in collaboration with UCSF and St Agnes. Will be launching free optometry services for the community in partnership with the Tzu Chi foundation. Free exams and glasses will be provided same day. First event taking place this Friday in Del Rey. • Claudia shared that once the community members receive screening and services at the mobile unit, they are referred over to the CHW table. The community-based organizations CHW's then provide health education and wrap around services to the community based on their needs. • Also working closely with the Fresno HOPE Hub partners. The Fresno HOPE Hub is now contracted with HN for CHW benefits. • Claudia also mentioned working very closely with the three MCPs to develop a SMART goal with the department. Goal will focus on immunizations and will be scheduling regular cadence with the MCPs to continue this work and track outcomes. The Community Health Assessment (CHA) has been completed and will be posted on the website soon. Working with consultants to develop the Community Health Improvement Plan (CHIP). 	
<p>III.</p>	<p>MOU Updates</p> <p>Anthem Blue Cross Lali shared the following:</p> <ul style="list-style-type: none"> • New MOU Templates released by DHCS and under review by FCDPH. • New MOUs will supersede existing MOU once executed. <p>CalViva Health Rosy shared CalViva's MOU updates are the same.</p> <ul style="list-style-type: none"> • Existing MOU is current, evergreen and set to auto-renew. • New MOU Templates released by DHCS and under review by FCDPH. • New MOU will supersede existing MOU once executed. <p>Kaiser Permanente</p> <ul style="list-style-type: none"> • Shahzad/Lynn mentioned they don't have any specific updates. <p>Public Health</p>	<p>MCPs</p>

	<ul style="list-style-type: none"> • Shelly reported Public Health currently reviewing and then will submit this to county counsel and risk management for review. MCPs can expect to receive draft MOU by end of April to review. • Lali mentioned that if Public Health is making significant changes to the DHCS template, Anthem will need to submit this to Anthem’s legal, compliance, and possibly DHCS as well. 	
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IV.	<p>Health Plan Updates</p> <p>Anthem Blue Cross Updates</p> <ul style="list-style-type: none"> • Lali reviewed the flyer on the new Doula Services. Doula services are provided at no cost for individuals during and following pregnancy, including childbirth and the postpartum period, to prevent perinatal complications and/or promote the physical and mental health of the beneficiary. Refer to flyer for complete information and referral/recommendation details. <div style="text-align: center;">  <p>CABC-CD-027253-23 Doula Flyer FINAL.pdf</p> </div> <ul style="list-style-type: none"> • Lali shared the updated ECM and CS flyer and referral forms. Same information and process, these have just been revised. Flyer are member facing and the referral forms are for those referring members. Members can also self-refer by calling Anthem’s customer call center or the number on the back of their Anthem Medi-Cal card. <div style="text-align: center;">     <p>CABC-CD-049193-24 CalAIM-ECM Referral CABC-CD-049197-24 CABC-CD-046785-23 EXPRESS CalAIM ECMForm with Checklist_CCalAIM CS Flyer_FINAL CalAIM Com Supports</p> </div> <ul style="list-style-type: none"> • Lali referenced the following links as resources for the Medi-Cal Renewal – DHCS Dashboard & Full Scope Medi-Cal Expansion for Adults Ages 26 through 49 https://www.dhcs.ca.gov/dataandstats/dashboards/, https://www.dhcs.ca.gov/services/medi-cal/eligibility/Pages/Adult-Expansion.aspx • Chantal had no updates however will be sending Anthem’s CCS related training materials to Pilar. <p>CalViva Health Updates</p> <ul style="list-style-type: none"> • Rosy had no updates to report. • Rosy mentioned that she is awaiting response from the CHDP staff regarding the CHDP transition information requested. • Dara reported her team continue to send letters to members aging out of CCS. • Dara mentioned will send case management referral information to Pilar. • Rosy will also resend the CCS training materials to Pilar. <p>Kaiser Permanente</p> <ul style="list-style-type: none"> • Shahzad/Lynn reported no updates at this time. 	MCPs
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V.	<p>Follow-Up Items:</p> <ul style="list-style-type: none"> • MCPs to provide more data on HEDIS/preventative measures/screenings, e.g., STI. <ul style="list-style-type: none"> ▪ Lali reported Anthem’s dashboards under refresh and/or construction include those around preventative health measures, SDOH, Race/Ethnicity, Age, etc. ▪ Rosy mentioned CalViva also working on additional data to be provided. ▪ Shahzad will take this back to Kaiser to see what preventative health measures / data is available. • Pilar would like to receive the training information that the MCPs use to train the providers to ensure appropriate referrals to CCS, etc. <ul style="list-style-type: none"> ○ Chantal will be sending Anthem’s CCS related training materials to Pilar. ○ Rosy will resend CalViva’s CCS training materials to Pilar as well. • Scotti requesting list of in network pharmacies. <ul style="list-style-type: none"> ○ Confirmed information can be found online through the Medi-Cal Rx link. 	All
VI.	<p>Care Coordination</p> <ul style="list-style-type: none"> • Ge requested a list of all CalViva Health (not only African American) pregnant members monthly moving forward. <ul style="list-style-type: none"> ○ Rosy reported that a new report to include all pregnant members has been requested and this will be ready next week and will be sent to Ge moving forward. First report will include January and February. The March report will be requested the first week in April. 	All
VII.	<p>Program Updates</p> <p><u>Community Health [CH] (includes Immunization /TB /DOT / CD/HIV /STD / CLPPP)</u></p> <ul style="list-style-type: none"> • Immunization – Scotti <ul style="list-style-type: none"> ○ Clinic operating during normal hours, Monday thru Friday 8:00 am – 5:00 pm. ○ Primarily serve the under vaccinated, under/not insured children and adults. Also see some cash paying adults. Generally, is mostly children in Medi-Cal and those with no insurance. ○ Program prefer for kids to go their PCP for immunizations and other preventative / HEDIS related measures and other blood tests. Others served are children/adults just arriving to California. ○ Offer the Bridge Access which is for COVID vaccination for adult with no insurance or under insured (those with a copay through their insurance). Still enrolling providers for that program ending on December 2024. The UCSF Mobile is the biggest user for this program. ○ Still enrolling providers for the flu vaccine program through December and currently have vaccine that will expire in June and want to get that out. ○ For Mpox, looking for interested providers who would like to enroll. ○ Staff are getting out to meet and work closely with providers regarding the perinatal Hep B prevention program. ○ School vaccination reviews went well with 100% of schools and childcare facilities reporting. Staff are working on finalizing data to see which schools or childcare facilities had the lowest rates to conduct site visits to offer support. • TB/DOT – Patricia <ul style="list-style-type: none"> ○ 12 active TB cases to date and seeing a younger population infected with active TB. 	Fresno County Team

- Health Advisory from CDPH 2/26 stating there is an overall increase of 15% in active TB cases throughout California.
- March 24th World TB Day and will be sending messages to providers.

- **HIV/STD – Jena**

- Two new staff joining the STD program for a total of five staff. Also have a new staff in the HIV program. The new staff in this program will be conducting HIV counseling and testing.
- Received list from the Office of AIDS of individuals diagnoses with HIV that never made it to care and now having the new staff try to follow up with them.
- Three hospitals; CRMC, Adventist, Selma and Reedley received state grant funding for the ED screening program. This is to increase HIV and STD screenings such as syphilis and Hep C. This funding will come through the Bridge Program.
- Regarding the Bacilli shortage, the STD Control Branch expects that this will end by next month.
- Collaborating with the Office of AIDS, the Pacific AIDS Education and Training Center and the Denver Prevention Training Center on a webinar series on women in the Central Valley around HIC prevention and care. If questions on these series contact Jena.

- **CD / COVID – Maria**

- CDI ended 2023 with 965 cases. The top three were COVID outbreaks, salmonella, and animal bites.
- For 2024, there is a total of 136 cases.
- A total of six pertussis cases were received December 2023 all from Peach Wood Medical Group for kids ages five to eleven. Health Alert was sent to school nurses.
- Received two measles contacts exposed on flights on 1/20 and 1/25. Both contacts from same household. Both were monitored for 21 days.
- Continue to monitor Avian Influenza with four contacts exposed in Merced County and monitored from 2/15-2/21.
- COVID outbreaks are 21 to date for 2024.
- Hired a new PT (Casey Chavez) who is currently updating policies and procedures and closing out 2023 cases.

- **CLPPP – Keyna**

- Scheduling health fairs to provide info to community.
- 29 open state cases, 53 potential cases, and 1288 basic cases. Increase due to change on level range changes from 4.5 to 3.5. Staff are working on getting cases closed and parents and providers notified about follow up venous levels and education on how to decrease the lead levels in children.

Public Health Nursing [PHN] (includes MCAH/CPSP/CHDP)

- **MCAH – Lillarose**

- Last year of 5-year Title V contract and working on new plan.
- Looking for the top three medical issues in each of the five (5) domains: 1) Women/Maternal Health, 2) Perinatal/Infant Health, 3) Child Health, 4) Adolescent Health, and 5) Children and Youth with Special Health Care Needs Domain (CYSHCN).

- Hosted two in person mtgs and looking to host a virtual meeting to gain community input.

- **BIH – Sabrina**

- Attended Black Joy Parade: statewide public awareness for BIH.
- Meeting with CalViva/Health Net on project around engagement with African American/Black parents to ensure their children and toddlers from birth to 18 months make it to their well child visit.
- Referrals to BIH are steady.
- BIH supporting MCAH with the new Title V contract.
- The Black Wellness and Prosperity Center working toward Black Maternal Health Week taking place 4/11-17. Sponsorship opportunities available. Anthem is already sponsoring.
- Lillarose added that a new Medical Social Worker has been hired for BIH.

- **CPSP – Natalie**

- Conducting outreach to providers to identify needs and support since some of the work is transitioning to state.
- Also doing monthly newsletter with information on evidence-based research, any upcoming trainings, etc.
- Training available today on cultural and linguistic appropriate services provided by Health Policy and Wellness.
- Planning two roundtables this year. One on perinatal substance use disorders scheduled for 4/9. The second-round table will be in July on STDs.
- Also, the 4th annual Central Valley Lactation Conference is coming up 4/25.

- **CHDP – Ann**

- CHDP still going to sunset at the end of June.
- Met with Anthem nurses and shared vision and audio materials for trainings.
- Continue to do CHDP site reviews and provider certifications till the state providers additional direction for new providers interested in having access to presumptive eligibility.
- A training on trauma informed care and safe medication administration for childcare providers is taking place on 4/26.

- **Foster Care – Ann**



- Program has been under CHDP and now there are conversations at the State and local regarding foster care being a standalone program.

- **Children Home Visitation Program – Natalie**

- Natalie currently functioning as interim on this position.
- New hire and working on reducing wait list.
- Childcare linkages program has two nurses conducting childcare site visits.
- Challenging behavior, trauma, safe medication

Children’s Medical Services [CMS] (includes CCS) – Pilar / Heather / Sonya

- Pilar reported on the CalAIM initiative related to monitoring and oversight agreement with CCS has been delayed for one more year and will allow more time to update polies and procedures, workflows, trainings, etc.
- There are several CCS programs that are transitioning from classic CCS program to a whole child model program, so the funding for that type of a model is significantly different.
- CCS have a high vacancy rate with 6-7 positions to fill.

	<ul style="list-style-type: none"> ○ CCS is looking forward to getting the CCS related trainings for providers from the MCPs. CCS would also like to have more frequent meetings with MCPs. ○ Anthem’s POC for CCS is Chantal, CVH is Dara, and <i>Kaiser contact is pending.</i> <p>Health Policy and Wellness (community engagement, etc.) – Claudia</p> <ul style="list-style-type: none"> ○ CLAS Standards training deployed and available to all contracted and non-contracted CBOs and partners. Training includes readability, layout information, etc. ○ Claudia also shared if the MCPs have trainings and information they would like to share with the county contracted CHW teams, reach out to Claudia. ○ Additional updates provided under the county general updates. 	
<p style="text-align: center;">XI.</p>	<p>Data Exchange</p> <p>Anthem Blue Cross:</p> <ul style="list-style-type: none"> ● Lali shared Membership, Transportation, and LiveHealth Online data. Redetermination Awareness, and CalAIM Enhanced Care Management / Community Supports resources. Refer to Anthem Data Report Fresno County PH Q1 2024. <div style="text-align: center;">  Anthem Data Report Fresno County PH_Q1 </div> <p>CalViva Health:</p> <ul style="list-style-type: none"> ● Rosy reported on the Enrollment Numbers & Transportation Utilization Data. See CalViva Health Data Report - Fresno County PH Q1 2024. <div style="text-align: center;">  CVH_Fresno County Q1 2024 PH Data She </div> <p>Kaiser Permanente:</p> <ul style="list-style-type: none"> ● No updates 	<p style="text-align: center;">MCPs</p>
<p style="text-align: center;">XII.</p>	<p>Open Forum Discussion</p> <ul style="list-style-type: none"> ● <i>Sonya requested transportation and LHO flyer from Anthem.</i> ● <i>Transportation flyers from CalViva and Kaiser also requested.</i> <p>Next Meeting:</p> <ul style="list-style-type: none"> ● 2024 meetings <ul style="list-style-type: none"> ○ 1st Thursday of the 3rd Month of every quarter <ul style="list-style-type: none"> ▪ June 6th ▪ September 5th ▪ December 5th 	<p style="text-align: center;">All</p>