

Meeting Minutes



Anthem Blue Cross, CalViva Health, Kaiser Permanente, & Kings County Public Health Department

Meeting Title: Care Coordination Quarterly Meeting
Date/Time of Meeting: 02/14/2024 – 8:30-10:00 AM
Frequency: Quarterly
Location: Virtual meeting

Meeting Leader: Lali Witrago (Anthem) and Rosy Martinez Urueta (CalViva)

Anthem Blue Cross	Yes/No	Kings County Public Health Department	Yes/No
Chantal Betancourt, Manager, CCS	Yes	Araceli Gomez, HE, Oral Health	No
Cheryl Laundry, Program Manager, CalAIM	No	Czarina Marasigan, Nursing DM, MCAH/CPSP	Yes
Jaime Kong, Manager, Case Management	No	David Long, Program Manager, Contracts	Yes
Kimberly Kruse, Provider Clinical Liaison	Yes	Everardo Legaspi, Assistant Director, ACE's	No
Lali Witrago, Program Manager, County Mngt	Yes	Gina Rodriguez, PM, Equity & Accreditation	Yes
Liz Tullis, Facility Site Review	No	Heather Silva, Assistant Director	Yes
Mary Crandall, Manager, Quality Management	Yes	Maria Alvarez, Medical Biller	Yes
Maryiat Yeranossian, Telehealth Programs	Yes	Maricela Castellanos, SPHN, STD, TB, IZ, CD	No
Tanya Gonzalez, Provider Experience Manager	Yes	Marjorie Batin, SPHN, Oral Health, CHDP, CCS	Yes
Valerie Taylor, Provider Experience Manager	No	Melissa Kevorkian, Office Assistant, P&P	Yes
Will Sanchez, Community Outreach Representative	Yes	Miriam Morales, MCAH – CPSP Coordinator	No
		Nicholas Montoya, COVID, ELC	No
		Nichole Fisher, SPHN, MCAH, CPSP, HIV	No
CalViva Health	Yes/No	Rhonda Baxter, Administrative Support	No
Betty Thao Cha, Public Programs Specialist	Yes	Rose Mary Rahn, Director of Public Health	No
Connie Lowe, Manager, Public Program / CCS	No	Sharon Soong, PHN, CD	No
Dara Lee, Public Programs Specialist	Yes	Thomas Brand, Nutri Svs. Manager, WIC Dir	Yes
Gloria Beyam Valenzuela, Director, UM	No		
Patricia Frederickson, Manager, Prio Auth/ Concurrent Review Nurse	Yes	Kaiser Permanente	Yes/No
Rosy Martinez Urueta, Community Liaison	Yes	Anna Yutuc, Consultant, MOU Implement.	Yes
		Lynn Shields, Consultant MOU Implement.	Yes
		Shahzad Dhanani, Regional Director	No
		Lindsey Ball, Consultant, PHM Implement.	Yes

Categories	Details	Responsible Party
I.	Lali welcome everyone to the Q1 2024 MOU / Care Coordination meeting with the MCPs.	ALL

<p>II.</p>	<p>MOU</p> <p>Anthem Blue Cross Lali shared the following updates:</p> <ul style="list-style-type: none"> ○ KCDPH and MCPs reviewing draft. Meeting pending. ○ WIC and TCM MOU Templates released by DHCS. ○ New MOUs will supersede existing MOU once executed. <p>CalViva Health Rosy provided the following updates:</p> <ul style="list-style-type: none"> ○ Existing MOU is current, evergreen and set to auto-renew. ○ New MOU Templates released by DHCS. Ready to review KCPH edits. ○ WIC and TCM MOU Templates released by DHCS, reviewing templates/meeting has been set up. ○ New MOUs will supersede existing MOU once executed. <p>Kaiser Permanente</p> <ul style="list-style-type: none"> ○ Lynn shared they are collaborating with PH and MCPs for MOU reviews. <p>Discussion: <i>Heather will follow up internally to have Tiffany coordinate availability and schedule the next MOU review meeting.</i></p>	<p>MCPs</p>
<p>III.</p>	<p>Health Plan Updates</p> <p>Anthem Blue Cross Lali referenced the following links for information on these topics:</p> <ul style="list-style-type: none"> ○ Medi-Cal Renewal – DHCS Dashboard https://www.dhcs.ca.gov/dataandstats/dashboards/Pages/default.aspx ○ Full Scope Medi-Cal Expansion for Adults Ages 26 through 49 https://www.dhcs.ca.gov/services/medi-cal/eligibility/Pages/Adult-Expansion.aspx ○ Lali shared Anthem is supporting Public Health with funding and collaborating on the PHM and SMART goal alignment with the other MCPs. ○ Heather/Gina confirmed they will be completing the agreement and provide W-9 for Anthem to disperse funds. ○ Gina also shared they just completed outreach to senior centers and collected approximately 50 completed assessments. <p>CalViva Health Rosy shared the following updates.</p> <ul style="list-style-type: none"> ○ LHD Collaboration and working on goal alignment. Link to PHM guide included for additional details. PHM Policy Guide ○ CalViva is also providing funding and working with Lalo for documentation needed. <p>Kaiser Permanente</p> <ul style="list-style-type: none"> ○ Lynn mentioned they are also collaborating with PH and MCPs on PHM. 	<p>MCPs</p>
<p>IV.</p>	<p>County Updates – Heather</p> <ul style="list-style-type: none"> ○ EH and ELC team relocated as flooring was ruin due to recent storms/rain and hoping to return teams to their offices by March 1st. ○ Teams working on MOU reviews and documentation for PHM funding. ○ David mentioned PH might need to move the Q2 MOU meeting to virtual as they have allocated the conference rooms for staff use due to the 1st floor damage. 	<p>Kings County Team</p>

V.	<p>Follow-Up Items</p> <ul style="list-style-type: none"> ○ Anthem’s WIC funding status. Heather/Tommy shared the county had been unable to locate check and need for Anthem to look into EFT issue. They have been working with Lori since November with no luck in locating check. Heather stated will forward emails between Lori and the county’s fiscal person, Nicole. Lali to follow up internally. 	ALL
VI.	<p>Care Coordination</p> <ul style="list-style-type: none"> ○ Dara – CalViva would like to have meeting with PH to discuss CCS coordination. Marjorie stated she will be the point of contact. Rosy / Marjorie discussed if they need to continue quarterly meetings with a CCS focus. <i>Marjorie will confirm with Rosy via email.</i> 	ALL
VII.	<p>County Program Updates</p> <p>ACEs Aware – Gina</p> <ul style="list-style-type: none"> ○ First meeting held in December with Kings Partnership, United Way, and CHC however is now on hold due to staff changes and need to identify lead for committee. Lali shared Anthem would like to join committee. <p>ELC – Enhancing Laboratory Capacity – Heather</p> <ul style="list-style-type: none"> ○ Working with extending some of the FQHCs and CBOs and establishing data team, business application specialist and in the process of creating a permanent epidemiologist position. Finding it difficult to fill these positions for Kings County. Working with Fresno County and reaching out to Tulare County to identify regional approach. <p>CCS – Marjorie</p> <ul style="list-style-type: none"> ○ Supporting members with their Medi-Cal redeterminations to ensure they don’t lose their Medi-Cal / CCS status. ○ Waiting for MOU from DHCS for CCS CalAIM monitoring and oversight. Have also received a lot of numbered letters and one on performance measures and working on those. ○ 1,200 active case load with 50 pending at any given time. ○ Want to continue to collaborate with the MCPs to support children aging and getting them connected with the appropriate provider that can meet their needs. ○ Dara shared they send letters out to members and providers regarding patients aging out. ○ Marjorie inquired regarding point of contacts at the MCPs for this population. Dara shared that she, Connie, and Betty are the contact for CalViva and Lali mentioned Chantal is Anthem’s contact. <i>Lynn stated she will look into this and connect Marjorie with the point of contact.</i> <p>CHDP – Marjorie</p> <ul style="list-style-type: none"> ○ Sunset taking place at end of June. No nurse on program. Only Marjorie and a child health counselor supporting program. Continue with CHDP site visits to keep providers up to date and compliant. Informing providers regarding transition to DHCS so they are familiar comes July 1st. DHCS posting transition information on website which will help providers roll easily into the presumptive eligibility provider program. ○ One provider in Corcoran on hold for renovations till the end of May. ○ Still have materials available and will post information on the website. 	Kings County Team

- Would like to connect with the MCP and provide information regarding trainings. Mary confirmed she is the point of contact at Anthem. *Lynn and Dara will follow up on this.*

MCAH – Miriam

- No local updates.
- Working on scope of work activities. An example of that us a social media campaign for preterm birth, and another one is helping create a resource on education and health maintenance for chronic health conditions.
- Miriam asked if the MCPs have materials / information for members on healthy pregnancy for mothers. *Mary confirmed Anthem does have materials and Miriam stated she would take any materials for members available.*
- Lali Shared that additional services and benefits are available to members under CalAIM, e.g., birth equity priorities, enhanced care management, doulas, etc. These benefits are a DHCS requirement for MCPs.

CPSP – Miriam

- CPSPS is now allowing licensed midwives to be practitioners for the CPSP program. Originally only certified nurse midwives were able to participate. The requirement to be CPSP provider is for the provider to be a Medi-Cal provider first.
- CDPH and DHCS still providing information to the local health departments on how the forthcoming changes to CPSP. For more information see the frequently asked questions on the website:
<https://www.cdph.ca.gov/Programs/CFH/DMCAH/LocalMCAH/Pages/CPSP-FAQs.aspx>

Oral Health – Marjorie for Araceli

- February is National Children’s Dental Health Month. Going to the Board of Supervisors on 2/27 for a proclamation for Kings County.
- Collaborating with UCLA workforce grant and looking forward to being a partner on the electronic medical records roll out this year. This process will help facilitate dental referrals based on the kindergarten oral health screening.
- The Oral Health Coalition is active and next meeting is on 2/27. All are welcome to join.
- Possible collaboration with Smile CA for children services and possibility to see adults as well. Hoping to collaborate with Aria and Stratford Elementary for a one-day dental screening.

HIV – Czarina

- Social workers working on doing more community outreach to inform people in Kings County about the services offered at the health department to assist individuals with HIV.

STI – Czarina

- Continue to work on KITT project and putting out new flyers with QR codes. Flyers will have information about testing and treatment.
- Reference partnership discussions with Anthem for vending machines with the California Health Collaborative (CHC). Also mentioned perhaps the partnership discussions might be for Anthem to help with supplies like condoms. Lali with check with the Anthem team to connect with the CHC. Will shared he will communicate with the CHC.

TB – Czarina

- Word TB Day is March 24. Will be taking proclamation to the BOS for recognition.
- Dr. Teske will be putting out a letter to bring awareness on the importance of treating TB and how public health can serve as a consultant to providers.

IZ – Czarina

- Continue to provide free immunizations and still providing COVID.
- Reaching out to school nurses to get ahead for middle school immunizations.
- Mary Crandall inquired regarding POC for the immunization program as she would like to extend an invite to join the Central Valley Immunization Coalition.
- Czarina included the following contacts on the chat: Kings County Immunization Coordinator: Dulce Ulloa at Dulce.ulloa@co.kings.ca.us and Kings County Supervising Public Health Nurse for Clinical Services (includes IZs): Maricela Castellanos at maricela.castellanos@co.kings.ca.us. *Mary will send them an invite.*

WIC – Thomas

- CDPH WIC directors meeting on 2/15 to discuss the WIC MOU.
- Waiting on response from CalViva for a new sponsorship.
- Also pending Anthem’s funding for WIC baby showers.
- Case load has increased to 102% which is more than what the state WIC allotted. Mostly virtual appointments at the moment yet increasing in person.

LICN – Local Indigent Care Need – Heather for Lalo

- Received email on Monday regarding the implementation grant due in April.

CLPPP – Marjorie

- Confirmed county not participating on program. CDPH manages lead cases.

Data Exchange

Anthem Blue Cross:

Lali unable to provide report during the meeting due to data delays but will provide with meeting minutes.

- Membership, Transportation, LiveHealth Online, Redetermination Awareness, and CalAIM Enhanced Care Management / Community Supports resources. Anthem Data Report Kings County PH – Q1 2024 – attached.



Anthem Data Report
Kings County PH_Q1 2

CalViva Health:

Rosy shared the following updates.

- Enrollment Numbers & Transportation Utilization Data. See CalViva Health Data Report – Kings County PH – Q1 2024.



Q1 2024 PH Data
Sheet - Kings County.j

Kaiser Permanente:

- No updates.

Lali/Rosy

XI.

XII.	<p>Open Forum</p> <ul style="list-style-type: none">○ Maria Alvarez inquired for Kaiser POC for claims/billing. <i>Lynn will follow up.</i>○ Heather reported on the process of recruiting for a new Health Officer. Dr. Teske is part time only. Looking at various ways to advertise recruitment.○ Gina reported on Community Health Assessment (CHA). From September to December activities have focus on priority populations. So far, a total of 714 surveys (178 in Spanish) have been collected. Data collection is expected to end by February - March. The next phase will be the Community Health Improvement Plan (CHIP). MCPs have to be engaged and supporting efforts with funding and looking to align on a SMART goal. <p>Next Meeting:</p> <ul style="list-style-type: none">○ 2024 Meeting Series.<ul style="list-style-type: none">▪ May 8, 2024▪ August 14, 2024.▪ November 13, 2024.	ALL
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