

1604 Sunrise Avenue Madera, CA 93638

SARA BOSSE Public Health Director

SIMON PAUL, M.D. Health Officer

# Medi-Cal Managed Care Quarterly Meeting

# Minutes

Date:	Wednesday, February 14, 2024	Time:	11:30AM to 1:00PM
Meeting:	Medi-Cal Managed Care Quarterly Meeting Microsoft Teams meeting Join on your computer, mobile app or room device. <u>Click here to join the meeting</u> Meeting ID: 275 118 763 337 Passcode: dAgFr9 <u>Download Teams   Join on the web</u> <b>Or call in (audio only)</b> +1 323-488-2458,,999931387# United States, Los Angeles Phone Conference ID: 999 931 387# Find a local number   Reset PIN	Location:	Online meeting / Microsoft Teams
In attendance for Public Health:	Ilse Arrambide, Emily Baldwin, Diego Casillas, Elsa Estrada, Jasmine Gallegos, Lori Gardner, Sandra Hishida, Emily Hudak, Christopher Jones, Richard Kaz, Melody Kellar, Marie Kelly, Melanie Magalued, Tiara Munoz, Alma Rutherford, Sylvia Stratford, Brenda Vargas, Tiffany Vargas		
In attendance for Anthem Blue Cross, CalViva Health, Kaiser Permanente:	<ul> <li>Anthem Blue Cross: Chantal Betancourt, Stefanie Castro, Mary Crandall, Janet Holmes, Ana Kams, Jaime Kong, Kimberly S Kruse, Cheryl Laundry, Lali Witrago, Maryiat Yeranosyian</li> <li>CalViva Health: Sukhvir Gill, Connie Lowe, Rosa M Urueta</li> <li>Kaiser Permanente: Not in attendance</li> </ul>		
11:35AM	<ul> <li>WELCOME</li> <li>Lali welcomed everyone, and all attendees introduced them Permanente was recognized for providing lunch.</li> </ul>	nselves. Kaiser	Lead Person: Lali Witrago
11:35AM	<ul> <li>PROGRAM UPDATES</li> <li>Administration – Melody</li> <li>Madera Community Hospital will be reopening in about 120 months).</li> <li>American Advanced Management, Inc (AAMI) will be response reopening, including licensing, the hiring of all appropriate spurchasing and stocking of all necessary supplies.</li> <li>The reopening will start with a Level 3 Emergency Room and Care.</li> </ul>	nsible for the staff, and the	All

#### 1604 Sunrise Avenue Madera, CA 93638

SARA BOSSE Public Health Director

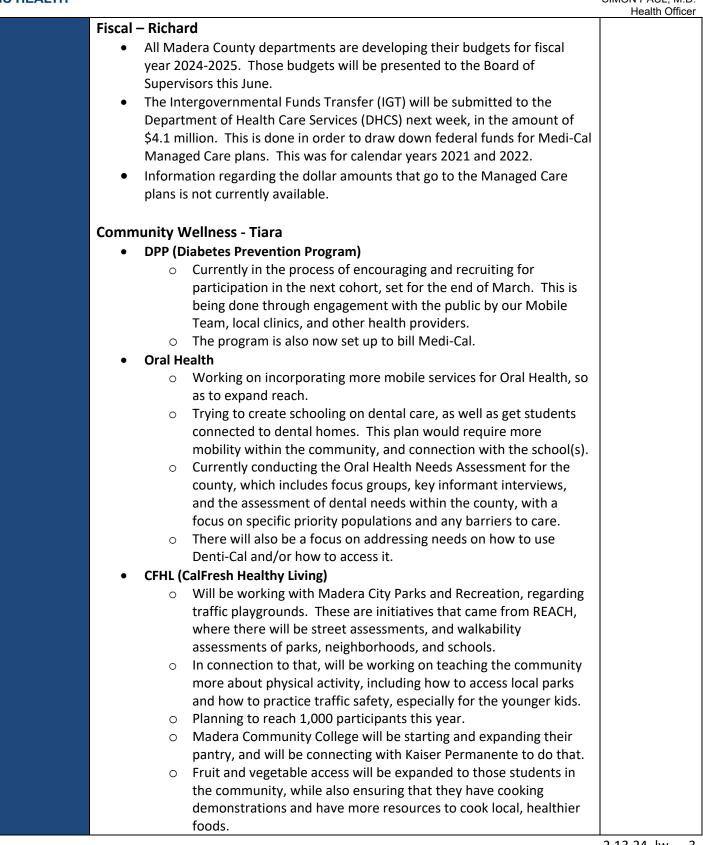
	Health Offic
CCS (CA Children's Services) – Emily B., Lori	
• Emily B.: As of January, the caseload was at 1,672 active cases.	
<ul> <li>A new nurse will be assisting with CCS, part-time (Tiffany Vargas).</li> </ul>	
• The 3 <sup>rd</sup> annual Transition Fair is in planning, for either the first or second	
week of April. Anthem and Cal-Viva will be asked for their continued	
participation.	
• Lori: The current caseload for the Medical Therapy Unit (MTU) is at 150	
active cases.	
MTU just recently received their Outpatient Rehabilitation Certification	
(OPRC) from the State, which will allow them to now serve as an official	
OPRC center, as well as allowing them to bill for the services.	
Vitals – Minh (not in attendance)	
Lori will obtain the updates and report back.	
CD/HIV – Minh (not in attendance)	
<ul> <li>Lori will obtain the updates and report back.</li> </ul>	
EPI – Minh (not in attendance)	
Lori will obtain the updates and report back.	
CHDP (Child Health and Disability Prevention) – Sandra	
• There were 70 referrals in the last quarter.	
• 4 site visits and medical record reviews have been conducted since	
November; one to two visits are planned monthly.	
• Approximately 120 brochures were distributed at various events and	
physician offices.	
• Vision and audiometric screening training was offered in December, with a	
total of 5 participants. Another session will be offered in March, for up to	
12 participants, with many clinics already showing interest.	
• The Mobile Team continues for provide outreach on CHDP's behalf.	
Clinic – Marie K.	
Flu vaccines are still being administered, but vaccination numbers have	
been low. Hence, there is a lot of flu vaccine availability.	
• COVID vaccines continue to be offered, though in limited numbers, due to	
<ul> <li>COVID vaccines continue to be offered, though in limited numbers, due to more strict non-emergency guidelines.</li> </ul>	
<ul> <li>COVID vaccines continue to be offered, though in limited numbers, due to more strict non-emergency guidelines.</li> <li>During a meeting with the CA Department of Public Health (CDPH), it was</li> </ul>	
<ul> <li>COVID vaccines continue to be offered, though in limited numbers, due to more strict non-emergency guidelines.</li> <li>During a meeting with the CA Department of Public Health (CDPH), it was confirmed that there is currently a measles outbreak. It's suspected that</li> </ul>	
<ul> <li>COVID vaccines continue to be offered, though in limited numbers, due to more strict non-emergency guidelines.</li> <li>During a meeting with the CA Department of Public Health (CDPH), it was confirmed that there is currently a measles outbreak. It's suspected that the transmissions are coming from foreign travel.</li> </ul>	
<ul> <li>COVID vaccines continue to be offered, though in limited numbers, due to more strict non-emergency guidelines.</li> <li>During a meeting with the CA Department of Public Health (CDPH), it was confirmed that there is currently a measles outbreak. It's suspected that</li> </ul>	



#### DEPARTMENT OF PUBLIC HEALTH 559-675-78

#### 1604 Sunrise Avenue Madera, CA 93638

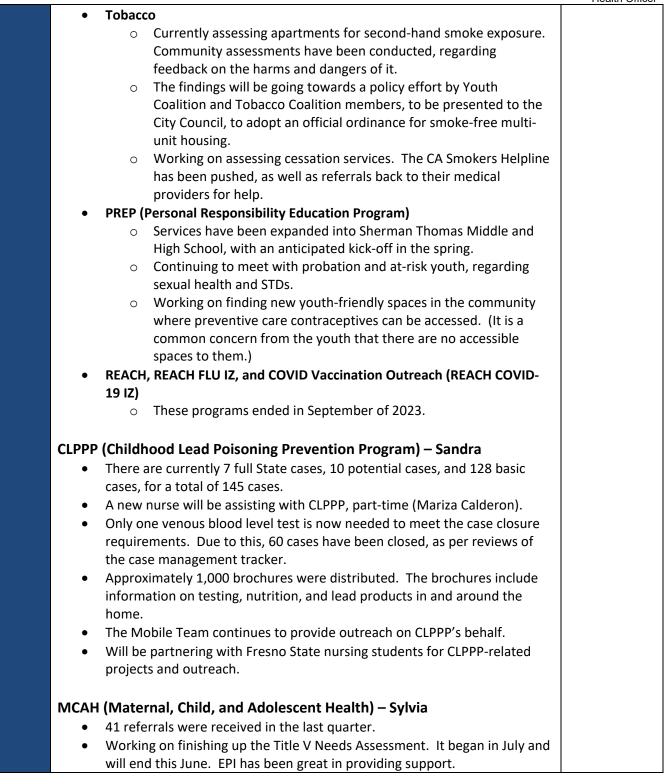
SARA BOSSE Public Health Director

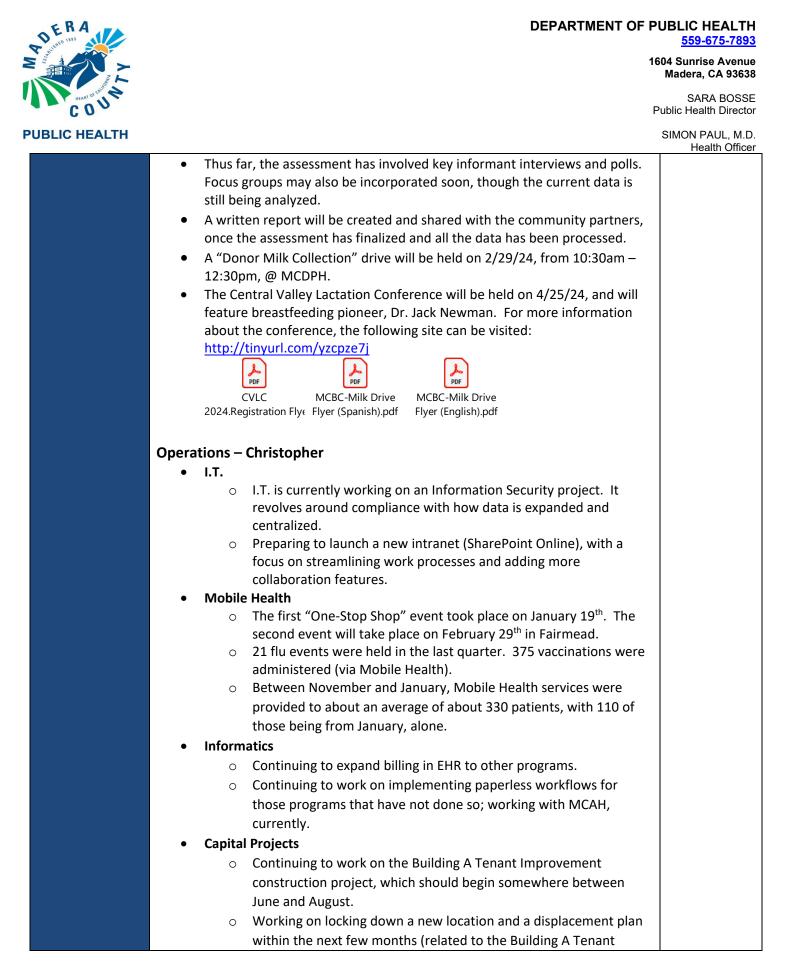




#### 1604 Sunrise Avenue Madera, CA 93638

SARA BOSSE Public Health Director





#### 1604 Sunrise Avenue Madera, CA 93638

SARA BOSSE Public Health Director



		SIMON PAUL, M.D. Health Officer
	Improvement project). WIC, Vitals, and Clinic will be impacted and may need new locations.	
0	Planning for the completion of the Oakhurst Government Building	
	Project, and looking at what the hours of operation will be. This	
	may go live in June.	
0	The Mobile Health shower and bathroom trailer is currently under	
0	construction, and the program is being assessed on how the	
	unhoused can be better served through the expansion of more	
	resources.	
WIC (Women	Infants Children) – Ilse	
WIC St	ats	
0	There are 7,840 participants. Participation is expected to increase as the cost-of-living increases.	
0	New participation guidelines are expected to be presented soon.	
MOU f	rom CA WIC Association	
0	There is an MOU between Medi-Cal Managed Care Plans and WIC,	
	drafted by the CA WIC Association, and it appears to include the	
	ability for the Managed Care Plans to do referrals, and to provide	
	height, weight, and hemoglobin counts (along with other needed	
	information). Lali did acknowledge having seen it, and offered to	
	meet separately to discuss the details, and also offered to provide	
	the final template (to Ilse) after this meeting.	
Therapeutic Formula Requests		
0	CDPH has distributed a letter to all Medi-Cal health care providers,	
	regarding the requirements for medical or nutritional formulas.	
0	CDPH also provided an updated request form, in which only very	
	specific diagnoses can now be selected, as opposed to the free- form space that previously existed. The form also includes the	
	type of formula needed, and whether food allergies exist.	
0	WIC cannot accept the form if any fields have been skipped or left	
0	blank. In such a case, the form must be returned to the submitter.	
	(This is per State guidelines.)	
0	The request forms themselves can be provided electronically, via	
-	mail, office pick-up, or fax, and can be obtained by the WIC client	
	or the prescribing provider.	
0	WIC only provides medical or nutritional supplements to WIC	
	patients if it is the last available resource. If Medi-Cal or private	
	insurance deny coverage (provider must submit proof of denial),	
	the WIC patient can then resort to the submission of the request	
	form. At that point, the form will go to the State for approval, and	
	then to the vendor for shipping. The WIC client should expect up	
	to a 2-week turnaround period for reception of the supplement(s).	

### DEPARTMENT OF PUBLIC HEALTH 559-675-78 1604 Sunrise Avenue Madera, CA 93638 SARA BOSSE Public Health Director **PUBLIC HEALTH** SIMON PAUL, M.D. Health Officer There is currently a shortage on Nutramigen-brand powder 0 formula, and so providers are being asked to request alternativebrand formulas. Pedi-Sure can still be obtained at local stores (unless "Fiber" or "1.5" are being requested). PDF CDPH WIC HCP Medical Formula New Resources and and Nutritionals Rec Updates for HCPs.pc Letter.pdf **APS (Adult Protective Services) – Melanie** Averaging about 20 to 30 immediate referrals per month. Two new nurses will be assisting with APS, part-time (Tiffany Vargas & Mariza Calderon). Social worker turnover has been low (for APS). Foster Care – Emily H. Caseload is currently at 515. 172 cases are under investigation, and the • other 343 are open cases. There are 2 full-time nurses, and 3 part-time nurses. Ongoing case management continues, including: assessments, recordkeeping, appointments, referrals, home visitations, collaborative meetings, and other tasks. Preparing for the sunsetting of CHDP and the reception of its funds, which will mean minor rearrangements for the Foster Care program. The State is working on updating the Scope of Practice. Continuing to review requests for psychotropic medications (24 open cases, and 29 Medi-Cal claims, currently). 12:40PM **HEALTH PLAN UPDATES** Lead Person: **Anthem Blue Cross** Lali Witrago MOU • • New MOU Templates released by DHCS and under review by MCDPH. WIC and TCM MOU Templates released by DHCS. • New MOUs will supersede existing MOU, once executed. Updates Medi-Cal Renewal – DHCS Dashboard https://www.dhcs.ca.gov/dataandstats/dashboards/Pages/default .aspx • Full Scope Medi-Cal Expansion for Adults Ages 26 through 49, regardless of immigration status. https://www.dhcs.ca.gov/services/medical/eligibility/Pages/Adult-Expansion.aspx

#### DEPARTMENT OF PUBLIC HEALTH 559-675-7893 1604 Sunrise Avenue Madera, CA 93638 SARA BOSSE Public Health Director **PUBLIC HEALTH** SIMON PAUL, M.D. Health Officer Working on the Population Health Management strategy and 0 supporting county, and collaborating on SMART goal alignment. Madera County Q1 2024 Report Anthem's report will be forthcoming with information on: membership, transportation, LiveHealth Online, redetermination awareness, and CalAIM Enhanced Care Management/Community Supports resources. Anthem Data Report Madera County PH – Q1 2024. Anthem Data Report Madera County PH\_Q • **Cheryl:** Anthem is looking for entities/organizations serving African American and American Pacific Island populations for birth equity. Anthem will also be supporting a new population of focus: justiceinvolved populations. • **Chantal:** expressed gratitude to Diego for the help and support to Anthem's CCS team. 12:50PM CalViva Health Lead Person: MOU Rosa • 0 Existing MOU is current, evergreen and set to auto-renew. Martinez New MOU Templates released by DHCS and under review by 0 Urueta MCDPH. • WIC and TCM MOU Templates released by DHCS, waiting on how to proceed. • New MOU will supersede existing MOU once executed. Updates LHD Collaboration - Working on Goal alignment <u>PHM Policy Guide</u> Madera County Q1 2024 Data Sheet Enrollment Numbers & Transportation Utilization Data. See CalViva Health Data Report – Madera County PH PDF Q1 2024 PH Data Sheet - Madera Cou • **Connie:** expressed gratitude to Diego for the help and support to Cal-Viva's CCS team. 12:55PM Kaiser Permanente Lead Person: N/A Not in attendance • 12:55PM Follow-Up items: All N/A

#### DEPARTMENT OF PUBLIC HEALTH 559-675-7893

1604 Sunrise Avenue Madera, CA 93638

SARA BOSSE Public Health Director

SIMON PAUL, M.D.

		Health Officer	
1PM	Meeting Dates:	All	
	<ul> <li>Wednesday, May 8, 2024 (virtual)</li> </ul>		
	<ul> <li>Wednesday, August 14, 2024 (virtual)</li> </ul>		
	<ul> <li>Wednesday, November 13, 2024 (in-person)</li> </ul>		