



Agenda/Meeting Notes

Anthem & Santa Clara County Public Health Department

Meeting Title: Q1-2024 Public Health MOU Meeting
Date/Time of Meeting: 2/20/2024 – 11:00 a.m. – 12:00 noon
Location: MS Teams
Frequency: Quarterly
Dial in:

Meeting Leader: Kalil Macklin, Anthem

Anthem	Yes/No	Santa Clara County Public Health Department	Yes/No
Kalil Macklin, Program Manager	Y	Jamie Kong	
Karen Henry		Amy Gunnarson, PHNM FIRST 5 Home visiting	
Anne Reiss, CCS Manager		Jane Capili, NFP/CalWORKs jane.capili@phd.sccgov.org	
Jaime Kong		Anne Marie Santos, PHNM/CLPPP Coordinator	Y
Carissa Avalos		Beverly White-Macklin	
Patrica Lacanfora, BH Case Manager	Y	Bonnie Broderick	
		Charadine Dore, PHN Manager I for NFP Program Team I	Y
		Charisse Feldman, MCAH Director & PHN Manager (408) 937-2266 Charisse.feldman@phd.sccgov.org	
		Grace Abidog, PHNM	Y
		Emma Mendez, RN BSN Public Health Nurse Manager II/CCS Administrator	Y
		Evelyn Caceres-Chu, WIC Director, WIC Program Manager evelyn.chu@phd.sccgov.org	
		Rhonda McClinton-Brown	Y
		Tanya Robinson- Black Infant Health – Coordinated Program Manager	Y
		Grace Meregillano Director of Nursing - Grace.Meregillano@phd.sccgov.org	
		Dr. John Sum, CCS Medical Consultant	
		Arianne Mine, MCAH Health Planning Specialist III, arianne.mine@phd.sccgov.org	
		Lilly Vu, CCS	Y
		Allison Aguilar, PHNM - SHHRP (Sexual Health and Harm Reduction Program)	Y
		Dr. Rami Keisari, Medical Dir. CCS	Y
		Shilpa Joshi	Y

I.	Introductions	All
II.	Public Health Program Updates CCS – <ul style="list-style-type: none"> CCS has been receiving new guidance from the state that relates to the new MOU that CCS must comply with. 	Santa Clara PH Team

- We've been working hard on trying to develop a grievance process and trying to make sure that we're reviewing all the new numbered letters and guidance and developing internal processes so that all the staff is aware of how we need to proceed with everything.
- We've also been participating with maternal child health with the needs assessment for the children and youth with special health needs.
- The state gave us some guidance that we should include the health plan in our transition when the child or the young adult transitions out of CCS (Around the age of 20, or 20 ½).
- We would like to talk to Anthem to coordinate.
- We have a transition meeting to facilitate moving out of CCS into whatever else is available for them.
- We are told that we need to share that transition. It doesn't tell us exactly how or to what level with the health plan, so we're working separately with Santa Clara Family Health Plan, and we would like to work with Anthem regarding when we wait for those patients that have Anthem.
- We have a care conference where all the internal team meet to discuss the case.
- We have a meeting with SCFHP, so you could be included in either one of those.

CHDP –

- We have a CHDP meeting with Anthem next week.
- CHDP is sunsetting at the end of this fiscal year, by June 30th, and it's going to be folded into the health plans.
- We have a meeting with Anthem on February 29th at 10:30 in the morning.
- This was at the request of anthem.
- We also met with Santa Clara regarding this.
- We will be sharing some of our training material with Santa Clara and there's no reason why we can't share that with Anthem.
- We're still doing some training.
- The health plan is welcome to attend that training and we can discuss that during those meetings.
- More to follow on that meeting and we're trying to prioritize our work in the next 4 months. March, April, May, and June.
- We're trying to prioritize what do we do with CHDP? How do we clean up our list of providers? How do we do all the site visits so we can transfer all that to the health plan with as clean as possible?

CCHP – No Updates

NFP –

- We have two teams: 6 nurses on my team, and 4 on Jane's team.
- We are trying to get our contract renewed for NFP, it's still pending.
- It expired on October 31st.
- We are continuing to work with NFP to make sure that we can get our contract renewed.
- As far as our staff, we have staff that are doing continual training for the newer staff to go to training.
- Jane and I will also participate in the MCA needs assessment.

- In the past, NFP and MCH used to be combined, but because of the needs assessment we have separated it for the next two quarterly meetings.

IZ -

MCAH/CPSP -

MCAH:

Black Maternal Health Outcomes:

CPSP:

Black Infant Health: I want to introduce our new black infant health coordinator program manager Tanya Robinson. Louis Hill has retired, and Tanya has joined our team now.

We also currently have equity Conference 2024 that is coming up on April 12th and we really like for all the healthcare providers and any staff from Anthem that would like to join.

We have a great speaker for this conference, who will be talking about a perinatal equity.

SIDS -

Chronic Disease -

STD: We will be providing STI testing services at Black Family Day, which is the 24th on Saturday. We've also been holding and providing quarterly reviews for genital syphilis mortality and morbidity, morbidity, mortality reviews with some providers, local providers, and community organizations.

TB:

HIV:

COVID:

WIC - In the process of hiring a new supervisor. Recruitment for other positions currently in place.

Foster Care -

MOU- Public Health Department is working internally so that each programmatic area can be familiarized and understand what their section means and what ideas that they have for their section. We felt like we needed to do that homework first so that when we meet with you, we can have a reasonable conversation that makes sense. I think we're scheduling the meeting now. When we meet, we'll be prepared to have that conversation.

Anthem Health Plan Updates:

Adult Expansion:



APL 23-031 Adult Expansion Final_Clean.pdf

Anthem: Adult Expansion A26-49 is to ensure individuals transitioning from restricted scope Medi-Cal or are otherwise uninsured to full-scope Medi-Cal maintain their existing Primary Care Provider (PCP) assignments to the maximum extent possible to minimize disruptions in services. As these individuals transition to full scope Medi-Cal, California has prioritized two goals: 1) Maintain PCP assignment to the maximum extent possible; and 2) Support and strengthen traditional county health providers who treat a high volume of uninsured and Medi-Cal patients. Working on establishing a BAA with SFDPH. SFTP Site is set up. Test files have successfully been exchanged. Data will be exchanged once BAA is established.

Enhanced Care Management (ECM):

Enhanced Care Management.

Kalil Macklin

III.

- ECM is comprised of seven core services. So based off DHCS population of focus for enhanced care management, we focus on specific populations that would be eligible for enhanced care management.
- The last two populations to launch were on January 1st.
- Those included are individuals transitioning from incarceration, both adults and children, youth. As well as the birth equity population of focus.
- For those that are wondering about the birth equity population of focus...previously pregnant postpartum individuals were covered under other populations of focus and now DHCS has specific policies and that specific call out for the birth EQUITY.
- The definition of who's eligible under pregnant, postpartum, and then subsequently for equity. Those are individuals, children, youth who are pregnant or postpartum through a 12-month period.
- The birth equity, which again launched on January 1st.
- Those are characterized by individuals who are subject to racial and ethnic disparities as defined by the California Department of Public Health on maternal morbidity and mortality outcomes.
- What does that mean though? The specific individuals that are eligible under this population of focus are individuals in the following groups, Black, American Indian, Alaska Native, and Pacific Islander individuals. These are based off individuals who have a pregnancy related mortality or morbidity outcomes.
- It's a specific focus on those individuals with justice involved that also launched January 1st.
- Those are defined by individuals who are transitioning from a Correctional Facility within the past 12 months.
- For adults, these are individuals who have a concurring condition. This is only for the adult population where the requirement is for this concurring condition for the children youth population, they just need to have been transitioned within the past 12 months. That's that area distinction.
- With the populations of focus heretofore to date, we're launched with all the populations.
- The focus is looking at our network, ensuring that we have a good provider makeup.
- Focusing in on local providers so that we can increase utilization of services.
- Community Supports: Anthem is currently launched with all Community supports except short term post hospitalization housing, which we are aiming to launch on 7/1/24.

CalAIM:

- [CalAIM Overview](#)
- [Community Health Workers \(ca.gov\)](#)
- [ECM Overview](#)
- [CS Overview](#)

Community Supports:



ENGLISH CalAIM CS One-Pager FINAL.pdf



CABC-CD-046785-23 CalAIM Com Supports-Mbr Refrl Frm FINALv2.pdf

Enhanced Care Management:



ENGLISH CalAIM ECM One-Pager FINAL.pdf



CalAIM-ECM Rfral form chklsts_V2_CABC-CD-035582-23.pdf



CA_CAID_ECMProviderDirectory.pdf

Community Health Worker:

- CHWs are skilled and trained health educators who work directly with individuals who may have difficulty understanding and/or interacting with providers due to cultural and/or language barriers.
- A CHW is a trusted member of the community they serve and is a link between health, social services, and the community to facilitate access to services and improve the quality and cultural competence of service delivered.
- CHWs are also known as promotoras, community health representatives, or community health advisors.

Primary roles:

- Health navigator
- Health educator



2541329 1000712CAMENABC Community Health Worker Member Flier UPD CM 04 21.pdf



2541329 1000712CAMSPABC Community Health Worker Member Flier UPD CM 04 21.pdf



CABC-CD-022089-23 CHW Flyer FINAL.pdf



ACAPEC-2783-21 CA Community Health Referral Form FINAL FILLABLE.pdf

DEI: I am looking to start a workgroup to discuss how we will collaborate to fulfill the DEI APL requirements below. San Francisco Health Plan and Santa Clara Family Health Plan

Sharing and Exchange of Educational Resources

MCPs located in the same county must coordinate DEI trainings that are reflective and encompassing of the criteria outlined in this APL so that if an MCP, Subcontractor, Downstream Subcontractor, or Network Provider completes the training for one MCP within the same county, then they will have met the obligation to complete the training for all other MCPs within the same county and can provide an attestation of training completion. All MCP HEOs within a similar geographical region or county must collaborate on DEI training criteria to ensure alignment and accurate training records.



APL23-025 diersity equity inclusion.pdf

CHA/CHIP PHM/PNA: Community Health Assessment/ Community Health Improvement Plan Population Health Management/Population Needs Assessment

Met with Priscilla Chu (SFDPH), Bernadette Gates (SFDPH), Hilary Gillette-Walch (SFHP), Suzanne Samuel (SFHP), and Gretchen Shanofsky (Kaiser Permanente) to initiate conversations on meaningful participation in CHA/CHIP processes and co-developing SMART Goals that align with DHCS overall BOLD GOALS. We met the DHCS requirement and can attest to having engaged in conversation and started to develop our first SMART Goal.

GOAL 1: Lead: By the end of 2025, all health plans will achieve DHCS's Bold Goal of exceeding the 50th percentile for children's preventative care measures in partnership with Santa Clara County Public Health Department (SCC PHD) by supporting the Childhood Lead Poisoning Prevention Program (CLPPP), through the expansion of the number of lead awareness and outreach events by xx%, through the contribution of resources, data sharing, and by assisting with the planning of targeted provider education campaigns and follow up services.

GOAL 2: Oral Health: By the end of 2025, all health plans will achieve DHCS's Bold Goal of exceeding the 50th percentile for children's preventive care measures, in Partnership with the County of Santa Clara Public Health Department (SCC PHD) to move forward the Oral Health Strategic Plan, through training, data sharing, promotion and outreach, and referrals to improve the oral-systemic health among members ages 1-20.

Confirmed 1/30/24

MOU:

- Proposed 1 Streamline LHD MOU. Rhonda McClinton-Brown and Grace Meregillano are Contact People.
- DHCS MOU Webpage - <https://www.dhcs.ca.gov/Pages/MCPMOUS.aspx> (Homepage for all MOUs, released Oct 27th, 2023)

<https://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL2023/APL23-029.pdf> (APL)

<https://www.dhcs.ca.gov/Documents/BHIN-23-056-MOU-Requirements-for-MHP-MCP.pdf> (BHIN)

<https://www.dhcs.ca.gov/Documents/BHIN-23-057-MOU-Requirements-for-MCP-DMC-ODS-Counties.pdf> (BHIN)

DHCS released final MOUs:

<https://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL2023/Local-Health-Department-MOU.pdf>

<https://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL2023/HSS-MOU-Template.pdf>

<https://www.dhcs.ca.gov/Documents/MCQMD/Specialty-Mental-Health-Services-Memorandum-of-Understanding-Templates.pdf>

<https://www.dhcs.ca.gov/Documents/MCQMD/Substance-Use-Disorder-Treatment-Services-Memorandum-of-Understanding-Templates.pdf>

<https://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL2023/Regional-Center-MOU-Template.pdf>

<https://www.dhcs.ca.gov/Documents/MCQMD/County-Child-Welfare-MOU.pdf>

<https://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL2023/Buse-MOU-Template.pdf>

Planning For the End of the Continuous Coverage Requirement when the Medi-Cal COVID-19 Public Health Emergency (PHE) Ends:

Anthem:

- States **began** the redetermination process by **April 30, 2023**; and,
- States will have up to 14 months to complete all redeterminations (i.e., no later than May 31, 2024).

[Medicaid Renewal & Disenrollment Coverage Options | Anthem](#)

[Check Your Health Benefits Eligibility | Anthem \(myhealthbenefitfinder.com\)](#)

<https://www.readyrenew.com/835/index.html?m=ca&c=4&e=e>

https://players.brightcove.net/3639471564001/QBcqf6zgr_default/index.html?videoId=6325324769112



6155712 1033874CAMENABS Ready Set Renew Buckslip UPD 08 22.pdf



6155712 1033874CAMSPABS Ready Set Renew Buckslip UPD 08 22.pdf

[Keep Your Medi-Cal \(socialpresskit.com\)](#)

ModivCare/Transportation:



Transportation BR FINAL 12 21 (2).pdf



Transportation BR Flier Spanish HR 12 21.pdf

LiveHealth OnLine:



Live Health Online Flyer.pdf



LHO SP.pdf



Live Health Online Flyer FINALv6.pdf

E-Consult Program:

- Anthem implemented an E-Consult program in the bay area counties whereby a PCP can refer a member for an E-Consult. We will be working with health centers and PCP to roll out the program.



E-Consult Patient Flyer FINAL.pdf

Case Management



Case Management referral forms and our Preservice Review form (which was recently revised). Attaching both here, and both can be downloaded from our provider website:

- 1) [Case Management referral form](#)
- 2) [Pre-Service Review form](#)

Updated Case Management Form



ACAPEC-2687-21 CA
Medi-Cal Care Mgm

	<p>Updated Preservice Review Form</p>  <p>ACAPEC-3456-22 CA GBD PA Request For</p>	
IV.	<p>Utilization Report:</p> <ul style="list-style-type: none"> • Enrollment • Modivcare Transportation Utilization • LiveHealth Online Utilization  <p>Q1 2024 Anthem Blue Cross _ Santa Clara Public Health MOU _Reports_2.20.2024.pdf</p>	Kalil Macklin
V.	<p>Follow-Up Items:</p> <ol style="list-style-type: none"> 1. Follow up with Charadine Dore with RPM for Dula. 	All
	<p>Link to Recording:</p>	

Next Meeting: @ 11:00 am – 12:00 pm