

Meeting Minutes

Health Net, Anthem Blue Cross, and Calaveras County Public Health Department

Meeting Title: Care Coordination Q1 Meeting
Date/Time of Meeting: February 14, 2024 at 2:00 p.m. - 3:00 p.m.
Frequency: Quarterly
Zoom: See Outlook invite



Meeting Leaders: Lu Knott and Desiree Dalby

Health Net	Yes/No	Calaveras County Public Health Department	Yes/No
Lu Knott, Community Liaison	Yes	Colleen Rodriguez, Deputy Director	No
Patty Frederickson, Sr. Concurrent Review Nurse	No	Georgia Brodie, Director, Public Health Nurse	No
Sukhvir Gill, Public Programs Specialist	Yes	Courtney Atnip, Administrative Services Manager, CCS, CD	No
Dara Lee, Public Programs Specialist	Yes	Cecily Smith, Interim Health Education Program Manager	No
		Haley Graham, Health Education Program Manager	Yes
		Amy Eaves, Executive Director, First 5	No
Anthem Blue Cross		Justin Barnes, Department Analyst	Yes
Desiree Dalby, Program Manager	Yes		

Meeting Minutes

Categories	Details	Responsible Party
I.	Introductions <ul style="list-style-type: none"> All attendees introduced themselves by name and role. The agenda was updated for Calaveras County attendees. 	All
II.	MOU <ul style="list-style-type: none"> 2024 MOU execution review and status: Lu shared Anthem and Health are collaborating for the MOU efforts with the County. Desiree shared data sharing is a big topic for DHCS in the MOU. She would like to have data teams involved to assist with that portion of the MOU. Desiree confirmed the MCPs received the County edits, but they did not include Health Net's edits. She will update the MOU and schedule time to meet with County to review. Haley's concern about the MOU was who was responsible for what. Lu shared the MOU will have titles only so the MOU will not have to be resigned. The Policy and Procedures document will have specific names for particular roles. It was also shared the MOU may not be back dated to January 1, 2024. DHCS expectation of MCPs was discussed. 	All

III.	<p>Health Plan Updates</p> <p>Health Net</p> <p>Lu reported the following Provider update:</p> <ul style="list-style-type: none"> Staffing Update: The Service Coordination Department is fully staffed. Health Net continues to work remotely. Depending on the department a hybrid schedule is an option working both from home and in the office as their role allows. Health Net is open to continue in-person meetings. Lu shared Anthem and Health Net will attend in-person events and coalitions along with quarterly meetings. <p>Anthem</p> <p>Desiree reported the following Provider update:</p> <ul style="list-style-type: none"> LHD Collaboration/SMART Goal: Desiree shared Anthem works remotely, and she comes to Calaveras County as needed. She asked the County how did they want to execute the SMART Goal of the Home Visiting Program to include the Doula program? Haley shared she is not sure the goal of 5% of the population (1 person) exists in the County for Doula Services. She wants to know what the Doula benefit looks like. Desiree shared Anthem’s Program Manager for the Doula program confirmed they have 1 Doula in Calaveras County. Race, demographics, and the bold goal to be aligned for DHCS was discussed. Desiree confirmed for Haley the Doula benefit was covered benefit for Medi-Cal members via CalAIM. Haley shared it will be a year or so before Calaveras County will be taking Doula clients. The County wants to watch the data and build up the network before taking clients for the program. 	Lu & Desiree
IV.	<p>County Updates</p> <ul style="list-style-type: none"> Staffing updates: Courtney Atnip is now the Health and Human Services Program Manager. She is also the designated contact for CalAIM. She will be working to get the County Medi-Cal certified. She will be listed on the MOU as the liaison and be the point of contact for CalAIM. Haley also shared Justin Barnes is the Department Analyst, Amy Eaves is the Executive Director of First 5, and Cecily Smith is the Interim Health Education Program Manager. New Programs and Initiatives: Haley shared the Hom Visiting Program budget was approved by the Board of Supervisors. She shared the County has been talking to Anthem about a Street Health Initiative for a Rural Initiative. They will be submitting a proposal to Anthem on February 27, 2024 for \$500,000 to get a van and contracted providers. In addition, the County wants to also purchase 2 pop up trailers, 1 with showers and 1 with laundry facilities. The County wants to have other County partners to take the pop ups out into the community as well. Lu shared Health Net is available for assistance and support and will need 30-45 days advance notice to process requests. 	County Team

V.	<p>Follow-Up Items</p> <ul style="list-style-type: none"> Lu shared that Health Net has nurse support for County partners depending on their availability. Haley asked do the nurses service anyone. Lu shared the nurses would serve as needed at County events. <p>Lu and Desiree to follow-up on:</p> <ul style="list-style-type: none"> MAT services transportation data. <p>Desiree to follow-up on:</p> <ul style="list-style-type: none"> MOU updates for Health Net and schedule a meeting with the County & MCPs to review. 	All
VI.	<p>Data Exchange</p> <p>The following data sheets were reviewed and provided by email:</p> <p>Health Net</p>  <p>Q1 2024 PH Data Sheet - Calaveras Co</p> <p>Anthem</p>  <p>2024 Q1 Calaveras County PH MOU Da:</p> <p>Haley asked do the health plans get transportation data for MAT services (Medication Assisted Treatment). Lu and Desiree confirmed they had this question with Calaveras County BH. They will research and connect back to the County.</p>	Lu & Desiree
VII.	<p>Program Updates</p> <ul style="list-style-type: none"> Family Planning: (not a provider) TB: Haley shared they have one active TB case. A nurse checks on the member daily and their treatment time has been extended. The member lost their pulmonologist. The County was paying for the member's medication via a co-pay. Now they can get the member's medication without paying a co-pay. The member has private insurance, and the County was helping the member due to their economical struggle. IZ: Haley shared immunizations has a clinic twice a week mostly for VFC (vaccines for children). There is a challenge to get COVID-19 vaccines out. Due to having 2 part-time clinical nurses. 	County Team

	<ul style="list-style-type: none"> • STD/HIV: Haley shared the County does not conduct STD testing. They are looking into purchasing take home tests kits. The County’s HIV testing entity is no longer offering that service. The County is working to train 2 people for HIV counseling. Members get services outside of the County. Desiree mentioned a local initiative LBGTQ+ that may be able to help. Haley will reach out to Ravina for support. Lu and Desiree shared to let MCPs know of support they need for this program. • Billing: The County does not bill for services. They are working to get an EHR (electronic health record). They have a meeting with Patagonia for a demonstration for services. • MCAH: Haley shared the County does not have a clinician. They provide welcome kits and education. They are working on Title 5 assessments. They are looking to begin the Home Visiting Program. <ul style="list-style-type: none"> ○ CPSP: (not a provider) ○ BIH: (not a provider) ○ POP: (not a provider) • CHDP: Haley shared this program will transition into Foster Care after it sunsets. Courtney will be the point of contact Foster Care. Lu shared she is the point of contact for Foster Care. Desiree shared Jared Martin is the point of contact for the Foster Care for Anthem. Mary Crandall (on the Quality team) is an internal contact in addition to Jared Martin for Courtney to utilize for support as well. • CLPPP: (not a provider) • Field Nursing: (not a provider) • CCS: Sukhvir and Dara did not have any updates from the Public Programs Department. No new updates from the County. 	
VIII.	<p>Open Forum</p> <ul style="list-style-type: none"> • Lu and Desiree shared Calaveras County BH is open to a combined meeting with Calaveras County PH. Desiree shared that the MCPs have lunch with both departments. Haley agreed that was a good idea. She also shared prior to the pandemic the quarterly meetings were not just the County department. It included community organizations as well. It was helpful for the MCPs as far as what was going on in the community. The next meeting series will be scheduled and emailed to the County. 	All