

Minutes

Anthem, Health Net, and Mono County Public Health Department

Meeting Title: Quarter 1 Meeting Minutes
Date/Time of Meeting: February 13, 2024 at 2:00 pm
Frequency: Quarterly
Dial in: Zoom Meeting

Meeting Leader: Desiree Dalby and Annesha Land

California Health and Wellness/ Health Net	Yes/No	Mono County Public Health Department	Yes/No
Annesha Land, Service Coordination Liaison	Y	Kathy Peterson, Director of Health and Human Services	Y
Cynthia Small, CCS	N	Thomas Boo, MD Public Health Officer	Y
Tina Hendzadeh, LMFT Service Coordination Liaison	N	Marjoree Neer, PHN	Y
Tianna Arbulu, Regional Program Manager	N	Stephanie Butters, Fiscal Officer Health and Human Services	Y
Anthem Blue Cross		Emily Janoff, Epidemiologist Health and Human Services	Y
Desiree Dalby, Program Manager	Y	Jacinda Croissant, PHN	N
Jared Martin, Program Director	N		
Brandi Jenkins, Regional Program Manager	Y		
Chantal Betancourt, CCS	N		
Kimberly Kruse, Provider Clinical Liaison	N		

Categories

	Introductions	All
I.		
	<p>MOU</p> <p>DHCS has released new MOU templates. MCP's are to make a good faith effort to execute MOUs with Other Parties by either January 1, 2024, July 1, 2024, or January 1, 2025.</p> <ul style="list-style-type: none"> • Managed Care Plans to build partnerships with the following Third-Party Entities: Local Health Departments including California Children's Services (CCS), Maternal, Child, and Adolescent Health (MCAH), and Tuberculosis Direct Observed Therapy by 1/1/24. <ul style="list-style-type: none"> ○ County Behavioral Health Departments for Specialty Mental Health Services and Substance Use Disorder Services by 1/1/24. ○ Local Government Agencies In-Home Supportive Services (IHSS) by 1/1/24. ○ County Social Services programs and Child Welfare Departments by 1/1/24. ○ Woman, Infants and Children Supplemental Nutrition programs (WIC) by 1/1/24. 	Desiree/Annesha

- Continuum of Care programs by 1/1/25.
- Area Agencies on Aging by 1/1/25.
- First 5 Resource Centers by 1/1/25.
- Home and Community-Based Services (HBCS) by 1/1/25.
- Justice Departments by 1/1/25.
- Local Education Agencies (LEAs) by 1/1/25.
- Indian Health Services/Tribal Entities by 1/1/25.
- California Caregiver Resource Centers by 1/1/25.



APL 23-029 MOU Requirements FINAL

Kathy Peterson shared that Mono PH has not yet had a chance to take a deeper dive into the LHD MOU. Desiree and Kathy discussed identifying a day and time to meet specifically on this topic. Desiree clarified if Kathy will be the point of contact for IHSS, Child Welfare, and WIC as well. Kathy shared that yes, and she is interested in combining all these MOUs into one master MOU with exhibits for each program.

Annesha shared that she may have access to a master MOU template and will follow up internally about this discussion.

Anthem, Health Net, and Mono PH will reconvene and meet at another time to discuss more in depth.

II.

Health Plan Updates (see attachments)

Anthem Blue Cross:

LHD Collaboration: SMART Goal/PHM Strategy

“Utilize Community Health Workers to engage members and promote the completion of Infant, Child, and Adolescent Well-Care Visits¹ including the completion of oral health assessments, referral to a Medi-Cal dental provider, and application of fluoride varnish as appropriate².”

1. Infant, Child and Adolescent Well-Care Visits includes three HEDIS/MCAS Measures:
 - a. Well-Child Visits in the First 15 Months (W30-6+): children who turn 15 months of age during the measurement year with six or more well-child visits.
 - b. Well-Child Visits from Ages 15 Months - 30 Months (W30-2+): children who turn 30 months of age during the measurement year with two or more well-child visits.
 - c. Child and Adolescent Well-Care Visits (WCV): members 3-21 years of age who had at least one comprehensive well-care visit with a PCP or an OB/GYN practitioner during the measurement year.
2. As appropriate based on:
 - a. HEDIS/MCAS Specifications: <https://www.cahealthwellness.com/providers/quality-improvement/hedis-measure-specifications.html>
 - b. EPSDT (Medi-Cal for Children and Adolescents) Requirements: <https://www.dhcs.ca.gov/services/Medi-Cal-For-Kids-and-Teens/Documents/DHCS-EPSDT-Provider-Training.pdf>

AAP Bright Futures Recommendations for Preventive Pediatric Health Care: https://downloads.aap.org/AAP/PDF/periodicity_schedule.pdf

III.

Desiree/Annesha

Desiree shared the SMART Goal as of where we left off with in 2023. Mono County is working with HC2 Strategies (Dora Barilla) who has reached out to Anthem and Health Net. Desiree with Anthem, and Tianna with Health Net will be involved in that meeting and future workgroups.



APL23-021.pdf

Ready, Set, Renew flyer as a reminder that counties need to have Medi-Cal enrollees' current contact information and need to be aware of any changes that could affect enrollment/eligibility.

- Medi-Cal enrollees should provide the County with such changes:
 - Contact Info:
 - Phone number
 - Mailing address
 - Email address
- Anthem County Account Management team is in contact with the County and is providing member/client demographic updates via secure email and/or SFTP.



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Medi-Cal Renewal DHCS Dashboard [Continuous-Coverage-Eligibility-Unwinding-Dashboard-September2023 \(ca.gov\)](#)

Health Net:

No Updates.



IV.

County Updates


Kathy shared that Danielle L. is the new CCS and Foster Care Nurse.

Engaging with HC2 Strategies for CHA/CHIP cycle. Tom and Emily leading a lot of these efforts.

Kathy asked about whether Arlene Brown with Crossroads Recovery was able to connect with CalAIM. Desiree shared that Brandi had made an outreach attempt and I am happy to support building that partnership as I am working with Arlene on harm reduction vending machine sponsorship.

Due to the mention of the harm reduction vending machine, Kathy expressed interest. Desiree provided a brief overview about the program and the process to sponsoring a harm reduction vending machine. Desiree also shared that currently Anthem is exploring a funding source for harm reduction vending machine as funding processes from last year have changed, so currently all harm reduction vending machine sponsorship requests are on hold. However, Desiree happy to begin a discussion and even include Health Net to explore a co-sponsorship opportunity.

Mono County

	<ul style="list-style-type: none"> Tom, Emily, Kathy, and Annesha interested in connecting offline about this discussion. 	
V.	<p>Program Updates</p> <ul style="list-style-type: none"> CCS WIC CHDP MCAH TB STD IZ 	All
VI.	<p>Follow-Up Items</p> <p>MOU execution meeting to review.</p> <p>Harm reduction vending machine discussion with Kathy, Emily, Tom, and Annesha.</p> <p>Health Net data from Annesha.</p>	All
VII.	<p>Data Exchange</p> <p>Anthem</p>  <p>2024 Q1 Mono County PH Data Rep</p> <p>Tom asked about media around the Adult Expansion Program. Desiree will look into this.</p> <p>During data discussion, Kathy emphasized the importance of outreach regarding telehealth/Live Health Online services. Desiree happy to bring some flyers to hand out at provider offices while in the county in early May.</p> <p>CAH&W</p> <p>Annesha will send out.</p>	Desiree/Annesha
VIII.	<p>Open Forum</p> <p>Next Meeting: Q2 PH MOU on May 14, 2024 2:00-3:00pm</p>	All

