

Meeting Minutes

Health Net, Anthem Blue Cross, and Tuolumne County Public Health Department

Meeting Title: Care Coordination Q1 Meeting
 Date/Time of Meeting: February 13, 2024 at 10:00 a.m. - 11:00 a.m.
 Frequency: Quarterly
 Zoom: See Outlook invite

Meeting Leaders: Lu Knott and Desiree Dalby



Meeting Minutes

California Health & Wellness	Yes/No	Tuolumne County Public Health Department	Yes/No
Lu Knott, Community Liaison	Yes	Michelle Jachetta, Public Health Director	No
Patty Frederickson, Sr. Concurrent Review Nurse	No	Steve Boyack, Health & Human Services Agency Assistant Director	No
Trisha Inguito, Public Programs Specialist	Yes	Lisa Hieb, Deputy Director, CHDP, MCAH, WIC	No
Sukhvir K. Gill, Public Programs Specialist	Yes	Alex Parnell, Staff Services Analyst, CHDP, MAA TCM	No
		Sandra Perkins, Admin Technician	Yes
		Rebecca Edmonds, Supervising Public Health Nurse, Foster Care PHN	Yes
		Amberly Hall, Public Health Nurse, MCAH, CHVP	Yes
		Denise Sanford, Public Health Nurse, CHDP, IZ Coordinator,	Yes
		Sue Abernethy, Public Health Nurse, CCS, CLPPP	Yes
		Amanda Brunner, Public Health Nurse, CD, CHDP	Yes
		Bob Ingalls, Sr. Health Program Technician, CCS	Yes
		Paula Sarantopoulos, Health Program Technician, MCAH, CHDP, CalFresh	No
		Laurie Britt, Health Program Tech II, LICN	No
Anthem Blue Cross		Denise Carrillo, Sr. Health Program Technician, CHVP	No
Desiree Dalby, Program Manager	Yes	Maura Devlin, Oral Health Program Specialist	No
		Michie Anderson, Agency Manager, Child Welfare Services	Yes
		Jennifer Lynch, Staff Services Analyst Social Services	Yes

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Categories	Details	Responsible Party
I.	Introductions <ul style="list-style-type: none"> All attendees introduced themselves by name and role. The agenda was updated for Tuolumne County attendees. 	All

II.	<p>MOU</p> <p>2024 MOU execution review and status:</p> <p>LHD: The last update the MPCs have is from Alex Parnell, the MOU is with County Counsel for review. Rebecca will send a message to Michelle that MCPs have questions about the status of the MOU and to reach out to them.</p> <ul style="list-style-type: none"> Michie shared she and Jennifer will be working on the MOUs for Child Welfare and IHSS. Social Services was thinking of combining the Child Welfare and IHSS MOUs and having attachments. Jennifer shared her director is Amy Arndt and she will be meeting with her regarding the Child Welfare MOU execution. Desiree shared an email received from Amy that Social Services will not be combining Child Welfare and IHSS MOUs. 	All
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III.	<p>Health Plan Updates</p> <p>Health Net</p> <p>Lu reported the following Provider update:</p> <ul style="list-style-type: none"> Staffing Update: The Service Coordination Department is fully staffed. Health Net continues to work remotely. Depending on the department a hybrid schedule is an option working both from home and in the office as their role allows. Health Net is open to continue meetings as they are. The County agreed to continue the meetings as they are. <p>Anthem</p> <p>Desiree reported the following Provider update:</p> <ul style="list-style-type: none"> LHD Collaboration/SMART Goal: Desiree shared the MCPs are working with LHDs (Local Health Departments) to create a SMART Goal to directly align with the Tuolumne County CHIP (Community Health Improvement Plan). It was confirmed Michelle Jachetta is the contact for the LHD SMART Goal effort for Tuolumne County. Desiree will follow-up with Michelle. 	Lu & Desiree
IV.	<p>County Updates</p> <ul style="list-style-type: none"> Staffing updates: Rebecca shared the County will have a couple of Health Program Technicians onboarding in the next month. One will be in the Tobacco and Car Seat Programs. The second Technician will be relief for the Car Seat Child Passenger Safety Program. Alex Parnell accepted a position in the HHSA General Services Unit. The County will be recruiting for her position of Staff Services Analyst. New initiatives and programs: Rebecca shared the County received a grant for a pilot program for The Infection Prevention and Control Learning Collaborative. It provides mentorship and training to assist with a better infection prevention and 	County Team

	control program for the County. The MAA Program (Medi-Cal Administrative Activities) is being revamped to get more funding.	
V.	<p>Follow-Up Items</p> <ul style="list-style-type: none"> • Lu to confirm she is the Foster Care Liaison for Health Net. • Jennifer to follow-up with MCPs regarding MOU execution status. • Amberly to follow-up internally with the County Department on how they can coordinate to get support from the MCPs. 	All
VI.	<p>Data Exchange</p> <p>The following data sheets were reviewed and provided by email:</p> <p>Health Net</p>  <p>Q1 2024 PH Data Sheet - Tuolumne C</p> <p>Anthem</p>  <p>2024 Q1 Tuolumne County PH MOU Da</p> <p>Rebecca asked if the County needed any data would they contact the MCPs for that. Both Lu & Desiree confirmed yes, they would.</p>	Lu & Desiree
VII.	<p>Program Updates</p> <ul style="list-style-type: none"> • Family Planning: (not a provider): • TB: Denise shared the County performs TB skin tests on Tuesday mornings • IZ: Denise shared the County administers immunizations Tuesday afternoons. They also have a mobile clinic that gives COVID-19, Flu, and Mpox (Monkey Pox) vaccinations one to three times a week depending on nurse availability. • STD/HIV: Rebecca shared the communicable disease program is business as usual. • Billing: The County bills for services. Sandy asked about not being able to bill CH&W any longer. She gets a message that Tuolumne County is no longer a provider. Lu shared CH&W is now Health Net. Michelle Jachetta reached out 	County Team

	<p>to her, and Health Net’s leadership is involved to get this issue resolved. Sandy will follow-up with Michelle.</p> <ul style="list-style-type: none"> • MCAH: Amberly shared she was happy with the help she has received from Anthem and Health Net regarding her outreach. She shared she would like to meet with Anthem and Health in March for their MCAH CHA (Community Needs Health Assessment). Lu and Desiree agreed having a combined meeting with both MCPs is a good idea. Amberly will email Lu and Desiree to coordinate dates and times to meet. Amberly also mentioned the County may have to work on an internally when it comes to requesting sponsorship support from MCPs. Rebecca asked about MCPs supporting Behavioral Health and Public Health once a quarter. Lu confirmed sponsorships with Anthem and Health Net are separate for each department per quarter for Behavioral Health and Public Health. <ul style="list-style-type: none"> ○ CPSP: Amberly shared the County is deferring to the MCPs because the program is with managed care now. ○ BIH: (not a provider) ○ POP: (not a provider) <p>CHDP: Rebecca shared CHDP is being funded until June 30, 2024. July 1, 2024 the Foster Care Nursing program will be funded across the state as a stand-alone program. Also, as of July 1, 2024 managed care plans will be responsible for provider audits and trainings. The County can share contacts and training materials that MCPs may need.</p> <ul style="list-style-type: none"> • CLPPP: Sue shared she is preparing for March’s team meeting. Many basic cases in the county right now. She shared an applesauce recall that contained lead in it. • Field Nursing: (not a provider) • CCS: Bob shared the County had 15 referrals in January & February so far. The County is getting many cases that are not CCS eligible. He also shared the County has been closing many cases. Trisha shared no new updates or issues from Health Net Public Programs Department. 	
VIII.	<p>Open Forum</p> <ul style="list-style-type: none"> • Rebecca asked about CHDP and Foster Care Nursing. She confirmed Jared Martin is the Interim Foster Care Liaison for Anthem. Lu shared she may be the Foster Care Liaison for Health Net. She will confirm and follow-up with Rebecca. The next meeting will be scheduled and emailed to the County. 	All