

Minutes

Anthem, Health Net, and Inyo County Public Health and Behavioral Health Department

Meeting Title: Care Coordination Quarter 1 2024 Minutes
Date/Time of Meeting: February 26, 2024 at 9:00 am
Frequency: Quarterly
Teams Meeting

Meeting Leader:

Desiree Dalby and Annesha Land

Health Net	Yes/No	Inyo County Behavioral Health Department	Yes/No
Annesha Land, Community Liaison,	Y	Anna Scott, BH Director	Y
Carrie-Lee Patnaude, Clinical Manager, Case Management	N		
Robin Lewis, Sr. Manager, Clinical Services-MHN	N		
Virginia Lo, Public Programs Specialist	N		
Betty Thao Cha, Public Programs Specialist	N		
Anthem	Yes/No	Inyo County Public Health Department	Yes/No
Desiree Dalby, Program Manager, Anthem	Y	Anna Scott, Assistant Director	Y
Chantal Betancourt, CCS Manager, Anthem	Y	Stephanie Tanskley, Deputy Director Public Health and Prevention	Y
Valerie Taylor, Provider Experience Mgr, Anthem	N	Lori Bengochia, Program Integrity Quality Assurance Manager	N
Lynnette Siverling, Provider Experience Manager Sr, Anthem	N	Lindsey Garrett, Management Analyst for Physical Operations	Y
Chris Domasin, BH CM	Y	Darcy ____, Deputy Director for Social	Y
		Alyssa ____, Admin Assistant to HHS Director	Y
		Ken Whitney, Innovations and Grant Manager	Y
		Morningstar Wagner, Deputy Director	Y
		Darcy ____, Deputy Director for Social and Placement Services	Y

Categories	Details	Responsible Party
I.	Introductions	All
II.	Health Plan Updates MOU: DHCS has released new MOU templates. MCP's are to make a good faith effort to execute MOUs with Other Parties by either January 1, 2024, July 1, 2024, or January 1, 2025.	Desiree & Annesha

- Managed Care Plans to build partnerships with the following Third-Party Entities:
 - o Local Health Departments including California Children’s Services (CCS), Maternal, Child, and Adolescent Health (MCAH), and Tuberculosis Direct Observed Therapy by 1/1/24.
 - o County Behavioral Health Departments for Specialty Mental Health Services and Substance Use Disorder Services by 1/1/24.
 - o Local Government Agencies In-Home Supportive Services (IHSS) by 1/1/24.
 - o County Social Services programs and Child Welfare Departments by 1/1/24.
 - o Woman, Infants and Children Supplemental Nutrition programs (WIC) by 1/1/24.
 - o Continuum of Care programs by 1/1/25.
 - o Area Agencies on Aging by 1/1/25.
 - o First 5 Resource Centers by 1/1/25.
 - o Home and Community-Based Services (HBCS) by 1/1/25.
 - o Justice Departments by 1/1/25.
 - o Local Education Agencies (LEAs) by 1/1/25.
 - o Indian Health Services/Tribal Entities by 1/1/25.
 - o California Caregiver Resource Centers by 1/1/25.



APL 23-029 MOU
Requirements FINAL

Desiree shared with the group where the MCPs left off with MOU execution working with Lori, as she was not able to be present for today’s meeting. Lori has requested to combine all MOUs released from DHCS into one Master MOU on behalf of Inyo County. The latest update received was on January 26, 2024 from Lori stating that the team would be reviewing the MOU on 1/29-2/2. Desiree asked the group if they were able to review the MOU as a group during that time period, and if there were any questions or concerns the MCPs could address or support with.

Since Lori was not present for the meeting, there was not much of an update to provide. The group recalled briefly going over the MOU, and it remains an ongoing discussion during meetings, but suggested following up with Lori directly regarding this topic as she is leading the effort.

Desiree also confirmed that Lori will continue to be the POC for all MOU execution, and there are not other POCs for IHSS, Child Welfare, or WIC.

There were questions regarding the remaining MOUs needing to be executed such as for the Continuum of Care and First 5, and if these templates have been released. Desiree clarified that DHCS has only released the 5 MOUs: LHD, MHP, Child Welfare, IHSS, and WIC MOU templates at this time to be executed as soon as possible.



III.

Anthem:

BH Updates
Desiree requested for any updated contact information for our behavioral health team. Desiree and Chris confirmed that we have Anna Scott listed as POC for Screening and TOC Tools as well as SUD.

Desiree &
Annesha

Desiree asked the county if they will be following the TOC tool process for SUD referrals, or if there is a different process in place.

The county shared that there are vacancies for the Behavioral Health department and Anna Scott is the interim BH director and SUD administrator, with Gina being the secondary contact. The county requested the TOC tools to the HHS admin email at: hhs-admin@inyocounty.us and then they will talk with the SUD team to decide on a process.

Desiree will update and share this information internally with Anthem BH team.

Ready, Set, Renew

Desiree shared and reviewed the Ready, Set, Renew flyer as a reminder that counties need to have Medi-Cal enrollees' current contact information and need to be aware of any changes that could affect enrollment/eligibility.

- Medi-Cal enrollees should provide the County with such changes:
 - Contact Info:
 - Phone number
 - Mailing address
 - Email address

Anthem County Account Management team is in contact with the County and is providing member/client demographic updates via secure email and/or SFTP.

Medi-Cal Renewal DHCS Dashboard [Continuous-Coverage-Eligibility-Unwinding-Dashboard-September2023 \(ca.gov\)](#)

LHD Collaboration/SMART Goal

Desiree shared a reminder of the APL 23-021 listing the DHCS requirement for MCPs to co-develop a SMART Goal with counties that align with priorities identified in their CHIP, as well as the DHCS Bold Goals.

Anthem and Health Net began this work with Stephanie, and she was utilizing a consulting company to support with the CHA since they have never completed one. Desiree also shared that MCPs are interested in being involved with any work surrounding CHA/CHIP efforts including workgroups, meetings, etc.

Desiree shared the SMART Goal as it was left off:

“Engage members and promote the completion of Infant, Child, and Adolescent Well-Care Visits including the completion of oral health assessments, referral to a Medi-Cal dental provider, and application of fluoride varnish as appropriate.”

Stephanie responded with interest in meeting to discuss further, there have been efforts pushed forward to improving access to dental care in the community that MCPs could benefit being updated on.

Stephanie also shared that they have received results from the CHA, but it is still being finalized and the CHIP will mostly likely be in June. There will be focus groups starting which the county will include both MCPs to participate in.

Desiree to follow up with Stephanie, and include Health Net associates, on this topic.

Health Net:

Annesha shared APL 23-031 on the Adult Expansion project being worked on through DHCS. MCPs are looking for data from Inyo County for ages 26-49 for the Adult Expansion population to match PCP assignment.

	<p>Desiree clarified that I had reached out regarding this topic as well since this population is transitioning to full scope Medi-Cal and DHCS wants MCPs to try and maintain their PCP assignment. It has come to Anthem's understanding that smaller counties may not be participating or have data to share with MCPs.</p> <p>Desiree will follow up with the email previously sent out and include Health Net and the appropriate Inyo County staff to identify what data we can collect.</p>	
IV.	<p>Behavioral Health County Updates</p> <p>Behavioral Health continuing to undergo staff reorganization.</p> <p>BH Director resigned effective 1/10/2024 and there is no SUD administrator. Anna Scott is the interim, and Gina is the secondary support.</p> <p>County has been actively recruiting for these positions, and may need to get creative and consider contracting out for these services due to lack of appropriate applicants.</p>	County
IV.	<p>Public Health County Updates</p> <p>Stephanie shared that Public Health has 2 vacant nursing positions (out of 4) that they have been actively recruiting for. No other updates at this time, business as usual.</p> <ul style="list-style-type: none"> • COVID: No updates. • CCS: No updates. • CHDP: No updates. • MCAH: No updates. • CPSP (comprehensive perinatal services program): No updates. • STDs: No updates. • TB: No updates. • HIV: No updates. • IZ: No updates. • CLPPP: No updates. • Targeted CM: Not currently active. • WIC: No updates. 	County
VI.	<p>Follow-Up Items</p> <p>Desiree will follow up with Lori Bengochia about MOU execution.</p> <p>Desiree will follow up regarding Adult Expansion with Health Net included.</p>	All
VII.	<p>Plan Data Exchange</p> <p>Anthem: Desiree reviewed Quarter 1 data report.</p>	Desiree & Annesha



2024-Q1 Inyo
County BH+PH MOL

Gina requested information and flyers regarding LiveHealth Online services.

Health Net:

Annesha shared Quarter 1 data sheet.

VIII.

Open Forum

Next Quarterly Meeting: May 20, 2024

All