



DEPARTMENT OF HEALTH SERVICES BEHAVIORAL HEALTH SERVICES

Our Mission

To provide a culturally competent system of care that promotes holistic recovery, optimum health, and resiliency.

Our Vision

We envision a community where persons from diverse backgrounds across the life continuum have the opportunity to experience optimum wellness.

Our Values

Respect, Compassion, Integrity • Client and/or Family Driven • Equal Access for Diverse Populations • Culturally Competent, Adaptive, Responsive and Meaningful • Prevention and Early Intervention • Full Community Integration and Collaboration • Coordinated Near Home and in Natural Settings • Strength-Based Integrated and Evidence-Based Practices • Innovative and Outcome-Driven Practices and Systems • Wellness, Recovery, and Resilience Focus

Sac County DBHS/Managed Care MOU Meeting

Date: March 22, 2024

Time: 11:00 a.m. – 12:00 p.m.

Location: Zoom

Facilitators: Darlene Moore, Human Services Program Planner

Attendees:

Alondra Thompson, BHS
Annesha Land
Christina Irizarry, BHS
Dana McEwen




Darlene Moore
Elizabeth Whitteker
Emely Arienza
Heather Ward

Laurence Gonzaga
Melissa Sutherland
Randy Nater
Robin Lewis

Stephanie Dasalla
Vernell Shaw III
Wendy Huynh

ITEM	DISCUSSION	ACTION/DATE
<p>Introductions & Updates regarding MOU (MCP/MHP/DMC-ODS)</p>	<p style="text-align: center;"><i>The meeting began with a welcome & introductions of all attendees.</i></p> <p>Darlene-Update on Consolidation of the MOU:</p> <ul style="list-style-type: none"> ➤ The Mental Health and SUPT portion of the MOU that has been routed internally for review from our legal teams. They have also been submitted to other internal teams, including Jeanine’s team, to review and provide feedback. 	
<p>Merging MOU with other DHS Departments/ MCP/Contacts</p>	<p>Wendy Huynh- Merging of MOU:</p> <ul style="list-style-type: none"> ➤ When the state released and published the MOU templates last fall, DHS (or Department of Health Services) decided that the approach was to have one primary MOU that has consistent language and includes the programs and services respective to public health and behavioral health. 	

<p>Merging MOU with other DHS Departments/ MCP/Contacts (continued)</p>	<ul style="list-style-type: none"> ➤ Since there are several programs and services, instead of keeping track of multiple MOUs this will ensure there is only one MOU per plan with Sacramento County and the plan itself. <ul style="list-style-type: none"> • The administrative department is going to merge the primary MOU with the draft MOU that Dana and Darlene have been working on with the team into one MOU between DHS with each respective managed care plan. ➤ Please note: Each plan will have an MOU with DHS. <ul style="list-style-type: none"> • <i>For example: There will be one MOU with DHS and Anthem, one MOU with DHS and Kaiser, one MOU with DHS and Health Net, & one MOU with DHS and Molina.</i> • There may be some deviation between plans, but the core minimum requirements should stay consistent across each plan. ➤ Thursday, March 28th, 2024, is the target date for the finalization of our MOU for review and each plan’s legal subject matter experts. <ul style="list-style-type: none"> • The meeting will take place @ 10:00am-11:30am. • Attendees will include staff from the Public and Behavioral Health Departments as well as Managed Care Plan staff on the public side. • Please contact Darlene if you would like more information on the meeting invitation. ➤ As a parallel process in collaboration with the BH Department and the point of contacts for each plan, a policy procedure document will be created. <ul style="list-style-type: none"> • This document will outline the “how” and informational piece of the MOU. • More details will be provided at the next MOU meeting. 	
<p>Coordination of Care & Screening and Transition of Care Tool Check-In</p>	<ul style="list-style-type: none"> ➤ MHP to MCP Updates: <ol style="list-style-type: none"> a. Adults- Crisis Continuum (Christina Irizarry): <ul style="list-style-type: none"> • A new RFA was released for a second Mental Health Urgent Care Clinic that will be in the Northern area. • The recommended awards will be announced in mid-May with the hopes of opening by next fiscal year. More updates to follow. b. Community Wellness Response Team (Alondra Thompson): <ul style="list-style-type: none"> • <u>24/7 services</u> are available to support individuals in the community that may be suffering from a crisis regarding mental health and or substance abuse. • By dialing 988, the individual will be assessed by a member of our team and a counselor/peers will be dispatched out at that time. 	

<p>Coordination of Care & Screening and Transition of Care Tool Check-In (continued)</p>	<ul style="list-style-type: none"> Note: If the person calls from a (916) area code but is located outside of Sacramento County, the call will be transferred to the 998 number for their area code location. <p>➤ <u>Please see the attached Q1 2024 BH Data Sheet.</u></p> <p>➤ <u>Care Coordination Guide:</u></p> <ul style="list-style-type: none"> See the attached Merged Care Coordination Guide. <p style="background-color: yellow; text-align: center;">Please submit any updates for the guide to Darlene.</p>	 <p>Merged Coordination Guide</p>  <p>Q1 2024 BH Data Sheet - Sacramento</p>  <p>Anthem Q4 2023 Transition of Care Toc</p>
<p>Data Exchange Updates</p>	<p>➤ <u>Randy Nater:</u></p> <ul style="list-style-type: none"> Molina has been working with the team testing out the data exchange and addressing the access/ password issues. There is a new method to access the SFTP and a file format that has been sent over to Pahoua to validate and provide information on how the file would be sent back. <p>➤ <u>Wendy Huynh:</u></p> <ul style="list-style-type: none"> Jeanine’s team is working on the Social Health Information Exchange (or SHIE). The current status of the SHIE is they are in the RFP stage, looking for a technical vendor to help with the implementation of that. This will be a 3 to 5-year project. 	
<p>SUPT Updates</p>	<p>➤ <u>Stepanie Dasalla:</u></p> <ul style="list-style-type: none"> The unit started a kickoff meeting a few weeks ago looking at DMCODS specific data elements for the SHIE. They are currently in audit season with state audits, EQRO, and monitoring contracted providers. Also working towards a plan for an integrated BHS access point. More information to follow. 	

Next Meeting: June 28, 2024
Time: 11:00 a.m. – 12:00 p.m.
Location: Zoom

Scribe: Deanna Insixiengmay, Senior Office Assistant, BHS

