

Meeting Minutes

Health Net, Anthem Blue Cross, and Amador County Behavioral Health

Meeting Title: Care Coordination Q1 Meeting
 Date/Time of Meeting: February 15, 2024 at 10:00 a.m. - 11:00 a.m.
 Frequency: Quarterly
 Zoom: See Outlook invite

Meeting Leaders: Lu Knott and Desiree Dalby



Meeting Minutes

Health Net	Yes/No	Amador County Behavioral Health Department	Yes/No
Lu Knott, Community Liaison	Yes	Melissa Cranfill, Behavioral Health Director	Yes
Robin Lewis, Senior Clinical Manager	Yes	Karen Vaughn, Behavioral Health Deputy Director	Yes
		Angie Grau, Compliance Officer	Yes
		Raechel Razzano, Quality Improvement and Utilization Review Coordinator	Yes
		Amy Hixson, SUD Manager	No
Anthem Blue Cross			
Desiree Dalby, Program Manager	Yes		

Agenda

Categories	Details	Responsible Party
I.	Introductions <ul style="list-style-type: none"> All attendees introduced themselves by name and role. No updates needed for the agenda. 	All
II.	MOU <ul style="list-style-type: none"> 2024 MOU execution review and status: Desiree shared the County has both Anthem and Health Net edits for the 2024 MOU. Melissa shared need Kaiser Permanente's MOU edits. Her thought was to do a combined MOU with all 3 MCPs Anthem, Health Net and Kaiser. Melissa wants to add the responsibility MCPs have for transportation of 51/50's to inpatient psychiatric facilities in the MOU. It was discussed who is to pay for transportation inpatient for a psychiatric stay. Lu and Robin shared the County should be contacting ModivCare for a 51/50 transport to an inpatient Psychiatric stay by way of an ambulance. Robin shared she will confirm the ModivCare ambulance contact number for Health Net and give it to Lu. Lu will share the information with the County. 	All
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<p>III.</p>	<p>Health Plan Updates</p> <p>Health Net</p> <p>Lu reported the following Provider update:</p> <ul style="list-style-type: none"> Staffing update: The Service Coordination Department is fully staffed. Health Net continues to work remotely. Depending on the department a hybrid schedule is an option working both from home and in the office as their role allows. Health Net is open to continue meetings as they are. However, if the County would like in person meetings to let Health Net know. The County would like to continue the meetings as they are. <p>Anthem</p> <p>Desiree reported the following Provider updates:</p> <ul style="list-style-type: none"> County Contacts: Desire confirmed Screening and Transitions of Care Tools are sent by fax to (209) 223-0920 at the County. The County confirmed SUD number (substance use disorder) referrals may be sent by fax to the same number as the TOC tools. Raechel is the primary contact and Karen will be the secondary contact for behavioral health referrals. Data Sharing: Raechel will reply to Desiree’s request for meeting dates she and her team are available to meet. 834 ECM Test Files: Raechel had not received the test files from Anthem’s IT department. She can send over some test files for Anthem’s IT department to review. 	<p>Lu & Desiree</p>
<p>IV.</p>	<p>County Updates</p> <ul style="list-style-type: none"> Staffing updates: Melissa shared the County hired 3 Case Managers, an SUD Counselor, and a Licensed Clinician. They are recruiting for an administrative position. New initiatives and programs: Melissa shared the County is working on the Bridge Housing Program, Justice Involved-Path Funding Program, Crisis Care Mobile Unit (CCMU) benefit, planning for the Mental Services Act, and the County is in process for their Engagement which is a document audit that is due in April 2024 for DHCS. Lu shared Health Net is available for assistance and support and will need 30-45 days advance notice to process requests. 	<p>County Team</p>
<p>V.</p>	<p>Follow-Up Items</p> <ul style="list-style-type: none"> Lu and Desiree to email Raechel the 2023 data sheets for Health Net and Anthem. Robin will confirm ModivCare ambulance number for 51/50 inpatient transportation to a psychiatric facility and email to Lu. Lu will forward to the County. 	<p>All</p>

	<ul style="list-style-type: none"> • Raechel to reply to Desiree’s meeting request for dates and times for a data sharing discussion. She will also send over test files for Anthem’s IT department for review. • Desiree to set up a meeting with the County and Anthem’s IT department for data sharing discussion. • Desiree will send an email to Kaiser for their MOU edits for Amador County BH. 	
VI.	<p>Data Exchange</p> <p>Health Net</p>  <p>Q1 2024 BH Data Sheet - Amador Cou</p> <p>Anthem</p>  <p>2024-Q1 Amador County BH Data.ppt</p> <p>Raechel asked did Robin have 2023 data sheets. She needs it for their audit they are working on. Lu will send 2023 data sheets to Raechel for Health Net. Desiree will connect Raechel to Anthem’s Behavioral Health Case Manger to get the data sheets. Raechel confirmed with Desiree to copy Angie on the email as well.</p>	Lu, Robin & Desiree
VII.	<p>Open Forum</p> <ul style="list-style-type: none"> • The next meeting will be scheduled and emailed to the County. 	All