

Meeting Agenda



Health Net, Anthem, KP & Tulare County Mental Health Department

Meeting Title: Care Coordination Q1 Quarterly Meeting
 Date/Time of Meeting: March 19, 2024, at 2:00pm – 3:00pm
 Frequency: Quarterly (Q1)
 Dial in: [+1 669-247-1027](tel:+16692471027), [975174145#](tel:+1975174145)
 Meeting ID: 247 259 130 142

[Click here to join the meeting](#)


Meeting Leader:

Perry Shelton Jr & Jared Martin

Health Net & MHN	Yes/No	Tulare County Health and Human Services	Yes/No
Perry Shelton Jr, Community Liaison	Yes	Betsy Ellis, Unit Manager, Children Authorization & Adults, Mental Health Dept., Managed Care -QI	No
Robin Lewis, LMFT, Clinical Manager	No	Andrew Ruddy, Staff Service Analyst III, Managed Care -QI	No
Lesley Adair, Supervisor, Provider Relations	No	Aziza E Citi, Supervising Clinician, QI	No
		Liz Mason, LMFT, Clinic Administrator VAIC, Recovery and Prevention	Yes
		Joseph Hamilton, LMFT, Mental Health Clinic Administrator, PAC/PYS & Housing	No
Anthem	Yes/No	Cynthia Hernandez, Mental Health Clinic Manager, VAIC (Access)	Yes
Lali Witrago, Program Manager	No	Angela Sahagun, Electronic Health Records Manager.	No
Janet Paine, Program Director	No	Jeffrey L Blackmon, Admin. Specialist	Yes
Chris Domasin, Behavioral Health Case Manager	Yes	Elsie Lopez-Triste, Administrative Aide, Mental Health Dept., Managed Care- QI	Yes
Maribeth Capen, Regional Manager	No	Denise Benavides PAC and PYS Clinic Manager	No
Jared Martin, Program Director	Yes	Kristin Rupp, Adult Clinic Manager - Visalia	Yes
Kaiser Permanente	Yes/No	Fabiola E Wallace, LMFT, Mental Health Clinic Manager, VAIC	Yes
Adrian Ware, Consultant (Point B)	No		
Melissa Sutherland, Project Manager	Yes		

Categories	Details	Responsible Party
I.	Introductions All participants introduced themselves and role.	All
II.	MOU Necessary Parties are participating in the review, approval, and execution process.	

	<p>Health Net MOU:</p> <ul style="list-style-type: none"> • New MOU template released by DHCS. • New MOU will supersede existing MOU once executed. <p>Anthem Blue Cross MOU:</p> <ul style="list-style-type: none"> • New MOU template released by DHCS. • New MOU will supersede existing MOU once executed. 	<p>Perry</p> <p>Jared</p>
<p>III.</p>	<p>Health Plan Updates</p> <p>Health Net:</p> <p>Perry gave a thorough review of the new DHCS MOU Quarterly Report template. Perry highlighted the new requirement for the MCPs to list if the MOU had redlined edits that would necessitate a review and approval from DHCS. Perry covered the criteria in which DHCS provided on what would constitute a need for a DHCS review versus what changes would not need to be submitted for review.</p> <p>Anthem Blue Cross:</p> <p>Jared provided CalAIM resources to the group with the updated Anthem ECM flyers that are provider facing. Jared also provided a CS flyer along with referral forms for both ECM and CS services.</p> <p>Jared shared that Doula services are being offered as a benefit for postpartum members, which additional services can be received such as health navigation, evident base education, and in home support. Members can self-refer, Jared also provided Anthem’s care management referral form which is to be used when referring members for this benefit.</p> <p>Additional Resources provided by Anthem:</p> <ul style="list-style-type: none"> ○ Medi-Cal Renewal – DHCS Dashboard: https://www.dhcs.ca.gov/dataandstats/dashboards/Pages/default.aspx <p>Full Scope Medi-Cal Expansion for Adults Ages 26 through 49: https://www.dhcs.ca.gov/services/medi-cal/eligibility/Pages/Adult-Expansion.aspx</p> <p>Kaiser:</p> <p>Melissa informed the group of the Kaiser’s ECM and CS resources, and to reach out to her for any questions or concerns.</p>	<p>Perry & Jared</p>
<p>IV.</p>	<p>County Updates</p> <p>Tulare County is currently working through the MOU reviewing process.</p>	<p>County Team</p>

	<p>Liz reported out:</p> <p>Tulare County BH is actively working on their Justice Involved readiness assessment. TCBH is interested in forming a work group between the MCPs and the other necessary stakeholders to discuss JI workflow for linkage.</p> <p>Tulare County local setting for juvenile justice facilities, and county jails will not be going live with pre-release services until 2026. The BH department are planning to be ready to receive individuals that may be eligible for pre-release services in October 2024, for individuals returning from being incarcerated in other counties.</p> <p>Liz also highlighted the need to explore the options, the gaps and the flexibility of the transportation benefit given the frequent and urgent nature of scheduled appointments for members.</p> <p>Jeffery reported out:</p> <p>Tulare County BH is partnering with CalMHSA Connect to share data. TCBH will be meeting with CalMHSA on April 7th to learn more.</p> <p>Tulare County BH will also be partnering with CalMHSA to help develop their HEDIS measures for the 9 performance measures, the 5 on the set side and 4 on the mental health side.</p>	
<p>V.</p>	<p>Follow-Up Items MCPs to provide ModivCare resources and follow up on any issues.</p>	<p>Health Net Anthem KP</p>
<p>VI.</p>	<p>Data Exchange - Care Coordination</p> <p>Health Net Data Report Tulare County BH Q1 2024:</p> <ul style="list-style-type: none"> Referral Data, Mild/Moderate Utilization, Enrollment/Membership, and ModivCare Utilization Data. Please refer to Health Net Data Report Tulare County BH – Q1 2024. <p>Robin and Perry reported out. No major concerns or issues.</p> <p> Q1 2024 Data Sheet - Tulare BH.docx</p> <p>Anthem Blue Cross Data Report Tulare County BH Q1 2024:</p> <ul style="list-style-type: none"> Membership, Transportation, LiveHealth Online and TOCs. Redetermination Awareness, and CalAIM Enhanced Care Management / Community Supports resources. Anthem Data Report – Q1 2024. Pending. Jared reported out. No questions. 	<p>Robin Perry Jared Chris</p>



Q1_2024 Data Sheet
- Tulare PH - Health N

Kaiser Permanente

- Melissa informed the county that KP data will be available in the next quarter report as KP was not operating in Tulare in Q4 2024.

County Data:

- Jeffery reported out Tulare County BH utilizations data from screening and transition of care tools. No questions or issues. Jeffery and Elsie will formalize a data report sheet to send out to the MCPs.



VIII.

Open Forum: Discussions had on accessing ModviCare resources.

Next Meeting: June 18, 2024, 2pm – 3pm. (3rd Tuesday of the 3rd month of every quarter @ 2pm).

All