

Meeting Minutes

Health Net, Anthem Blue Cross, and Tuolumne County Behavioral Health Department

Meeting Title: Care Coordination Q1 Meeting
 Date/Time of Meeting: March 12, 2024 at 10:00 a.m. – 11:00 a.m.
 Frequency: Quarterly
 Zoom: See Outlook invite



Meeting Leaders: Lu Knott and Desiree Dalby

Health Net	Yes/No	Tuolumne County Behavioral Health Department	Yes/No
Lu Knott, Community Liaison	Yes	Tami Mariscal, Director Behavioral Health	No
Robin Lewis, Senior Clinical Manager, BH	Yes	Misti Ambler, Deputy Director, Behavioral Health	Yes
		Brock Kolby, Deputy Director, Clinical Services	Yes
		Lindsey Lujan, Agency Manager	No
		Brittany Madden, Staff Services Analyst	Yes
Anthem Blue Cross	Yes/No	Ryan Kramer, Quality Improvement Analyst	No
Desiree Dalby, Program Manager	Yes		
Terese Jarnutowski, BH Case Manager	Yes		

Meeting Minutes

Categories	Details	Responsible Party
I.	Introductions <ul style="list-style-type: none"> All attendees introduced themselves by name and role. The agenda was updated for Tuolumne County and Anthem attendees. 	All
II.	MOU <ul style="list-style-type: none"> 2024 MOU status: Desiree shared the MCPs received an email from Ryan Kramer regarding the MOU is in review. Misti will check in with Ryan and get back to the MCPs. Lu asked should Ryan be added to the quarterly and MOU meetings. Misti confirmed to add Ryan to the invites. Desiree confirmed Ryan and Amanda are on the MOU emails. 	All
III.	Health Plan Updates <p>Health Net</p> <ul style="list-style-type: none"> Staffing updates: The Service Coordination Department is fully staffed. Health Net continues to work remotely. Depending on the department a hybrid schedule is an option working both from home and in the office as their role allows. Health Net is open to continue meetings as they are. The 	Lu & Desiree

	<p>County would like to continue the meetings as they are. Robin confirmed Health Net’s contact information for Screening and Transition Tools for the County via chat. The County confirmed the information was correct.</p> <p>Anthem</p> <ul style="list-style-type: none"> County Contacts Update: Desiree confirmed Tuolumne County BH contact information for Screening and Transition Tools secure fax number is (209) 533-7007. Terese Jarnutowski is the new Behavioral Health Case Manager liaison assigned to Tuolumne County. She also confirmed Misti Ambler is the primary contact for Tuolumne County BH and Lindsey Lujan and Brittany Madden are the secondary contacts. Brock shared the same fax number may be used for SUD referrals. Data Sharing: Desiree confirmed the County’s Electronic Health Record is Credible. Misti shared the County’s vendor is in process of working on a HIE. 	
<p>IV.</p>	<p>County Updates</p> <ul style="list-style-type: none"> Staffing Updates: The County shared Annie Hockett is the new HHSA Agency Director and Michelle Clarke is the new HHSA Assistant Director replacing Steve Boyak. The County also confirmed they have filled many vacancies. Lu confirmed County attendees that should be invited to the meeting. New initiatives and programs: Brock shared the County has been working with the CARE Court pilot program. Misti shared the County is working on a Data Sharing initiative, Jail grants, and the DHCS Medi-Cal Collaborative. Lu to confirm if Health Net can assist with this request. Lu shared Health Net is available for assistance and support and will need 30-45 days advance notice to process requests. Desiree shared Anthem is also available for assistance and support. Misti asked has the MCPs seen an improvement on ModivCare. Desiree shared the MCPs continue to bring awareness and advocate for rural counties. Lu shared when the county emails inquires/concerns to the MCPs to include the members name and trip ID to assist getting the issue resolved. She also mentioned to contact the MCPs as soon as possible. The County does not have to wait for the quarterly meeting regarding transportation or any issues they are having. Tuolumne County PH has a vendor agreement for transportation with Health Net. This may be an option for Tuolumne County BH. 	<p>County Team</p>
<p>V.</p>	<p>Follow-Up Items</p> <ul style="list-style-type: none"> Lu to follow-up on Misti’s email regarding DHCS Medi-Cal Collaborative with Health Net. Desiree to schedule and email the next meeting invite. She will also send an email to schedule an HIE discussion with the County. 	<p>All</p>

<p>VI.</p>	<p>Data Exchange</p> <p>The following data sheets were reviewed and provided by email:</p> <p>Health Net</p>  <p>Q1 2023 BH Data Sheet - Tuolumne C</p> <p>Anthem</p>  <p>2024 Q1 Tuolumne County BH MOU Da</p>	<p>Lu, Robin & Desiree</p>
<p>VII.</p>	<p>Open Forum</p> <ul style="list-style-type: none"> • Desiree to schedule and email the next meeting invite. 	<p>All</p>