



**Anthem Blue Cross & Alta Regional Center**  
**MOU Meeting Minutes**

Meeting Title: Q1 2024 Care Coordination Meeting  
 Date/Time of Meeting: February 16, 2024 / 2:00 pm – 3:00 pm  
 Frequency: Quarterly  
 Dial in: Teams Meeting  
 Access Code:

**Meeting Leader:** Emely Arienza, Program Manager

Anthem	Name	Yes/ No	Alta California Regional Center	Yes/ No
County Account Manager	Emely Arienza, Program Manager	Yes	Camelia Houston Director, Intake and Clinical Services	Yes
Case Management – BH	John Ebersberger	Yes	Johnny Xiong Associate Director of Client Services	No
Provider Experience	John Zamboni	Yes	Tracy Brown Associate Director of Client Services	No
			Jennifer Bloom Director of Client Services	Yes
			Faye L. Tait Associate Director of Client Services	Yes

**Agenda**

Categories	Details	Responsible Party
<b>I.</b>	<b>Introductions</b>	<b>All</b>
<b>II.</b>	<p><b>Health Plan Updates</b></p> <ul style="list-style-type: none"> <li>• <b>Reports</b> - Emely shared the following reports below – see presentation slide.</li> <li>○ <b>Membership</b></li> </ul> <p align="center">CalHHS Link: <a href="https://data.chhs.ca.gov/dataset/medi-cal-managed-care-enrollment-report/resource/95358a7a-2c9d-41c6-a0e0-405a7e5c5f18?filters=County%3">https://data.chhs.ca.gov/dataset/medi-cal-managed-care-enrollment-report/resource/95358a7a-2c9d-41c6-a0e0-405a7e5c5f18?filters=County%3</a></p>	<b>Emely Arienza</b>

- **Transportation Utilization**

- **LiveHeath Online**

- **2024 Anthem \_ Alta California Regional Center MOU Review**

- Completed collaborative MOU review with ACRC, Mountain Valley Health Plan and Kaiser.
- MOU will be executed independently for each MCPs.
- Emely will submit to legal for review of redlines/edits.

- **Medi-Cal Renewals** – Anthem continues to bring awareness to Medi-Cal beneficiaries and other stakeholders on the Medi-Cal renewals. Shared Anthem’s flyer – Ready, Set, Renew.

- **Public Policy Committee (PPC)– Member Recruitment**  
Anthem conducts quarterly PPC meetings which consist of Anthem Medi-Cal beneficiaries and medical provider. The goal is to welcome objective feedback from members on activities around health plan and its ability to effectively and equitably service members. Shared roles and responsibilities of PPC members and requested to refer Anthem Medi-Cal members to Emely Arienza if they are interested in joining the committee.



Q1 2024 Anthem Blue  
Cross \_ Alta Regional



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Q1 2024 PPC: March 13, 2024, from 1:00 pm – 2:00 pm.

- **BH Case Management:** John E. shared the Behavioral Health Case Management pod structure. John is assigned to Sacramento County and to ACRC.

- **CPSUI - Do not call list.** ACRC coordinator has been instrumental in helping to connect members who are on the “do not call list” with Anthem Behavioral Health Case Management.

- **Provider Relations Update** – John Zamboni shared the links below for provider resources.

**Provider Portal**

<https://providers.anthem.com/california-provider/home>

**Provider Manual**

<https://providers.anthem.com/california-provider/resources/manuals-policies-guidelines>

	<p align="center"><b><u>Provider Bulletins – Renamed “Provider News”</u></b></p> <p align="center"><a href="https://providers.anthem.com/california-provider/communications/news-and-announcements">https://providers.anthem.com/california-provider/communications/news-and-announcements</a></p>	
III.	<p><b>Alta California Regional Center</b></p> <ul style="list-style-type: none"> <li>• <b>ACRC Quarterly Community Town Hall Meetings</b> – see link below for schedule of quarterly meetings.  Link: <a href="https://www.altaregional.org/post/alta-connections">https://www.altaregional.org/post/alta-connections</a></li> <li>• <b>Dental Coordinator</b> – Shannon McConnell, RDH, BSDH – celebrating one year tenure at ACRC as Dental Coordinator. Shannon also chair in the Medi-Cal Dental Advisory Committee (MCDAC).</li> <li>• <b>Early Start Job Fair</b> – part of the American Rescue Plan Act initiative. Goal is to enhance and increase the exposure to Early Start as a career for professionals - connecting employers and job seeking professionals.  <b>Date:</b> February 23, 2024 from 10:00 am – 2:00 pm  <b>Link:</b> <a href="#">2024-Early-Start-Job-Fair.pdf (dspcollaborative.org)</a></li> <li>• <b>Disability Industry Career Expo 2024</b> – Direct support services – April 23, 2023 – Time: 10:00 am – 2:00 pm <b>895 Lassen Blvd., Yuba City, CA 95993</b>  <b>Link:</b> <a href="#">DICE Sutter One Stop Job Seekers (dspcollaborative.org)</a></li> <li>• <b>Annual Purchase of Service (POS) Data meeting</b> – deep dive of purchase service data to Service Access, Equity grant projects, and Enhanced service coordination caseloads. ACRC is seeking feedback/suggestions to improve service access and equity.  Link: <a href="#">Annual Purchase of Service (POS) Data Meeting - Alta California Regional Center (altaregional.org)</a></li> </ul>	<b>ACRC Team</b>
IV.	<p><b>Next Meeting:</b></p> <ul style="list-style-type: none"> <li>• <b>May 17, 2024 - 2:00 pm – 3:00 pm</b></li> </ul>	<b>All</b>