

<b>Meeting Minutes</b>	<b><u>Health Plans &amp; Central Valley Regional Center</u></b>	
	<b>Meeting Title:</b> Discussion of Coordinated Services <b>Date/Time of Meeting:</b> March 21, 2024, 1:00 – 2:00PM (Q1) <b>Frequency:</b> Quarterly – Q1 2024 <b>Dial in:</b> 1 (816) 702-6560 <b>Meeting ID:</b> 245 820 399 883 <b>Passcode:</b> 34Nepv <b>Link:</b> <a href="#">Click here to join the meeting</a>	



<b>Meeting Leader:</b>	Rosa (Rosy) Martinez and Lali Witrago
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<b>CalViva Health &amp; Health Net</b>	<b>Yes/No</b>	<b>Regional Center</b>	<b>Yes/No</b>
Rosy Martinez, Community Liaison	Yes	Tammy Miranda, Assistant Director of Clinical Services, CVRC	Yes
Patricia Erazo, Public Program Specialist, Health Net	Yes	Mark Halvorsen, Director of Case Management Services	Yes
Perry Shelton Jr, Community Liaison	No	Pam Gruber, Director of Case Management – Visalia	No
Jeneen Garland, LMFT Clinical Manager, Autism Center	Yes	Amy McMahan, Assistant Director of Case Management – Visalia Office	Yes
Luisa Acosta, Supervisor, MHN	No	Barbara Hurtado, Assistant Director of Case Management Services	Yes
		Christina Scott, Assistant Director – Fresno Office	No
		Barbara Newman, Assistant Director for Intake & Early Childhood Depts.	No
		Shelley Celaya, Assistant Director Case Management, CVRC	Yes
<b>Anthem Blue Cross</b>	<b>Yes/No</b>	<b>Kaiser Permanente</b>	<b>Yes/No</b>
Lali Witrago, Program Manager	Yes	Melissa Sutherland, Project Manager	Yes
Jared Martin, Program Manager	No	Adrian Ware, Consultant	No
Judy Barrios, BH Case Manager (Fresno / Kings)	No		
Fargol Riahi, BH Case Manager Lead	No		
Cheryl Laundry, Regional Program Manager	Yes		
Christopher Domasin, BH Case Manager (Tulare)	Yes		
Terese Jarnutowski, BH Case Manager (Madera)	Yes		

**Agenda**

<b>Categories</b>	<b>Details</b>	
I.	<b>Introductions</b> <ul style="list-style-type: none"> <li>Attendees introduced themselves by name and role and Rosy welcomed everyone to the meeting.</li> </ul>	All

<p>II.</p>	<p><b>Regional Center Updates:</b></p> <ul style="list-style-type: none"> <li>• CVRC has seen a lot of growth and they have been impacted in the intake department with determinations of eligibility. They just surpassed 28,000 individuals total that they are serving now in all 6 of their counties.</li> <li>• CVRC used to grow about 5 to 6% in one year, and as last year they grew by 11%. Almost double what they were growing before, and it's been very impacting to intake, to clinical, and to all of service coordination causing a need for hiring within their agency for service coordinators.</li> <li>• The rapid growth of mental health agency in CVRC has led to the need for more service coordinators and program managers.</li> <li>• CVRC in looking to hire anywhere between 20 to 25 service coordinators in all 3 of their offices, and they are also brining on a couple more program managers to support the service coordinators. Most of their teams run 1 program manager to approximately 10 to 12 service coordinators each.</li> <li>• CVRC continue efforts to lower caseload ratios for service coordinators, with a goal to get numbers into the 40s for those supporting individuals ages 0-5 to meet state requirements, and for their transition and adult age individuals were required to be approximately one to 64. There're few different variables in there if they're receiving Medicaid waiver funding or not.</li> <li>• CVRC hired 2 additional psychologists to help address the backlog of eligibility reviews.</li> <li>• Barbara Hurtado shared that she is celebrating that they have their MOU complete with Alliance.</li> </ul>	<p>CVRC Team</p>
<p>III.</p>	<p><b>Health Plan Updates:</b></p> <p><b>CalViva Health/HN Updates</b></p> <ul style="list-style-type: none"> <li>• CalViva Health/Health Net to provide ECM/CS information and flyers to CVRC.</li> </ul> <p><b>Anthem Blue Cross Updates: Lali provided an overview of the following:</b></p> <ul style="list-style-type: none"> <li>• Revised ECM and CS Flyers</li> <li>• Doula Services Flyer</li> <li>• Medi-Cal Renewal – DHCS Dashboard <a href="https://www.dhcs.ca.gov/dataandstats/dashboards/">https://www.dhcs.ca.gov/dataandstats/dashboards/</a></li> <li>• Ages 26 through 49 Adult Full Scope Medi-Cal Expansion <a href="https://www.dhcs.ca.gov/services/medi-cal/eligibility/Pages/Adult-Expansion.aspx">https://www.dhcs.ca.gov/services/medi-cal/eligibility/Pages/Adult-Expansion.aspx</a></li> <li>• Christopher Domasin from Anthem shared the challenges with connecting with adults for mental health services. He added that he struggles to connect with adults in Tulare County for ABA providers referrals.</li> </ul> <p><b>Kaiser Permanente Updates:</b></p> <ul style="list-style-type: none"> <li>• KP to provide ECM/CS information/flyers and will find out if KP has nutritionist service as a part of the ECM/CS.</li> </ul>	<p>MCPs</p>

IV.	<p><b>MOU:</b></p> <p><b>CalViva Health/Central Valley Regional Center</b></p> <ul style="list-style-type: none"> <li>• New MOU template released by DHCS and currently under review by CVRC.</li> <li>• New MOU will supersede existing MOU once executed.</li> </ul> <p><b>Anthem Blue Cross/Central Valley Regional Center</b></p> <ul style="list-style-type: none"> <li>• New MOU template released by DHCS and currently under review by CVRC.</li> <li>• New MOU will supersede existing MOU once executed.</li> <li>• Barbara Hurtado will send the completed MOU Template used with other counties.</li> <li>• MCPs will review the MOU Template received from CVRC and discuss any proposed edits or changes.</li> <li>• After reviewing the MOU Template MCPs and Tammy Miranda from CVRC will schedule a meeting.</li> </ul>	Rosy Lali CVRC
V.	<p><b>Data Exchange:</b></p> <p><b>CalViva Health/Health Net Data Sheet Q1 2024</b></p> <ul style="list-style-type: none"> <li>• Membership, Transportation Utilization. Refer to CalViva Health/Health Net Data Report CVRC – Q1 2024.</li> </ul> <p> Central Valley Regional Center Dat</p> <p><b>Anthem Blue Cross Data Report Q1 2024</b></p> <ul style="list-style-type: none"> <li>○ Membership, Transportation, and LiveHealth Online Utilization. Redetermination Awareness, and CalAIM Enhanced Care Management / Community Supports resources. Anthem Data Report – Q1 2024. Pending.</li> </ul> <p> Anthem Data Report CVRC_Q1 20:</p>	Rosy Lali
VI.	<p><b>Open Forum/Roundtable:</b></p> <p><b>Next Meeting: 6/20/24 @1pm</b></p> <p>3rd Thursday of the 3rd month of every quarter @ 1:00pm</p>	All