

**Inyo/Mono County
Community Advisory Committee Meeting
Minutes Q1 2025**

DATE:	February 12, 2025
TIME:	11:30 a.m. – 12:30 p.m.
LOCATION:	<p>Microsoft Teams</p> <p><u>Join the meeting now</u></p> <p>Meeting ID: 231 157 385 502</p> <p>Passcode: CZ7iW65q</p>

SUBJECT	TOPICS
Welcome and Introductions	<p>Welcomed everyone to the meeting, asked them to add their contact information on the chat.</p>
Attendance	<p>Anthem: Denise Ornelas Mayra Serrano Brandi Jenkins David Levine Alejandra Vaca</p> <p>Inyo/Mono A Esparza Alampuzha Parvathi Conner Polcyn Griselda Ortiz Yolanda Renteria Amanda Narcomey Kellie Moore Danyell LeBrun Lori Bengochia</p>

	<p>Maya Jamal Francia Avitia Kathy Peterson Yvonne Freeman Kelli Moore</p>
<p>Account Management</p> <p>Purpose of the Community Advisory Committee</p>	<p>Remind:</p> <ul style="list-style-type: none"> ○ Provide input and recommendations to Anthem’s programs and services. ○ Meet others to share and learn about resources. ○ Looking for Anthem Medi-Cal members to join this committee. Please refer anyone interested to Denise at denise.ornelas@anthem.com <ul style="list-style-type: none"> • <u>Discussed: Community Advisory Committee Membership Survey - Please share the following</u> – You will be receiving this survey because of your participation in our Community Advisory Committee (CAC). As a Department of Healthcare Services contractual requirement, Anthem Blue Cross must ensure its CAC membership reflects the general Medi-Cal Member population in its service area. In order to comply with this requirement, we are requesting your assistance with answering the following questions. Your valuable time and insight is greatly appreciated.
<p>Health Education Update – Alejandra Vaca, Health Promotion Consultant</p>	<ul style="list-style-type: none"> • Alejandra presented: Member Text Messaging Campaign – Feedback Session • Deck attached to email.
<p>Health Equity, Mayra Serrano, Director, Health Equity</p>	<ul style="list-style-type: none"> • Introduction by Mayra Serrano. • Presentation being prepared for Q2
<p>Community Health Assessment / Community Health</p>	<p>Unavailable.</p>

Improvement Plan, Linh Casa, Whole Health Director	
Network Adequacy, David Lavine, Provider Performance Management	<ul style="list-style-type: none"> • Updates on Network adequacy. • Presentation deck attached. • Flyer attached.
Additional Anthem Updates Special Programs Provider Relations Marketing Quality	<ul style="list-style-type: none"> • County Data Report attached.
Community Member Updates	<ul style="list-style-type: none"> • Community Member, Maya Jamal sharing information on housing deposits being approved for her organization/United Way.
2025 Meeting Schedule	Next Meeting: TBD