



**Kern County
Community Advisory Committee Meeting
Minutes Q1 2025**

DATE:	February 13, 2025
TIME:	11:00 p.m. – 12:00 p.m.
LOCATION:	<p>Microsoft Teams</p> <p><u>Join the meeting now</u></p> <p>Meeting ID: 298 228 170 89</p> <p>Passcode: KZ9Z7b7S</p>

SUBJECT	TOPICS
Welcome and Introductions	Welcome everyone to the meeting, ask them to add their contact information on the chat.
Anthem Attendance	<p>Anthem:</p> <p>Denise Ornelas</p> <p>Mayra Serrano</p> <p>Alejandra Vaca</p> <p>David Levine</p> <p>Linh Casas</p> <p>Maryiat Yeranossyan</p> <p>Miguel Perez-Lopez</p> <p>Phil Rodriguez</p> <p>Will Sanchez</p>
Kern Attendance	<p>Kern Community:</p> <p>Jeremy Oliver</p> <p>Marvin Luna</p> <p>Steve Peterson</p> <p>Michael Bowers</p> <p>Yadira Vargas</p> <p>Angel Galvez</p> <p>Tiffany Craft</p>

	<p>Nancy Gonzalez Amelia Diaz Jasmine Reyes Claytranique Johnson Elaine Woo Rebecca Vaughan Maggie Vasquez Jacqueline Morales Quon Louey Christian Pinedo Torres Luz Guerrero Steve Linesch Erin Rogers Jimmie Soto Rebecca Banke Rose Hicks Mercedes Martinez Mastoor Khwajazada Nora Zaragoza-Yanez Louise Travino TiYonna Mitchell</p>
<p>Account Management</p> <p>Purpose of the Community Advisory Committee</p>	<p>Reminder:</p> <ul style="list-style-type: none"> ○ Provide input and recommendations to Anthem’s programs and services. ○ Meet others to share and learn about resources. ○ Looking for Anthem Medi-Cal members to join this committee. Please refer anyone interested to Denise at denise.ornelas@anthem.com <ul style="list-style-type: none"> • <u>Discussed Community Advisory Committee Membership Survey - Please share the following</u> – You will be receiving this survey because of your participation in our Community Advisory Committee (CAC). As a Department of Healthcare Services contractual requirement, Anthem Blue Cross must ensure its CAC membership reflects the general Medi-Cal Member population in its service area. In order to comply with this requirement, we are requesting your assistance with answering the following questions. Your valuable time and insight is greatly appreciated.

Health Education Update – Alejandra Vaca, Health Promotion Consultant	<ul style="list-style-type: none"> • Alejandra presented: Member Text Messaging Campaign. • Presentation deck attached.
Health Equity , Mayra Serrano, Director, Health Equity	<ul style="list-style-type: none"> • Mayra Presented: Health Equity/Doula updates. • Presentation/flyer attached.
Community Health Assessment / Community Health Improvement Plan , Linh Casa, Whole Health Director	<ul style="list-style-type: none"> • Linh presented updates CHA & CHIP information. • Presentation deck attached.
Network Adequacy , David Lavine, Provider Performance Management	<ul style="list-style-type: none"> • David presented Network Adequacy updates. • Presentation deck attached.
Additional Anthem Updates Special Programs Provider Relations Marketing Quality	None
Community Member Updates	None



2025 Meeting
Schedule

Next Meeting: TBD

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We can translate this at no cost. Call the customer service number on your member ID card.

English

Podemos traducir esto gratuitamente. Llame al número de servicio de atención al cliente que aparece en su tarjeta de identificación (ID Card).

Spanish

我們可以免費為您提供翻譯版本。請撥打您ID卡上所列的電話號碼洽詢客戶服務中心。

Chinese

Peb txhais tau qhov no pub dawb. Hu mus rau qhov chaw pab neeg tus naj npawb xov tooj nyob rau ntawm koj daim ID ua mej zeej.

Hmong

Мы можем перевести это бесплатно. Позвоните в отдел обслуживания участников плана по номеру, указанному в вашей карточке участника плана (ID Card).

Russian

Maaari namin itong isalin-wika nang walang bayad. Paki tawagan ang numero ng customer service sa inyong ID card na pang miyembro.

Tagalog

Chúng tôi có thể phiên dịch văn bản này miễn phí. Xin gọi văn phòng dịch vụ hội viên qua số điện thoại ghi trên thẻ ID (thẻ hội viên) của quý vị.

Vietnamese