

Meeting Minutes

Anthem, Health Net, and Mono County Public Health Department

Meeting Title: Quarter 1 2025 Meeting Agenda
Date/Time of Meeting: February 11, 2025, at 2:00 pm
Frequency: Quarterly
Dial in: Microsoft Teams Meeting
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Meeting Leader:



Denise Ornelas and Annesha Land

Health Net	Yes/No	Mono County Public Health Department	Yes/No
Annesha Land, Service Coordination Liaison, Service Coordination	Yes	Kathy Peterson, Director of Public Health	No
Connie Lowe, Manager, Public Programs	No	Thomas Boo, Public Health Officer	No
Trisha Inguito, Public Programs Specialist	Yes	Michelle Raust	No
Tanya Villegas, Public Programs Specialist	Yes	Stephanie Butters, Fiscal Officer, Health and Human Services	No
Anthem Blue Cross		Emily Janoff, Epidemiologist	Yes
Denise Ornelas, Program Manager	Yes	Yvonne Freeman, Staff Services Analyst	Yes
Kimberly Kruse, Provider Clinical Liaison	No		
Brandi Jenkins, Regional Program Manager, CalAIM	Yes		
Chantal Betancourt, CCS Liaison Manager	Yes		

Minutes

Categories	Details	Responsible Party
I.	Welcome & Introductions	All
II.	<p>MOU</p> <p>Annesha discussed the status of the MOUs with Mono County PH to determine if supported was needed. Yvonne shared that Kathy recently asked for support from her in reviewing those MOUs where she indicated that she is in the beginning stages on reviewing those MOUs. They are currently reviewing the draft for the IHSS and Child Welfare MOUs. Annesha also shared that the Health Plans would be open to reviewing the MOUs with Mono County PH. Yvonne shared that she would be meeting with Kathy to develop a plan of action and would outreach to the MCPs for any questions or to begin</p>	All

	<p>collaboration on the MOUs as needed. Annesha also discussed during this time the P&Ps, and that there is a template that has been developed for that document to assist in being able to input the necessary information as the framework has already been established.</p> <ul style="list-style-type: none"> • MOU currently being reviewed by Mono County PH • LHD MOU Review • IHSS MOU Review • Child Welfare MOU Review • WIC MOU Review • Policy and Procedures 	
III.	<p>Follow-up Items</p> <p>Annesha shared that with Mono County PH that there were no pending transportations contracts for any providers in Mono County. Annesha asked the Mono County PH team if they knew the provider contact information to continue to outreach to the SEC for Modivcare.</p>	All
IV.	<p>Health Plan Updates (see attachments)</p> <p>Anthem Blue Cross: The Anthem team indicated that there were no relevant updates to be shared during this time.</p> <p>Health Net: Annesha shared that the Service Coordination team is fully staffed. In addition, to sharing the following Provider updates. There were no other Health Net updates from the Health Net team. Flyers were sent via email.</p> <ul style="list-style-type: none"> • Health Net Transportation Brochure • Teladoc Member Flyer • Start Smart for Baby Flyer <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  Health Net Transportation Servi </div> <div style="text-align: center;">  Teladoc Member Flyer MediCal.pdf </div> <div style="text-align: center;">  StartSmartforBaby_ Prenatal_Medicaid_C </div> </div>	Denise/Annesha
V.	<p>County Updates</p> <p>Mono County PH shared that they have a new clinic nurse in their Mammoth Clinic that started last week. The new staff will allow for full hours in the clinic as they had to roll back their hours due to staffing.</p>	Mono County
VI.	<p>Program Updates</p> <ul style="list-style-type: none"> • CCS – No relevant updates • WIC – no relevant updates • MCAH – no relevant updates • TB – the program had its first active TB case, the case was identified at the end of December, they have an ongoing case with the member, the 	All

	<p>member has been cleared of isolation, and is undergoing DOT, this is the county's first case in 9 years for the county.</p> <ul style="list-style-type: none"> • STD – there were higher rates earlier in the year in 2024 for gonorrhea and chlamydia, but both have declined since October 2024. • IZ – No relevant updates <p>Administrative/Other</p>	
VII.	<p>Updates</p> <p>Annesha shared that the following updates will be discussed during the quarterly meetings moving forward. Annesha briefly discussed the relevancy of each of the topics:</p> <ul style="list-style-type: none"> • Care Coordination - Address barriers in accessing MCP healthcare services available to Medi-Cal members (e.g., transportation, provider availability) • Referrals - Understanding referral data: CalAIM ECM/CS, MH, and Care Management referrals. • Strategies to Avoid Duplication of Services - Ensuring compliance with CalAIM requirements on preventing duplication. • Dispute Resolution - Resolving disputes locally between MCPs and County Agencies. • Collaboration - Regular touchpoints to align strategies. • Member Engagement - MCPs will report out on internal member-facing efforts (e.g., PHCO, Care Management, Member Connections, RV team). 	All
VIII.	<p>Data Exchange</p> <p>Anthem Q4 Report: Denise shared the following data with the Mono County PH team.</p> <ul style="list-style-type: none"> • Membership • Telehealth: LiveHealth Online Utilization Report • Transportation: ModivCare Utilization Report <p> 2025 Q1 Mono County BH and PH E</p> <p>Health Net Q4 Report: Annesha shared the following data with the Mono County PH team.</p> <ul style="list-style-type: none"> • CCS data • Enrollment • Modivcare <p> Q1 2025 Mono County PH Data She</p>	Denise/Annesha
IX.	<p>Acton Items</p> <ol style="list-style-type: none"> 1. 2. 	All

X.	Open Forum Discussion No items discussed.	All
XI.	Next Meeting: Q2 2025, May 13, 2025, 2pm via TEAMS.	All