



**Sacramento County  
Community Advisory Committee Meeting  
Q1 2025 Agenda**

<b>DATE:</b>	Friday, March 7, 2025
<b>TIME:</b>	1:00 PM – 2:00 PM
<b>LOCATION:</b>	Virtual via MicroSoft Teams

SUBJECT	NOTES
<b>Welcome and Introductions</b>	<p>Anthem Team: Kalil Macklin, Program Manager Maryiat Yeranosyan, Strategy and Project Support</p> <p>Linh Casas, Whole Health Director Medicaid Jennifer Gerhardt, Crystal Maciel,</p> <p>Lisa Mathews, Sacramento County WIC, Breastfeeding Coordinator</p> <p>Dr. Hakeem Adeniyi, Chief Clinical Officer Native American Health Center</p> <p>Alexea Negrete, DHCS</p> <p>Tory Ross, Sac County BHS Screening Team and Coordination Team Program Manager</p> <p>Samantha Slaughter, Sac County PH</p> <p>Michael Amenyro, Sac County BHS Program Manager</p> <p>Kelli Weaver, Sac County PH</p> <p>Brenna Rizan, Be Mom Aware</p> <p>Jessica, Be Mom Aware</p>
<b>Anthem Updates</b>	<p><b>Anthem Health Plan Updates:</b></p> <p><b>MOU Engagement:</b></p> <ul style="list-style-type: none"> <li>• Health Plans are actively working with other entities to execute MOU including:             <ul style="list-style-type: none"> <li>○ Regional Center - separately</li> <li>○ County Welfare</li> <li>○ WIC</li> <li>○ County Behavioral Health</li> <li>○ In-Home Supportive Services (IHSS)</li> </ul> </li> <li>• For some entities, MCPs are meeting together and other entities, MCPs are meeting separately.</li> <li>• All executed MOUs will be posted on MCPs website</li> <li>• DHCS recently released First 5 MOU.</li> <li>• MHP/DMC_ODS MOU:</li> <li>• DHCS MOU Webpage - <a href="https://www.dhcs.ca.gov/Pages/MCPMOUS.aspx">https://www.dhcs.ca.gov/Pages/MCPMOUS.aspx</a></li> </ul> <p><b>CAC Policies &amp; Procedures:</b></p> <ul style="list-style-type: none"> <li>• <u><a href="#">Community Advisory Committee Membership Survey</a></u> - Please share the following – You will be receiving this survey because of your participation in our Community Advisory Committee (CAC).</li> </ul>

As a Department of Healthcare Services contractual requirement, Anthem Blue Cross must ensure its CAC membership reflects the general Medi-Cal Member population in its service area. In order to comply with this requirement, we are requesting your assistance with answering the following questions. Your valuable time and insight is greatly appreciated.

- Anthem recently hired a CAC Coordinator.

**PNA/CHIA/CHIP Update:** Linh Casas –

**Provider Manual:** Maryiat Yeranosyan –

**Cal-AIM:  
Community Health Worker:**

[California Advancing and Innovating Medi-Cal \(CalAIM\) | Anthem Blue Cross](#)



CABC-CD-015396-22 Community Health Worker Overview\_FINAL.pdf



CABC-CD-014756-22 EXPRESS CHW Certification Tool\_FINAL.pdf



2541329 1000712CAMENABC Community Health Worker Member Flier UPD CM 04 21.pdf



2541329 1000712CAMSPABC Community Health Worker Member Flier UPD CM 04 21.pdf



ACAPEC-2783-21 CA Community Health Referral Form FINAL FILLABLE.pdf

**Community Supports:**

[California Advancing and Innovating Medi-Cal \(CalAIM\) | Anthem Blue Cross](#)



CA\_CalAIMCSmemberreferralform.pdf



CABC-CD-049197-24 CalAIM CS Flyer\_FINAL 1.pdf



ENGLISH CalAIM CS One-Pager\_FINAL.pdf



CA\_CalAIMILOSflier.pdf

**Enhanced Care Management:**

When providers are fully contracted they are posted on our website under “Find Care.” [Find Care & Estimate Costs for Doctors Near You | Anthem.com](#) Type ECM Field-Based in the search bar. That is the most real time update as required by DHCS.

[California Advancing and Innovating Medi-Cal \(CalAIM\) | Anthem Blue Cross](#)

[Care Management | California Medicaid Anthem](#)

ECM Referral Form Updates:

- ECM referral forms (for both adults and children & youth) will be revised and become available in Jan 2025 to include [standardized referral language as set by the DHCS](#). You may continue using the current ECM referral forms until Jan 2025.



CA\_CAID\_ECMPProviderDirectory.pdf



CalAIM ECM Referral Form\_FINAL\_Fillable.pdf



CalAIM-ECM Referral Form with Checklist\_CABC-CD-047080-23 \_V3\_fillable.pdf



CABC-CD-049193-24 EXPRESS CalAIM ECM Flier\_FINAL (1) 2.pdf



CABC-CD-053882-24 EXPRESS Hlthy Rwrds Prg Flier\_FINAL.pdf

**Benefits, Programs, and Services:**

[Medi-Cal Plan Benefits and Programs | California Medicaid Anthem](#)

**LiveHealth Online:**

	SSCAGO (Sac)
Jan 2024	117
Feb	84
Mar	123
Apr	129
May	126
Jun	122
Jul	147

Aug	114
Sep	104
Oct	115
Nov	98
Dec	105

[Urgent Care - See a Doctor 24/7 - LiveHealth Online](#)



Live Health Online Flyer FINALv6.pdf



LHO User Instructions Flier.pdf



LHO Overview FINAL.pdf



LHO SP.pdf

**Transportation/ModivCare Services:**

[Non-emergency medical transportation — provider certification statements - Provider News \(anthem.com\)](#)



Transportation BR FINAL 12 21 (2).pdf



Transportation BR Flier Spanish HR 12 21.pdf

**Healthy Rewards Program:**

[Value-Added Benefits | California Medicaid Anthem](#)

Through our Healthy Rewards Program, members can earn \$10 to \$80 for getting certain health services. At the same time, you increase your practice's quality scores by providing members with the vaccinations, screening visits, and medications they need. When an Anthem member meets the eligibility criteria for the activities listed below and completes the service, they will earn the corresponding reward amount after the service is confirmed by the Claims department. The reward dollars are loaded into the member's Healthy Rewards account and can be redeemed for a variety of retail gift cards. Please ensure you file your claims timely so the members can receive their awards.



12292504 1057170CAMSPABC Healthy Rewards BR MKT 02 24.pdf



12292504 1057170CAMENABC Healthy Rewards BR MKT 02 24.pdf



CA\_CAID\_PU\_HealthyRewardsProgram.pdf

Provider Flier only.

**Anthem Resources for Maternal Mental Health**

**Member Brochures on New Baby, New Life:**

English [ca\\_caid\\_pregnancyandbeyond\\_eng.pdf](#)

Spanish: [ca\\_caid\\_pregnancyandbeyond\\_spa.pdf](#)

**Info found under "Get Help" Health and Wellness- "Pregnancy and Women's Health" section:**

<https://mss.anthem.com/california-medicaid/get-help/health-wellness/pregnancy-womens-health.htm>

**Healthy Rewards Program includes New Baby New Life Incentives:**

[Medi-Cal Plan Benefits and Programs | California Medicaid Anthem](#) Medi-Cal Plan Benefits and Programs | California Medicaid Anthem. Our OB CM's always educate our members on Post Partum depression and resources.

**Live Health Online Maternal Menal Health Service:**

[ca\\_caid\\_pregnancyandbeyond\\_eng.pdf \(anthem.com\)](#)

[www.bemomaware.com](http://www.bemomaware.com)

<https://www.postpartum.net>

[CA\\_CAID\\_PostpartumMoodDisorderFlier.pdf \(anthem.com\)](#)

**Provider Relations -  
Community Relations -  
Quality:**

**Care Coordination:  
Health Care Services Management:  
Case Management**

Case Management referral forms and our Preservice Review form (which was recently revised). Attaching both here, and both can be downloaded from our provider website:



- [Case Management referral form](#)
- [Pre-Service Review form](#)

**Updated Case Management Form**



ACAPEC-2687-21 CA  
Medi-Cal Care Mgm

**Updated Preservice Review Form**

	 <p>ACAPEC-3456-22 CA GBD PA Request For</p> <p><b>Utilization Reports:</b></p> <ul style="list-style-type: none"> <li>• Anthem membership</li> <li>• Behavioral Health Utilization</li> <li>• LiveHealth Online Utilization</li> <li>• Modivcare Transportation Utilization</li> </ul>  <p>Q1 2025 Anthem Blue Cross _ Sacramento CAC _Reports_3.7.2025.pdf</p>
<p><b>Attendee Comments / Updates</b></p>	<p>Michael Amenyro- Program Healthy Beginnings, Sacramento County. Focus on Substance use prevention and treatment, prenatal substance exposure</p> <p>- Behavioral health services: Community Offering: Trainings available March 19<sup>th</sup>. Topic: Communicating the danger of prenatal fentanyl exposure and its impact on vulnerable children. Open to everyone.</p> <p>- Dr Adeniyi: what happens if member is referred to a specialist that outside of 75-mile radius?</p> <p>- Doula Program: Highly beneficial for patient population of Seniors and mothers</p> <p>- Inquiry: Role of Lisa and her involvement and connection with WIC team. Doulas often follow up with mothers. May be the first/only contact before postpartum or newborn care visits</p> <p>Lis Mathews- Doula Program Connection is Limited. Resource: Breastfeeding helpline for Sacramento County residents where you can leave a message for a call back from lactation consultants</p> <p>-WIC Breastfeeding Support: Includes peer counselors. Focus on first-time parents. Triage breastfeeding questions. Doula Support: No specific program currently available</p>
<p><b>Closing Remarks &amp; Adjournment</b></p>	<p>Quarter 2 CAC Meeting will be conducted on June 6, 2025 @ 1:00 pm – 2:00 pm</p>



### **[www.anthem.com/ca/medi-cal](http://www.anthem.com/ca/medi-cal)**

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We can translate this at no cost. Call the customer service number on your member ID card.

*English*

Podemos traducir esto gratuitamente. Llame al número de servicio de atención al cliente que aparece en su tarjeta de identificación (ID Card).

*Spanish*

我們可以免費為您提供翻譯版本。請撥打您ID卡上所列的電話號碼洽詢客戶服務中心。

*Chinese*

Peb txhais tau qhov no pub dawb. Hu mus rau qhov chaw pab neeg tus naj npawb xov tooj nyob rau ntawm koj daim ID ua mej zeej.

*Hmong*

Мы можем перевести это бесплатно. Позвоните в отдел обслуживания участников плана по номеру, указанному в вашей карточке участника плана (ID Card).

*Russian*

Maaari namin itong isalin-wika nang walang bayad. Paki tawagan ang numero ng customer service sa inyong ID card na pang miyembro.

*Tagalog*

Chúng tôi có thể phiên dịch văn bản này miễn phí. Xin gọi văn phòng dịch vụ hội viên qua số điện thoại ghi trên thẻ ID (thẻ hội viên) của quý vị.

*Vietnamese*