



Q1 2025 Fresno County Behavioral Health/MCP Quarterly MOU Meeting

Date & Time February 24, 2025, from 9:30am to 10:30am
Frequency Quarterly
Location Virtual
Meeting Leader Vernell Shaw III, CalViva Health/HN. Meeting Minutes: Lali Witrigo, Kaiser Permanente.

Attendees

Organization	Name & Title	Attended
Fresno County Behavioral Health Department	Aimie Rojas, Division Manager, BH	<input type="checkbox"/>
	Cesar Rodriguez-Perez, Sr. Staff Analyst	<input checked="" type="checkbox"/>
	Danielle Carter, Staff Analyst	<input checked="" type="checkbox"/>
	Dr. John Tran, Medical Director	<input checked="" type="checkbox"/>
	Elizabeth Thomas, Sr, Staff Analyst QI	<input type="checkbox"/>
	Emma Rasmussen, Deputy Director, BH	<input type="checkbox"/>
	Francisco Escobedo, Program Manager	<input checked="" type="checkbox"/>
	Gleyra Castro, Division Manager BH	<input checked="" type="checkbox"/>
	Joseph Rangel, Division Manager, Plan Administration	<input checked="" type="checkbox"/>
	Lesby Flores, Deputy Director, BH	<input type="checkbox"/>
	Luisa Parra Sanchez, Division Manager, BH	<input checked="" type="checkbox"/>
	Marcelia Black, Deputy Director BH	<input type="checkbox"/>
	Maria Imperatrice, Contracts	<input type="checkbox"/>
	Meng Moua, Sr. Staff Analyst - Administration	<input type="checkbox"/>
	Natalie Armitstead, Division Manager, BH	<input checked="" type="checkbox"/>
	Rita Mehia, Division Manager – Housing and Related Services	<input checked="" type="checkbox"/>
Sharon Erwin, Sr. Staff Analyst	<input checked="" type="checkbox"/>	
Stacy VanBruggen, Court Connective Care & Justice Services	<input checked="" type="checkbox"/>	
CalViva Health	Rosa (Rosy) Martinez, Community Liaison	<input type="checkbox"/>
	Vernell Shaw III, Director, Medi-Cal Regional Lead	<input checked="" type="checkbox"/>
	Bryan Weiss, MOU Compliance	<input checked="" type="checkbox"/>
	Myriah Kemp, Senior Manager BH Utilization Mgt.	<input checked="" type="checkbox"/>
	Elizabeth Campos, Program Manager II	<input type="checkbox"/>
Kaiser Permanente	Lali Witrigo, MOU Coordinator	<input checked="" type="checkbox"/>
	Lesley A Adair, MOU Contract Manager	<input type="checkbox"/>
	Melissa Gonzalez, County Lead, Medi-Cal Engagement	<input type="checkbox"/>
	Stephanie J Chandler, Managerial Consultant	<input type="checkbox"/>
	Vanessa Arreola-Brister, County Medi-Cal BH Liaison	<input checked="" type="checkbox"/>
	Zia Xiong, Manager, BH	<input checked="" type="checkbox"/>
Anthem	Janet Paine, Director, County Account Management	<input checked="" type="checkbox"/>
	Brandi Jenkins, Program Manager, CalAIM	<input type="checkbox"/>
	Cheryl Laundry, Program Manager, CalAIM	<input type="checkbox"/>



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	Fargol Riahi, Behavioral Health	<input type="checkbox"/>
	Terese Spencer, Behavioral Health	<input type="checkbox"/>

Agenda

Topics	Presenters
I. Welcome & Introductions	All
II. Follow-up Items 1) MCPs to provide Stacy with the Care Court team or care court expert. <ul style="list-style-type: none"> a. Stacy is looking for MCP POC for Medicaid and other lines of business. b. Vernell stated Rosy would be her POC and she would bring others. c. Janet will be POC and will also include others depending on the need. d. Lali shared Kaiser has a liaison for justice involved and will provide contact information as soon as she confirms this. 	All
III. MOU Updates 1) Fresno Combined MHP & DCM-ODS MOU with Anthem, CalViva Health, and Kaiser Permanente executed on 7/9/2024. 2) Anthem, CalViva Health, and Kaiser Permanente Training and Education Slide Deck emailed on 10/9/24. 3) MCPs collaborating on scheduling Training and Education for MHP. <ul style="list-style-type: none"> a. Stacy requested the slide deck sent again. Lali to work with Anthem and CalViva and will resend. b. Gleyra shared looking at training teams at front doors and others. Stacy would like to include the housing and court involved division staff to receive training. c. Gleyra also requested monthly meetings with the MCPs to coordinate care. She mentioned already meeting with Kaiser and would like to schedule meetings with Anthem and CalViva. She will informed to reach out to Myriah and include Rosy and Janet for Anthem, and Janet will include others as needed from BH or ECM. 4) MOU operating guidelines / jointly developed policy and procedure. <ul style="list-style-type: none"> a. Joseph, Danielle and Meng Moua will be POCs for the MCPs. 	CalViva Health Kaiser Permanente Anthem
IV. County BH Program Updates 1) Joseph shared the department is working with Kaiser on a formal amendment related to financial responsibilities for EDO. They are working internally and will be communicating with Kaiser as the decision is made. He will also like to work with Anthem and CalViva to determine financial responsibilities respectively. An amendment to the MOU will need to be done.	Fresno BH Team



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<p>d. Cal-AIM Programs</p> <ul style="list-style-type: none"> i. ECM and CS Enrollment Data ii. Flyers: ECM, CS and CHW <p>e. Attachments / Reports</p> <p></p> <p>Fresno BH MOU Quarterly Meeting - C</p> <p>f. Data Sharing, Close Loop Referrals, and Operating Guidelines – Lali reported on the need to collaborate with the county regarding Kaiser’s Data Sharing and Close Loop Referrals strategies. In relation to the Operating Guidelines, this is an area that all three MCPs are working on together and can work collaboratively with the county. Joseph shared he will be the main POC and will bring in other team members.</p> <p>3) Anthem – Janet reported Anthem will have a member flyer for members and a training for providers regarding non-specialty mental health services. Janet also referred to the slide deck / report provided and encouraged the county to reach out to her if questions.</p> <ul style="list-style-type: none"> a. Non-Specialty Mental Health Services – Member Information b. Membership c. Transportation Services (NMT and NEMT) <ul style="list-style-type: none"> i. Utilization Report ii. Transportation Benefits d. Screening Tools & Transition of Care Tools Referrals e. Cal-AIM Programs <ul style="list-style-type: none"> i. ECM and CS Enrollment Data ii. Flyers: EMC, CS and CHW iii. Close Loop Referrals f. Attachments / Reports <p> </p> <p>Anthem Data Report 11255262 Fresno County Q1 20:1063248CAMENABC</p>	<p>Anthem</p>



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VI. Care Coordination	1) County meeting monthly with Kaiser to discuss care coordination. Gleyra to reach out the Anthem and CalViva to schedule monthly care coordination. Section III. c.	All
VII. Referrals	1) MCPs shared referral and enrollment information and data. Section V. 1-3.	All
VIII. Strategies to Avoid Duplication of Services	– Not covered.	All
IX. Dispute Resolutions	– Not covered.	All
X. Collaboration	1) County and MCPs collaborating on training for staff. Section III. 3). b & c.	All
XI. Member Engagement	– Not covered.	All
XII. Action Items	1) Joseph in communication with Kaiser regarding financial responsibilities for EDO and will communicate with Janet at Anthem and Rosy at CalViva next. 2) Stacy will communicate with Janet at Anthem and Myriah at CalViva, regarding the Care Act and Mandated Treatment. Lali to provide POC for Kaiser. 3) Gleyra to reach out the Anthem and CalViva to schedule monthly care coordination meetings. 4) Lali to work with Anthem and CalViva and resend training and education slides to Stacy and Gleyra. 5) MCPs to work with Gleyra and Stacy to schedule training for teams including housing and court involved division staff. 6) MCPs to communicate with Joseph, Danielle and Mang regarding data sharing, CLR, and Operating Guidelines.	All
XIII. Open Forum Discussion	1) Joseph reported the county would like to invite the MCPs to present in April regarding ECM services to other BH providers for awareness and possibly to become ECM provider. Joseph will send email to MCPs with date and details so that MCPs can bring in the most appropriate team members.	All
XIV. Next Meeting:	1) 4th Monday of the 2nd month of each quarter from 9:30 –10:30 am a. May 26 b. August 25 c. November 24	All