

Q1 2025 El Dorado County Behavioral Health/MCPs Quarterly MOU Meeting MHP/DMC_ODS MOU

Date & Time March 19, 2025 11:05 am – 12:05 pm
Frequency Quarterly
Location Virtual
Meeting Leader Emely Arienza, Consultant V/MOU Coordinator/Kaiser Permanente


Attendees

Organization	Name & Title	Attended
El Dorado County Behavioral Health Department	Christianne Kernes, Deputy Director of BH	<input type="checkbox"/>
	Nicole Ebrahimi-Nuyken, Director of BH	<input type="checkbox"/>
	Justine Collinsworth, Manager of MHSA and Quality Management	<input checked="" type="checkbox"/>
	Moriah Weldy, Administrative Analyst, BH/MH Programs and QM	<input checked="" type="checkbox"/>
	Raquel Smith, Administrative Analyst, BH/MH Programs and QM	<input checked="" type="checkbox"/>
	Shaun C. O'Malley, Alcohol / Drug Program Divisions Manager	<input checked="" type="checkbox"/>
	Cheyne B. Close	<input checked="" type="checkbox"/>
Anthem	Janet Paine, Director, Program Management	<input type="checkbox"/>
	Dr. Christina Ford, Behavioral Health Medical Director	<input checked="" type="checkbox"/>
	Dieumi Nguyen, Program Director	<input checked="" type="checkbox"/>
Kaiser Permanente	Emely Arienza, Consultant V/MOU Coordinator	<input checked="" type="checkbox"/>
	Kristy Schwee, North Valley BH Area Director	<input checked="" type="checkbox"/>
	Dr. Blaine Hannafin, ED Medicine, Supports Medicaid NCAL Care Coordination	<input type="checkbox"/>
	Vanessa Bovee, Area Director of BH, South Sacramento	<input type="checkbox"/>
	Lindsey Ball, Managerial Consultant	<input type="checkbox"/>
Mountain Valley Health Plan	Rochelle White, Medical Management Contract Liaison	<input checked="" type="checkbox"/>
	Jennifer Shebesta, Manager over North Valley	<input type="checkbox"/>
	Stephanie Chandler - Consultant	<input type="checkbox"/>
	Vanessa Aranda, Behavioral Health Program Manager	<input checked="" type="checkbox"/>
	Jeanette Lucht, Director of Strategic Initiatives	<input checked="" type="checkbox"/>






Agenda

Topics	Presenters
I. Welcome & Introductions 1) Emely Arienza opened the meeting, emphasizing the collaborative efforts required by El Dorado County and MCP stakeholders to improve behavioral health service delivery. 2) Each participant introduced themselves and outlined their roles.	All
II. Follow-up Items a. None for Q1 2025	All

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III. MOU Updates 1) All parties (El Dorado County Public Health, Anthem, Kaiser Permanente, and Mountain Valley Health Plan) are currently reviewing MHP & DMC_ODS MOUs to ensure all parties agree with the language before proceeding in fully executing both agreements. a) Review and Execution: The ongoing review of the MHP & DMC-ODS MOUs by all parties (El Dorado County Public Health, Anthem, Kaiser Permanente, and Mountain Valley Health Plan) is to ensure agreement on language prior to full execution. b) Commitment to finalize review and reach consensus promptly.	<p style="text-align: center;">Anthem Kaiser Permanente Mountain Valley Health Plan</p>
IV. County Program Updates 1) Crisis Residential Treatment: The contract for the county's first crisis residential treatment center has been executed, which will enhance local resources for crisis intervention. 2) Mobile Crisis Benefit: Anticipated to be operational 24/7 in the coming three weeks, it will provide immediate support for individuals experiencing acute mental health crises. 3) Leadership Transition: Nicole Ibrahim, Behavioral Health Director, is retiring on May 1, 2025. Jim Deal has been appointed as Acting Director during the recruitment process.	<p style="text-align: center;">El Dorado County Team</p>
V. Health Plan Updates 1) Anthem: Shared a non-specialty mental health services flyer addressing the APL 24-012 directive. Updated on broader service offerings and coordination efforts aimed at reducing redundancies. <ul style="list-style-type: none"> Non-Specialty Mental Health Services Flyer – in response to APL 24-012  11255262 1063248CAMEENABC Membership Transportation Services (NMT and NEMT) <ul style="list-style-type: none"> 1) Utilization Report 	

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<p>2) Transportation Benefits</p> <ul style="list-style-type: none"> LiveHealth Online Utilization Transition of Care / Screening Tools for Behavioral Health Non-Specialty Mental Health Services Cal-AIM Programs <ul style="list-style-type: none"> 1) ECM and CS Enrollment Data 2) Flyers: ECM, CS and CHW <p>• Attachments/Reports</p> <div style="text-align: center;">  Anthem Data Report El Dorado County Q1 </div> <p>2) Kaiser Permanente: Outlined plans for outreach materials due for release by June 2025, contingent on pending approvals. Focused on enhancing service access for mild to moderate mental health concerns.</p> <ul style="list-style-type: none"> Membership Transportation Services (NMT and NEMT) <ul style="list-style-type: none"> 1) Transportation Benefits Cal-AIM Programs <ul style="list-style-type: none"> 1) Flyers: ECM, CS and CHW Data Sharing Kick-off <p>• Attachments / Reports</p> <div style="display: flex; justify-content: space-around; align-items: flex-start;"> <div style="text-align: center;">  Q1 2025 _ El Dorado County BH & </div> <div style="text-align: center;">  GENERAL - 1305061815_2024-M1 </div> <div style="text-align: center;">  GENERAL - 1305061815_2024-M </div> </div> <div style="text-align: center; margin-top: 20px;">  HOUSING - 1305069181_2024-M </div>	<p>Anthem Kaiser Permanente Mountain Valley Health Plan</p>

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3) Mountain Valley Health Plan: Reported 8,600 members in El Dorado County with a significant youth demographic. Updated on transportation services and provided data on enhanced care management and community support enrollments. <ul style="list-style-type: none"> Membership Transportation Services (NMT and NEMT) Cal-AIM Programs <ul style="list-style-type: none"> 1) ECM and CS Enrollment Data 	
VI. Care Coordination <ul style="list-style-type: none"> 1) Updates between El Dorado County Public Health and MCPs <ul style="list-style-type: none"> a) Discussed between El Dorado County Public Health and MCPs, emphasizing real-time communication and addressing any potential communication lags that may impede service delivery. 	All
VII. Referrals <ul style="list-style-type: none"> 1) Efforts to streamline referral processes were reviewed, the goal being to prevent service duplication and ensure that members receive the most appropriate care from relevant providers. 	All
VIII. Strategies to Avoid Duplication of Services <ul style="list-style-type: none"> 1) Efforts to streamline referral processes were reviewed, the goal being to prevent service duplication and ensure that members receive the most appropriate care from relevant providers. 	All
IX. Dispute Resolutions No discussion on this topic	All
X. Collaboration No discussion on this topic	All
XI. Member Engagement <ul style="list-style-type: none"> 1) All MCPs confirmed their transportation entitlements via non-emergency medical transportation (NEMT) and non-medical transportation (NMT) benefits to ensure client accessibility. 	All
XII. Action Items <ul style="list-style-type: none"> 1) Finalize the MOU language and initiate review from each organization promptly. 2) Organize training sessions for providers to enhance understanding of non-specialty mental health services. 	All

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3) Distribute meeting minutes and transcripts, with Anthem responsible for disseminating. Emely Arienza to collect input for pending issues.	
XIII. Open Forum Discussion 1) Discussed transportation issues and how transportation consistently arises as a critical issue for MCP members. 2) Highlighted the importance of promptly addressing transportation challenges through effective communication. 3) Emely Arienza emphasized that stakeholders should use the available option for ad hoc meetings if an urgent coordination issue arises.	All
XIV. Next Meeting: Date: June 18, 2025 Time: 11:05 am – 12:05 pm Facilitator: Rochelle White	All