



Q1 2025 Kings County Behavioral Health/MCP Quarterly MOU Meeting

Date & Time March 20, 2025, from 1:00 pm to 2:00 pm
Frequency Quarterly
Location Virtual
Meeting Leader Bryan Weiss, CalViva Health/HN. Meeting Minutes: Lali Witrago, Kaiser Permanente.

Attendees

Organization	Name & Title	Attended
Kings County Behavioral Health Department	Alicia Austin-Townsend, MHS KIND Center Program Manager	<input type="checkbox"/>
	Amy Brisky, QA Clinician, Kings County BH (no longer with county)	<input type="checkbox"/>
	Ana Lopez, Program Specialist	<input checked="" type="checkbox"/>
	Bri Aldave, QA Specialist, Kings View	<input type="checkbox"/>
	Daniesha Alberty,	<input type="checkbox"/>
	Diane Bernal, BH Services Asst. Kings County	<input type="checkbox"/>
	Dr Lisa Lewis, Director of Behavioral Health	<input type="checkbox"/>
	Dustin Biel	<input type="checkbox"/>
	Grant Zweifel, QA/EHR, Clinical Program Manager	<input checked="" type="checkbox"/>
	Juan Cabrera, Dir. Quality Improvement and Performance, Kings View	<input type="checkbox"/>
	Jocelyn Dominguez, SUD	<input checked="" type="checkbox"/>
	Lisa Rogers, Regional Director, Kings View, Kings County	<input type="checkbox"/>
	Monique Florez, Program Manager	<input type="checkbox"/>
	Nora Lynn, Kings County BH	<input type="checkbox"/>
	Polo Ortiz, Adult Systems of Care Clinical Program Manager	<input type="checkbox"/>
	Sandra Gonzalez	<input type="checkbox"/>
	Sandra Ruiz-Rivas, Clinical Program Manager	<input checked="" type="checkbox"/>
	Stephanie Bealer, Children's System of Care Clinical Program Manager	<input type="checkbox"/>
	Tracey Casillas, Program Manager, KIND Center	<input checked="" type="checkbox"/>
	Valerie Gastelum, Administrative Assistant, Kings View	<input checked="" type="checkbox"/>
	Yang Lee, Program Supervisor, KIND Center	<input checked="" type="checkbox"/>
CalViva Health	Bryan Weiss, MOU Compliance	<input checked="" type="checkbox"/>
	Myriah Kemp, Senior Manager Clinical Services	<input checked="" type="checkbox"/>
	Rosa (Rosy) Martinez, Community Liaison	<input type="checkbox"/>
Kaiser Permanente	Lali Witrago, MOU Coordinator	<input checked="" type="checkbox"/>
	Lesley A Adair, MOU Contract Manager	<input type="checkbox"/>
	Melissa Gonzalez, County Lead, Medi-Cal Engagement	<input checked="" type="checkbox"/>
	Stephanie J Chandler, Managerial Consultant	<input checked="" type="checkbox"/>
	Vanessa Arreola-Brister, County Medi-Cal BH Liaison	<input checked="" type="checkbox"/>
	Zia Xiong, Manager, Behavioral Health	<input checked="" type="checkbox"/>
	Roger Tang, Sr. Manager, MOU Implementation	<input checked="" type="checkbox"/>
Anthem	Cheryl Laundry, CalAIM Program Manager	<input checked="" type="checkbox"/>









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	Fargol Riahi, BH Case Manager	<input type="checkbox"/>
	Janet Paine, Director, Program Management	<input type="checkbox"/>
	Judy Barrios, Behavioral Health Case Manager	<input type="checkbox"/>
	Kalil Macklin, Program Manager	<input checked="" type="checkbox"/>
	Kimberly Kruse,	<input type="checkbox"/>
	Miguel Perez Lopez, Program Manager	<input type="checkbox"/>

Agenda

Topics	Presenters
I. Welcome & Introductions	All
II. Follow-up Items 1) None.	All
III. MOU Updates 1) Kings County MHP MOU with Anthem, CalViva Health, and Kaiser Permanente executed on 08/27/2024. a. Training and Education forthcoming. 2) Kings County DMC-SP MOU with Anthem, CalViva Health, and Kaiser Permanente currently being signed by MCPs. a. Ana reported this has gone to all MCPs via DocuSign for signature and pending Anthem's signature and requested follow up on this. b. Kaiser Permanente requested ReadySign instead of DocuSign. c. Ana and the MCPs agreed to have the MOU resend to MCP in the following order 1) Anthem, 2) CalViva and 3) Kaiser Permanente. The MOU will not move to the next MCP until the appropriate MCPs sign in the indicated order. Hoping this is completed expediently in order for this to reach Kaiser Permanente by 3/28.	CalViva Health Kaiser Permanente Anthem
IV. County BH Program Updates 1) Grant reported that Amy Brisky is no longer with KCBH. Looking to fill position. No data to report due to vacancy. 2) Ana shared Jocelyn might be supporting some of the MOU work. Also have another staff member, Lucy Flores, who might be offering support. 3) Sandra and Monique oversee DMC-SP.	Kings County BH Team

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V.	Health Plan Updates	CalViva Health
	<p>1) CalViva Health</p> <p>a. Non-Specialty Mental Health Services – APL 24-012 – Bryan reported on the non-specialty mental health services requirement, plan, and member resource below.</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  Non-Specialty-Mental-Health-Services-O </div> <div style="text-align: center;">  APL24-012.pdf </div> </div> <p>b. Transportation Services (NMT and NEMT) Utilization Report / Transportation Benefits – Bryan reported on the ModivCare utilization data or Q4. Refer to the report below for complete details.</p> <p>c. Screening Tools & Transition of Care Tools Referrals – Myriah reported on the total number of referrals. Refer to the report below for complete details.</p> <p>d. Data Exchange, Close Loop referrals and Joint MOU Policy & Procedures (Operating Guidelines) – Bryan referenced MCPs will be working on this.</p> <p>e. Attachments / Reports – Refer to report and flyers for complete details. https://www.calvivahealth.org/benefits/member-resources/ </p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  Q1 2025 BH Data Sheet - Kings Count </div> <div style="text-align: center;">  CalViva Health - How-to-Get-a-Ride- </div> <div style="text-align: center;">  Modivcare App Transportation Flyer </div> </div>	Kaiser Permanente
	<p>2) Kaiser Permanente</p> <p>a. Membership – Lali shared membership totals as of December 2024.</p> <p>b. Transportation Services (NMT and NEMT) /Transportation Benefits – Lali referenced the slides on transportation.</p> <p>c. Cal-AIM Programs – Melissa reference information on CalAIM and shared that Kaiser Permanente is waiting on additional guidelines from the state around the transitional rent program.</p> <div style="margin-left: 40px;"> <p>i. ECM and CS Enrollment Data – None to report</p> <p>ii. Flyers: ECM, CS and CHW</p> </div> <p>d. Attachments / Reports – Refer to the report for complete details.</p> <div style="text-align: center; margin-top: 20px;">  Kings County BH_MCPs_Q1 2025 N </div>	



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<p>e. Data Sharing, Close Loop Referrals, and Joint MOU Policy and Procedures (Operating Guidelines), and Training and Education – Lali highlighted the needs to collaborate on these areas with the county and MCP partners.</p> <p>f. Lali shared that Kaiser Permanente submitted an outreach and education plan related to APL 24-012 to DHCS in Dec 2024 and is currently pending DHCS approval. Current BH resources include:</p> <ul style="list-style-type: none">i. Mental Health and Wellness Kaiser Permanenteii. Mental Health Services in Southern California Kaiser Permanenteiii. Mental Health and Wellness Care Kaiser Permanenteiv. Wellness resources Kaiser Permanente <p>g. Vanessa introduced herself as the point of contact for the county and BH providers and would like to have contacts for The KIND Center, Kings View, Champions, and West Care. Vanessa shared her contact information as follows: Vanessa Arreola-Brister Email: vanessa.s.brister@kp.org Phone: 559-448-5507 Cell:559-200-1145.</p> <p><u>Discussion/Feedback:</u></p> <ul style="list-style-type: none">a. Ana shared Champions contact as: Jessika Schneider jschneider@championsrecovery.org and Sara Florez sara.florez@westcare.comb. Tracy shared her contact information as follows: The KIND Center- Tracey Casillas Program Manager, tracey.casillas@turnbhs.orgc. Valerie shared her contact information: Kings View Mental Health Services in Hanford, CA. Contact for MCP Referrals: Valerie Gastelum, Admin. Phone: 1 (559) 639-2059. Email: vgastelum@kingsview.orgd. Myriah provided the following: CalViva Health contact for referrals: Myriah Kemp, Sr. OP Manager. Myriah.Kemp@CENTENE.com 469-639-3202.e. Grant highlighted the importance of utilizing the appropriate tool depending on the client / members need, TOC vs. Screening Tool.	
<p>3) Anthem</p> <ul style="list-style-type: none">a. Non-Specialty Mental Health Services – Janet shared the following details via email: in response to DHCS APL 24-012, request to educate members on how to receive NSMHS, a flyer has been created by Anthem. Referred to attached.	Anthem

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<div style="text-align: center;">  Your Behavioral and Emotional Health is </div> <p>b. Anthem Data Report Shared with the following information – Kalil shared high level on the following information. For complete details refer to the attached documents.</p> <ul style="list-style-type: none"> i. Membership ii. Transportation Services (NMT and NEMT) Utilization Report iii. Screening Tools & Transition of Care Tools Referrals iv. Cal-AIM Programs - ECM and CS Enrollment Data v. Flyers: EMC, CS and CHW <div style="text-align: center;">  Anthem Data Report Kings County </div>		
VI. Care Coordination	<p>1) Vanessa, Kaiser Permanente’s BH Liaison, requested contact for the BH providers: The KIND Center, Kings View, Champions, and West Care. The teams present exchanged information and Myriah, CalViva Health BH team also shared her contact information.</p> <p>2) MCPs and BH providers will communicate and meet separately to collaborate and discuss member care coordination needs.</p>	All
VII. Referrals	<p>1) Grant highlighted the importance of utilizing the appropriate tool depending on the client / members need, TOC vs. Screening Tool.</p>	All
VIII. Strategies to Avoid Duplication of Services – None		All
IX. Dispute Resolutions – None		All
X. Collaboration	<p>1) MCPs and BH providers will communicate and meet separately to collaborate and discuss member care coordination needs.</p>	All
XI. Member Engagement	<p>1) Member facing materials on Non-Specialty Mental Health Services were shared by the MCPs.</p>	All
XII. Action Items	<p>1) MCPs to reduce resharing of information and allow more time for data sharing and discussions.</p>	All



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XIII. Open Forum Discussion 1) Grant recommended MCPs reduce the amount of information they share (if this has been shared previously) and expand on sharing more data around screening and TOC and allow time for care coordination and other discussions during the quarterly meetings.		All
XIV. Next Meeting: 1) 3 rd Thursday of the 3 rd month of each quarter from 3:00 – 4:00 pm a. June 19 th might need to be rescheduled due to the Juneteenth holiday b. September 18 th c. December 18 th		All