

# Meeting Minutes

## Mono County Behavioral Health Department and Health Net & Anthem



**Meeting Title:** Care Coordination Quarter 1 2025 Meeting  
**Date/Time of Meeting:** February 12, 2025, at 10:00 AM  
**Frequency:** Quarterly  
**Teams Meeting:** [Join the meeting now](#)






<b>Meeting Leader:</b>	<b>Denise Ornelas &amp; Annesha Land</b>
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<b>Anthem</b>	<b>Yes/No</b>	<b>Mono County Behavioral Health Department</b>	<b>Yes/No</b>
Denise Ornelas, Program Manager	Yes	Jimmy Lee, Quality Assurance Coordinator	Yes
Jennifer Niles, BH Case Manager	No	Danielle Murray, Fiscal and Technical Specialist	Yes
Lynette Siverling, Provider Relationship Mgr., Sr	No	Stephanie Mejia, Quality Assurance, SUD	Yes
Valerie Taylor, Provider Relationship Account Mgr.	No	<b>Health Net</b>	<b>Yes/No</b>
Terese Spencer, BH Case Manager, Liaison	Yes	Annesha Land, Service Coordination Community Liaison	Yes
		Myriah Kemp, Sr. Manager, Behavioral Health Utilization Management	Yes
		Bryan Weiss, Project Manager III	Yes

### Minutes

<b>Categories</b>	<b>Details</b>	<b>Responsible Party</b>
<b>I.</b>	<b>Introductions</b>	All
<b>II.</b>	<p><b>MOU</b></p> <p>Annesha shared that the MHP MOU being fully executed and asked the status of the DMC State MOU if it was still in process of being reviewed? Stephanie with Mono County BH indicated that the MOU is still being reviewed by the program manager, as they are also working in conjunction on their Justice Involved Initiative on how to incorporate some of the areas in the MOU.</p> <p>Annesha discussed if Jimmy has had the opportunity to review the P&amp;P template that was provided. He shared that he did receive the document but has not had the opportunity to review it in its entirety. Bryan at Health Net shared that MCP is willing to set-up an additional meeting to review that document to input information into that document. Jimmy indicated that he would like to set-up a supplemental meeting and asked who should be included, Bryan shared to include himself, Annesha, and</p>	All

	<p>Anthem’s POC Denise O. and Janet Paine. and as we moved through the document adding the subject matter experts.</p> <ul style="list-style-type: none"> <li>• MHP MOU fully executed</li> <li>• DMC-SP MOU in review process</li> <li>• Review P&amp;P template</li> </ul>	
III.	<p><b>Follow-up Items</b></p> <p>No follow-up from previous meeting.</p>	All
IV.	<p><b>Behavioral Health - County Updates</b></p> <p>Jimmy at Mono County BH indicated that they have a new Case Manager. They have a new Clinical Services Manager, Janelle Clark, Adrianna Nicolesku has left.</p> <p>Stephanie at Mono County indicated that they have lost their SUD Spanish speaking counselor, and they are currently looking for someone to fulfill that position that is Certified and Spanish speaking.</p>	Mono County
IV.	<p><b>Anthem Updates:</b></p> <p>Denise indicated that there were no relevant updates for the Q1 2025 meeting.</p> <p><b>Health Net Updates:</b></p> <p>Annesha discussed that there were no current staffing updates for Health Net’s Service Coordination team. Also reviewed and discussed the flyers that were provided to Mono County via email in addition to the NSMHS All Plan Letter (APL) 24-012 (attached) which aims to address gaps in services by requiring MCPs to develop plans and conduct annual outreach and education to members and Primary Care Providers (PCPs) regarding covered NON-SPECIALTY MENTAL HEALTH SERVICES (NSMHS). Health Net created a plan, and we are sharing it with our Behavioral Health/Mental Health Partners. In the future, Health Net will determine creative ways to collaborate and incorporate the counties in the development of forming these plans. We have posted the plan to our website. The goal of this document is to share how our members can access our mental health services. The link was shared in the agenda as well as the chat feature on TEAMS.</p> <ul style="list-style-type: none"> <li>• Staffing Update</li> <li>• Health Net Transportation Services Brochure</li> <li>• Health Net Behavioral Health Benefits</li> <li>• Health Net Teladoc Member Flyer</li> <li>• NSMHS Outreach &amp; Education Plan with County</li> </ul>	Anthem & Health Net

	<p>Link to HN webpage:  <a href="https://www.healthnet.com/content/healthnet/en_us/providers/working-with-hn/heqi-deliverables.html">https://www.healthnet.com/content/healthnet/en_us/providers/working-with-hn/heqi-deliverables.html</a></p> <p>     </p> <p>Health Net    hn-member-behavi    hn-member-behavi    Teladoc Member  Transportation Servioral-health-benefits    oral-health-benefits    Flyer MediCal.pdf</p> <p>Jimmy at Mono County BH regarding Teladoc for mental health and wanting more information regarding the information for psychiatry visits (Annesha will follow up with Teladoc to discuss the process for psych visits).</p>	
<p><b>VII.</b></p>	<p><b>Meeting Updates:</b></p> <p>Annesha shared that the following updates will be discussed during the quarterly meetings moving forward. Annesha briefly discussed the relevancy of each of the topics:</p> <ul style="list-style-type: none"> <li>• Care Coordination - Address barriers in accessing MCP healthcare services available to Medi-Cal members (e.g., transportation, provider availability)</li> <li>• Referrals - Understanding referral data: CalAIM ECM/CS, MH, and Care Management referrals.</li> <li>• Strategies to Avoid Duplication of Services - Ensuring compliance with CalAIM requirements on preventing duplication.</li> <li>• Dispute Resolution - Resolving disputes locally between MCPs and County Agencies.</li> <li>• Collaboration - Regular touchpoints to align strategies.</li> <li>• Member Engagement - MCPs will report out on internal member-facing efforts (e.g., PHCO, Care Management, Member Connections, RV team).</li> </ul>	<p>All</p>
<p><b>VIII.</b></p>	<p><b>Data Exchange</b></p> <p><b>Anthem:</b></p> <p>Denise shared the data for the Q1 2025 meeting:</p> <p><b>Quarterly Activity Report</b></p> <p>  </p> <p>2025 Q1 Mono  County BH and PH C</p> <p><b>Health Net:</b></p> <p>Annesha and Myriah shared the data for the Q1 2025 meeting:</p> <p><b>Quarterly Data Report</b></p>	<p>Anthem &amp; Health Net</p>



Q1 2025 Mono  
County BH Data She

Jimmy asked HN if the plan receives claims data/reports from the ER with DSM with F codes with mental health or SUD diagnosis? Annesha and Myriah will follow-up to determine if this is data that would be able to provide. Myriah asked the specifics of Jimmy asks and it was indicated that he is looking the number of claims or a metric of how many members are being seen in the ER for behavioral health diagnosis and he indicated that he is looking for both and shared that it would help with their monitoring for their HEDIS measures and data.

**Open Forum**

No open forums items at this time.

All

**Action Items**

1. Myriah and Annesha will follow up to determine if data is available from the ER with DSM F codes with mental health or SUD diagnosis.
2. Jimmy looking for updated roster listed of CS and ECM contracts from the MCPs for both Mono and Inyo County.

All

IX.

**Next Meeting:**

**Q2 2025, May 14, 2025, at 10am-11am.**

All