



Anthem Blue Cross & Alta Regional Center
MOU Meeting Minutes



Meeting Title: Q1 2025 Care Coordination Meeting
 Date/Time of Meeting: February 21, 2025 / 2:00 pm – 3:00 pm
 Frequency: Quarterly
 Dial in: Teams Meeting
 Access Code:

Meeting Leader: Janet Paine, Director, County Account Management

Anthem	Name	Yes/ No	Alta California Regional Center	Yes/ No
Director, Program Management, County Account Management	Janet Paine	X	Camelia Houston Director, Intake and Clinical Services	X
Case Management – BH	John Ebersberger	X	Johnny Xiong Associate Director of Client Services	
Provider Experience	John Zamboni		Tracy Brown Associate Director of Client Services	
Case Management – BH	Jennifer Niles		Jennifer Bloom Director of Client Services	X
Regional Program Manager – CalAIM	Alana Pfeffinger	X	Faye L. Tait Associate Director of Client Services	X
			Kenisha Hurd Associate Director of Client Services	

Agenda

Categories	Details	Responsible Party
I.	Introductions	All
II.	New MOU <ul style="list-style-type: none"> ○ MOU Executed – 4/1/2024 ○ Training and Education completed – 11/20/2024 ○ Policies and Procedures – To be discussed <p>Data sharing – currently exchanging data and information via secure email. It is working well. No need to change at this time. Will discuss changes as necessary.</p>	All

III.	<p>Health Plan Updates</p> <ul style="list-style-type: none"> • Non-Specialty Mental Health Services Education and Outreach – required by DHCS to provide. <ul style="list-style-type: none"> • Member facing flyer – to be provided • Provider education <p style="text-align: center;">  11255262 1063248CAMENABC </p> <ul style="list-style-type: none"> • CalAIM Updates – <ul style="list-style-type: none"> ○ Alana shared effective 1/1/25 DHCS is requiring MCPs to have a universal ECM referral form. MCPs are currently collaborating to develop one form. ○ Presumptive eligibility is being changed to streamlined eligibility which will allow an ECM provider to work with a member prior to receiving authorization. This will be good for 30 days as long as there are no additional ECM services being provided and the provider will receive payment. ○ 7/1/25 Closed Loop Referral Requirement – working with other MCPs on this requirement, more to come at a future date. ○ Janet shared ECM / CS Enrollment numbers. • Behavioral Health Updates – John shared that Anthem is currently in contract negotiations with Jigsaw to provide ASD assessments. ARC provides limited ASD assessments but first works to establish eligibility. • Q4 2024 Report – Janet shared the Q4 2024 Data report and resources to include membership, transportation, LHO, and CalAIM information. <p style="text-align: center;">  Anthem Data Report Alta Regional Center (</p>	Janet Paine Alana Pfeffinger John Ebersberger
IV.	<p>Alta California Regional Center Updates</p> <p>Jen shared that an email was sent out regarding the upcoming Annual Purchase of Service meeting to be held on March 18, 2025. This is a required meeting. Data on services will be shared. A second meeting will be held for question and answers and to obtain feedback on March 25, 2025.</p>	ACRC Team

	Camelia shared that Alta Regional Center is moving to Natomas into the Centene building on Commerce Way – 4151 E. Commerce Way. 3/6/25 the office will be open and fully functional.	
V.	Next Meeting: <ul style="list-style-type: none">• 5/16/2025• 8/15/2025• 11/21/2025	All