



Agenda/Meeting Notes

Anthem & Santa Clara County Public Health Department

Meeting Title: Q2-2024 Public Health MOU Meeting
Date/Time of Meeting: 5/21/2024 – 11:00 a.m. – 12:00 p.m.
Location: MS Teams
Frequency: Quarterly
Dial in:

Meeting Leader: Kalil Macklin, Anthem

Anthem	Yes/No	Santa Clara County Public Health Department	Yes/No
Kalil Macklin, Program Manager	Y	Jamie Kong	N
Karen Henry		Amy Gunnarson, PHNM FIRST 5 Home visiting	N
Anne Reiss, CCS Manager		Jane Capili, NFP/CalWORKs jane.capili@phd.sccgov.org	Y
Jaime Kong	Y	Anne Marie Santos, PHNM/CLPPP Coordinator	N
Patrica Lacanfora, BH Case Manager		Beverly White-Macklin	Y
Zarlasht Taeb	Y	Bonnie Broderick	N
		Charadine Dore, PHN Manager I for NFP Program Team I	N
		Charisse Feldman, MCAH Director & PHN Manager (408) 937-2266 Charisse.feldman@phd.sccgov.org	N
		Sum, John	N
		Emma Mendez, RN BSN Public Health Nurse Manager II/CCS Administrator	N
		Evelyn Caceres-Chu, WIC Director, WIC Program Manager evelyn.chu@phd.sccgov.org	N
		Mine, Arianne	N
		Louise Hill from Black Infant Health - Louise.Hill@phd.sccgov.org	N
		Grace Meregillano Director of Nursing - Grace.Meregillano@phd.sccgov.org	Y
		Dr. John Sum, CCS Medical Consultant	N
		Arianne Mine, MCAH Health Planning Specialist III, arianne.mine@phd.sccgov.org	Y
		Lilly Vu, CCS	N
		Allison Aguilar	Y
		Dr. Rami Keisari, Medical Dir. CCS	N
		Dyessie Demayo, WIC	N
		Vivian Wong, WIC Director	Y
		Natalie Mckelvey	Y
		Charadine Dore	Y

I.	Introductions	All
II.	Public Health Program Updates CCS – The implementation of the MOU is being pushed back until July 1st, 2025 by DHCS,	Santa Clara PH Team

CHDP -

- Program officially sun setting as of June 30th, 2024.
- Beverly and her team are getting all our information on our website, our phone number and where clients or providers can call.
- We need that all set up so that there's a smooth transition plan happening

CCHP -**NFP -**

- Nurse Family Partnership and CalWORKS visitation program quick update:
- We just want to thank everybody for their continued partnership, and we do have an abundance of referrals now, so there is a bit of a wait list, but we're making it through the list.
- Clients are being outreached to while they are on the waiting list, and we are triaging them based on medical acuity and they're PSYCHOLOGICAL factors as appropriate.
- And for those who are a little bit more stable, providing information on other prenatal referral pathways throughout the county and our partnering case management programs and the community.
- We are bracing ourselves for the governors updated budget that will soon be passed.
- Governor Newsom has on the table a general cut to all CalWORKS home visitation programs of \$47.1 million on the table.
- So as the governor and at the state level, they are navigating to see what that will look like for the next fiscal year and for our home visitation program as we do see a lot of our CalWORKS, pregnant and parenting clients out in the community and we hope to continue with maximum service for the next fiscal year.

IZ - No Updates

MCAH/CPSP -

MCAH:

- We are on the final stage of finalizing the responses for the state's deliverables.
- We've finished all the in-person meetings, hybrid meetings and we've tallied all the prioritization surveys, discussions, scheme forms, and interviews that we have gathered so far throughout a year process.
- We just need to send out the final form.
- The state only requires us to submit our answers through a MS form and that's it.
- It will go through the state.
- All 61 local health jurisdictions will go through all the answers and then they will bring it back to us in 2025.
- Besides the local needs assessment, this also involves the children and youth with special health care needs, capacity system assessment.
- This is a 2 IN 1 state requirement.

Black Maternal Health Outcomes:

CPSP:

Black Infant Health:

- We have been doing a lot of events for the month of May.
- Most of our events have been around Black Heritage Month and around maternal health map black maternal Health week.
- We've had a lot going on working with our Supervisor and Board of Supervisors for commendations.
- Doing a lot of presentations out in the community on weekends.
- Juneteenth event coming up. Both programs, perinatal equity and black infant health, will be participating and having booths out there for Juneteenth.
- We're getting an uptick in clients since we had our perinatal equity initiative conference that we had last in the beginning of May.

- With that Conference, a lot of the providers and the doctors that we communicate with through Valley, Stanford, and O'Connor, and every other hospital in our community.
- Supervisor Elenburg, who is the champion for BIH, gave out awards to those hospitals who are really trying to bring clients into the BIH program, and it is really made a fantastic difference.
- We're having a hard time trying to make sure we get to everybody on time. But we're getting we're getting there.
- We have a little bit more staff now and we're able to serve a lot of women.
- We just had our event at the Rose Garden for Mother's Day.
- We're going to hear more about the government budget and how that relates to our programs, PEI & Black Infant Health, at our conference that is coming up at the end of June.
- We will be having that Conference up in Sacramento June 27th through the 29th.
- We're having our Mother's Day event on May 30th, called Mother's Appreciation Day.
- We have that open for our clients who are pregnant and parenting right now.
- We're collaborating with the library to have the story time for moms and babies.
- Closed event. Not open to the public.

SIDS –

- Sudden Infant Death Syndrome is led by our public Health Nurse 3, Stephanie Ponce.
- The nurses are aware of that policy and how to provide grief, resources, and support during the difficult time for these families.

Chronic Disease –

STD:

TB:

HIV:

COVID:

WIC –

- We have a new WIC director, and her name is Vivian Wong. Began April 15, 2024. A lot going on with WIC, we don't have an OMC. With the hiring freeze, hopefully we can move forward with that as soon as possible.
- We have a few vacancies that we urgently wanted to hire as far as contract go, we do have a deadline to meet for contract management amendment that is still the end of this month.
- Federal funds have finally been approved. But they will take at least two years to finalize because they need to work with different vendors, more is coming.

Foster Care –

- First Five Home Visitation Program: this is our program where we have a team of public health nurses who provide home visitation for children and families involved in juvenile justice, foster care dependency.
- Unfortunately, our partnership with first five Santa Clara County will be winding down as of the end of June.
- Our funding will unfortunately be ending at that time, and so we're working collaboratively right now with our Department of Family and Children Services to start a new program called Milestones Home Visiting Program, serving the same population, but we're really looking at how we can enhance the collaboration between DFCS and public health to provide more enhanced experience for the clients for this particular population.
- We're hoping to launch that as of July 1st and we're working hard to get that going.
- Overall, public health in general, is working and looking at how the county budget is going to affect some of the work that we do.
- There's going to be some decision making at the board level to decide how monies will be affecting programs.
- We should know by the beginning of June what that will look like for our programs.

TCM MOU:

Retroactive as of January 1st, 2024, we are no longer participating in targeted case management. So we'll not be engaging in a TCM MOU and we've already informed DHCS.

Anthem Health Plan Updates:

MOU Engagement:

1. IHSS/Child Welfare
2. SSA Data Sharing
3. LHD/WIC
4. TCM

MOU:

- DHCS MOU Webpage - <https://www.dhcs.ca.gov/Pages/MCPMOUS.aspx> (Homepage for all MOUs, released Oct 27th, 2023)

<https://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL2023/APL23-029.pdf> (APL)

<https://www.dhcs.ca.gov/Documents/BHIN-23-056-MOU-Requirements-for-MHP-MCP.pdf> (BHIN)

<https://www.dhcs.ca.gov/Documents/BHIN-23-057-MOU-Requirements-for-MCP-DMC-ODS-Counties.pdf> (BHIN)

DHCS released final MOUs:

<https://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL2023/Local-Health-Department-MOU.pdf>

<https://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL2023/IHSS-MOU-Template.pdf>

<https://www.dhcs.ca.gov/Documents/MCQMD/Specialty-Mental-Health-Services-Memorandum-of-Understanding-Templates.pdf>

<https://www.dhcs.ca.gov/Documents/MCQMD/Substance-Use-Disorder-Treatment-Services-Memorandum-of-Understanding-Templates.pdf>

<https://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL2023/Regional-Center-MOU-Template.pdf>

<https://www.dhcs.ca.gov/Documents/MCQMD/County-Child-Welfare-MOU.pdf>

<https://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL2023/Base-MOU-Template.pdf>

CHA/CHIP PHM/PNA: Community Health Assessment/ Community Health Improvement Plan Population Health Management/Population Needs Assessment :

Conducting regular meetings to discuss our Goals, Deliverables, Time Frames, Measurables, Budget, Funding Proposals, etc.

GOAL 1: Lead: By the end of 2025, all health plans will achieve DHCS's Bold Goal of exceeding the 50th percentile for children's preventative care measures in partnership with Santa Clara County Public Health Department (SCC PHD) by supporting the Childhood Lead Poisoning Prevention Program (CLPPP), through the expansion of the number of lead awareness and outreach events by xx%, through the contribution of resources, data sharing, and by assisting with the planning of targeted provider education campaigns and follow up services.

Confirmed 1/30/24

GOAL 2: Oral Health: By the end of 2025, all health plans will achieve DHCS's Bold Goal of exceeding the 50th percentile for children's preventive care measures, in Partnership with the County of Santa Clara Public Health Department (SCC PHD) to move forward the Oral Health Strategic Plan, through training, data sharing, promotion and outreach, and referrals to improve the oral-systemic health among members ages 1-20.

Confirmed 1/30/24

Kalil Macklin

III.

Latino Health Assessment:

- Housing and Neighborhood Conditions
- Access to Care
- Acute and Chronic Conditions
- Maternal and Child Health

Adult Expansion:

Anthem: Adult Expansion A26-49 is to ensure individuals transitioning from restricted scope Medi-Cal or are otherwise uninsured to full-scope Medi-Cal maintain their existing Primary Care Provider (PCP) assignments to the maximum extent possible to minimize disruptions in services. As these individuals transition to full scope Medi-Cal, California has prioritized two goals: 1) Maintain PCP assignment to the maximum extent possible; and 2) Support and strengthen traditional county health providers who treat a high volume of uninsured and Medi-Cal patients. Working on establishing a stand-alone BAA with SCC HSS. SFTP Site is set up. Test files have successfully been exchanged. Data will be exchanged once BAA is established.



APL 23-031 Adult Expansion Final_Clean.pdf

DEI: Participating in a workgroup that consists of Santa Francisco Health Plan, Santa Clara Family Health Plan, Kaiser, and Anthem to discuss how we will collaborate to fulfill the DEI APL requirements below.

Sharing and Exchange of Educational Resources

MCPs located in the same county must coordinate DEI trainings that are reflective and encompassing of the criteria outlined in this APL so that if an MCP, Subcontractor, Downstream Subcontractor, or Network Provider completes the training for one MCP within the same county, then they will have met the obligation to complete the training for all other MCPs within the same county and can provide an attestation of training completion. All MCP HEOs within a similar geographical region or county must collaborate on DEI training criteria to ensure alignment and accurate training records.



APL23-025 diversity equity inclusion.pdf

CalAIM:

1. Anthem is continuing to implement CalAIM in Santa Clara County with regular meetings occurring with key organizations.
1. [CalAIM Overview](#)
2. [Community Health Workers \(ca.gov\)](#)
3. [CS Overview](#)
4. [ECM Overview](#)

Community Health Worker:

1. CHWs are skilled and trained health educators who work directly with individuals who may have difficulty understanding and/or interacting with providers due to cultural and/or language barriers.
2. A CHW is a trusted member of the community they serve and is a link between health, social services, and the community to facilitate access to services and improve the quality and cultural competence of service delivered.
3. CHWs are also known as promotores, community health representatives, or community health advisors.

Primary roles:

- Health navigator
- Health educator



CABC-CD-015396-22 Community Health Worker Overview_FINAL.pdf



CABC-CD-014756-22 EXPRESS CHW Certification Tool_FINAL.pdf



2541329 1000712CAMENABC Community Health Worker Member Flier UPD CM 04 21.



2541329 1000712CAMSPABC Community Health Worker Member Flier UPD CM 04 21.p



ACAPEC-2783-21 CA Community Health Referral Form FINAL FILLABLE.pdf

Community Supports:



CA_CalAIMCSmemberreferralform.pdf



CABC-CD-049197-24 CalAIM CS Flyer_FINAL 1.pdf



ENGLISH CalAIM CS One-Pager_FINAL.pdf

Enhanced Care Management:



CA_CAID_ECMPProviderDirectory.pdf



CalAIM ECM Referral Form_FINAL_Fillable.pdf



CalAIM-ECM Referral Form with Checklist_CABC-CD-047080-23 _V3_fillable.pdf



CABC-CD-049193-24 EXPRESS CalAIM ECM Flier_FINAL (1) 2.pdf



CABC-CD-053882-24 EXPRESS Hlthy Rwrds Prg Flier_FINAL.pdf

Planning For the End of the Continuous Coverage Requirement when the Medi-Cal COVID-19 Public Health Emergency (PHE) Ends:

Anthem:

- States **began** the redetermination process by **April 30, 2023**; and,
- States will have up to 14 months to complete all redeterminations (i.e., no later than May 31, 2024).

[Medicaid Renewal & Disenrollment Coverage Options | Anthem](#)

[Check Your Health Benefits Eligibility | Anthem \(myhealthbenefitfinder.com\)](#)

<https://www.readyrenew.com/835/index.html?m=ca&c=4&e=e>

https://players.brightcove.net/3639471564001/QBcqf6zgr_default/index.html?videoId=6325324769112



6155712 1033874CAMENABS Ready Set Renew Bucksip UPD 08 22.pdf



6155712 1033874CAMSPABS Ready Set Renew Bucksip UPD 08 22.pdf

[Keep Your Medi-Cal \(socialpresskit.com\)](#)

ModivCare/Transportation:



Transportation BR FINAL 12 21 (2).pdf



Transportation BR Flier Spanish HR 12 21.pdf

LiveHealth OnLine:



Live Health Online Flyer.pdf



LHO SP.pdf



Live Health Online Flyer FINALv6.pdf

Case Management

Case Management referral forms and our Preservice Review form (which was recently revised). Attaching both here, and both can be downloaded from our provider website:

- 1) [Case Management referral form](#)
- 2) [Pre-Service Review form](#)

Updated Case Management Form



ACAPEC-2687-21 CA
Medi-Cal Care Mgm

Updated Preservice Review Form




ACAPEC-3456-22 CA
GBD PA Request For

Utilization Report:

- IV.
- Enrollment
 - Modivcare Transportation Utilization
 - LiveHealth Online Utilization

Kalil Macklin

	 Q2 2024 Anthem Blue Cross _ Santa Clara PH MOU _Reports_5.21.2024.pdf	
V .	Follow-Up Items: 1. Execution of LHD/WIC MOU.	All
	Link to Recording:	

Next Meeting: @ 11:00 am – 12:00 pm