

<b>Minutes</b>	<u><b>Anthem Blue Cross, Health Net, &amp; Calaveras County Public Health Department MOU</b></u> <u><b>Meeting Minutes</b></u>
	<b>Meeting Title:</b> Care Coordination 2 <sup>nd</sup> Quarter Meeting Minutes <b>Date/Time of Meeting:</b> 05/15/2024 @ 1:00 PM <b>Frequency:</b> Quarterly <b>Location:</b> Teams - virtual



<b>Meeting Leader:</b>	<b>Desiree Dalby, Program Manager</b>
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<b>Anthem</b>	<b>Yes/No</b>	<b>Calaveras County Public Health</b>	<b>Yes/No</b>
Desiree Dalby, Program Manager	Yes	Colleen Rodriguez, Deputy Director	Yes
Liz Tullis, Quality Management Manager	No	Georgia Brodie, Director, Public Health Nurse	No
Aura Basa, Provider Clinical Liaison	Yes	Courtney Atnip, Health and Human Services Program Manager, CalAIM, CCS	Yes
Mark Perlas, Provider Clinical Liaison	Yes	Haley Graham, Health Education Program Manager	Yes
Ana Kams, Provider Relationship Account Manager	No	Cecily Smith, Interim Health Education Program Manager	No
Karen Olivares, Provider Relationship Account Manager	No	Amy Eaves, Executive Director, First 5	No
Chantal Betancourt, Medical Management Manager, CCS	Yes	Justin Barnes, Department Analyst	No
Aura Basa, Provider Clinical Liaison	Yes	Michael Magana	Yes
<b>Health Net</b>			
Lu Knott, Community Liaison	Yes		
Patty Frederickson, Sr. Concurrent Review Nurse	No		
Sukhvir Gill, Public Programs Specialist	No		
Dara Lee, Public Programs Specialist			



<b>Categories</b>	<b>Details</b>	<b>Responsible Party</b>
<b>I.</b>	<b>Introductions</b>	All
<b>II.</b>	<b>MOU:</b> DHCS has released new MOU templates. MCP's are to make a good faith effort to execute MOUs with Other Parties by either January 1, 2024, July 1, 2024, or January 1, 2025.	All

- Managed Care Plans to build partnerships with the following Third-Party Entities:
  - o Local Health Departments including California Children’s Services (CCS), Maternal, Child, and Adolescent Health (MCAH), and Tuberculosis Direct Observed Therapy by 1/1/24.
  - o County Behavioral Health Departments for Specialty Mental Health Services and Substance Use Disorder Services by 1/1/24.
  - o Local Government Agencies In-Home Supportive Services (IHSS) by 1/1/24.
  - o County Social Services programs and Child Welfare Departments by 1/1/24.
  - o Woman, Infants and Children Supplemental Nutrition programs (WIC) by 1/1/24.
  - o Continuum of Care programs by 1/1/25.
  - o Area Agencies on Aging by 1/1/25.
  - o First 5 Resource Centers by 1/1/25.
  - o Home and Community-Based Services (HBCS) by 1/1/25.
  - o Justice Departments by 1/1/25.
  - o Local Education Agencies (LEAs) by 1/1/25.
  - o Indian Health Services/Tribal Entities by 1/1/25.
  - o California Caregiver Resource Centers by 1/1/25.



APL 23-029 MOU Requirements FINAL

- **LHD MOU status update:**

As a collective, we dedicated the bulk of today’s time to examine the Calaveras County LHD MOU to review edits and language used. Updates were made and MCPs are expected to review the current version with their respective leadership teams and provide feedback to the county.

- **Operationalizing of the MOU once executed.**

The group discussed the anticipations of each party to fulfill the stipulations of the MOU. More information on this process will be determined after the signing and execution of the LHD MOU.

- **Combined PH and DSS Meetings:**

Everyone agreed to keeping PH and DSS meetings separate for the time being, until the MOUs are executed. Following this, we can consider merging the quarterly care coordination meetings as the content will have overlap.







III.



**County Program Updates:**

The county is facing staffing vacancies and is in the process of adapting to the revisions in the governor's budget.

- **Family Planning:** (not a provider)
- **CCS:** Numbered letters, trying to establish trainings and guidance for all that is expected of them. DHCS is working on MOU between counties, numerous modifications and yet-to-be-resolved matters. The shift of Counties towards the Whole Child Model presents additional challenges for dependent counties.
- **CHDP:** transitioning to foster care after sunset, Courtney to be POC for Foster Care.
- **MCAH:** No updates.
- **CPSP:** (not a provider)

County

	<ul style="list-style-type: none"> <li>• <b>STD/HIV:</b></li> <li>• <b>TB:</b> No updates.</li> <li>• <b>IZ:</b> No updates.</li> <li>• <b>CLPPP:</b> (not a provider)</li> <li>• <b>Targeted CM:</b> (not a provider)</li> <li>• <b>WIC:</b> The Resource Connection</li> </ul>	
<p>VI.</p>	<p><b>Health Plan Updates:</b></p> <p><b>Anthem:</b></p> <ul style="list-style-type: none"> <li>• <b>Provider Relations: No updates.</b></li> <li>• <b>CCS: Chantal had no updates.</b></li> <li>• <b>County Account Management</b> <ul style="list-style-type: none"> <li>▪ Provider Bulletin: Reminder to the county to ensure your patients/clients update their contact information and any changes that may affect enrollment/eligibility.</li> <li>▪ LHD Collaboration/SMART Goal: Desiree will be following up with Haley.</li> </ul> </li> </ul> <p> PHE Unwind-PROVIDER  </p> <p><b>Health Net:</b></p> <ul style="list-style-type: none"> <li>• CalAIM Resources Flyer This informative brochure imparts knowledge on how to tap into resources within CalAIM ECM and CS, inclusive of elements such as housing.</li> </ul> <p> 24-250 CalAIM Resources Flyer_MCI</p> <ul style="list-style-type: none"> <li>• Health Net Medi-Cal Findhelp Flyer This flyer details how to gain access to resources in a given county using Findhelp. Input your zip code for your required county, and Findhelp will provide a catalog of resources in diverse categories. Registration by creating a login is necessary for the referral monitor process. Both Health Net and Anthem use the Findhelp platform.</li> </ul> <p> hn-medi-cal-findhel p-cs-flyer.pdf</p> <p>Health Net Medi-Cal Recommendation Postpartum Doula Services Form This form can be used to request Doula services through Health Net.</p> <p> hn-medi-cal-membe r-recommendation-c</p>	<p>All</p>

VII.	<p><b>Follow-Up Items:</b></p> <ul style="list-style-type: none"> <li>• Anthem and Health Net to take the LHD MOU updated edits back to leadership to provide a response to the county.</li> <li>• Desiree to follow up with Haley regarding SMART Goal data requests, etc.</li> </ul>	All
VIII.	<p><b>Data Exchange:</b></p> <p><b>Anthem</b> Q2 2024 Activity Report</p>  <p>2024 Q2 Calaveras County PH MOU Da'</p> <p><b>Health Net</b> Q2 2024 Data Sheet</p>  <p>Q2 2024 PH Data Sheet - Calaveras Co</p>	All
IX.	<p><b>Open Forum:</b></p> <p><b>Q3 2024 Meeting: August 14, 2024 at 2:00 PM facilitated by Health Net.</b></p> <p>Haley mentioned the baseline data in regards to the SMART Goal the health plans have been collectively working to establish with Calaveras County. Desiree to follow up with Haley regarding this discussion to ensure health plans are supporting the county with their data requests.</p>	All