

# Minutes

## Anthem Blue Cross, Health Net, and Tuolumne County Public Health Department

Meeting Title: Care Coordination Q2 Meeting Minutes  
 Date/Time of Meeting: May 14, 2024 at 10:00 a.m. – 11:00 a.m.  
 Frequency: Quarterly  
 Zoom: See Outlook invite

Meeting Leader: Desiree Dalby/ Lu Knott

Health Net	Yes/No	Tuolumne County Public Health Department	Yes/No
Lutisha (Lu) Knott, Community Liaison	Yes	Michelle Jachetta, Public Health Director	Yes
Patty Frederickson, Sr. Concurrent Review Nurse	No	Lisa Heib-Stock, Deputy Director, CHDP, MCAH, WIC	No
Trisha Inguito, Public Programs Specialist	Yes	Alex Parnell, HHSA General Services	Yes
Sukhvir K. Gill, Public Programs Specialist	Yes	Kristina Herrera, Agency Manager	Yes
Connie Lowe		Sandra Perkins, Admin Technician	
Anthem Blue Cross	Yes/No	Rebecca Edmonds, Supervising Public Health Nurse, Foster Care PHN	Yes
Desiree Dalby, Program Manager	Yes	Amberly Hall, Public Health Nurse, MCAH, CHVP	Yes
Mark Perlas, Provider Clinical Liaison	Yes	Denise Sanford, Public Health Nurse, CHDO, IZ Coordinator	Yes
Chantal Betancourt, CCS	No	Sue Abernethy, Public Health Nurse, CCS, CLPPP	Yes
		Amanda Brunner, Public Health Nurse, CD, CHDP	Yes
		Bob Ingalls, Sr. Health Program Technician, CCS	Yes
		Paula Sarantopoulos, Health Program Technician, MCAH, Cal Fresh	No
		Laurie Britt, Health Program Tech II, LICN	No
		Denise Carrillo, Program Specialist, CHVP	No
		Maura Delvin, Oral Health Program Specialist	Yes
		Michie Anderson, Agency Manager, Child Welfare Services	No
		Jennifer Lynch, Staff Services Analyst Social Services	No
		Nicholas Olson, Staff Services Analyst	Yes

### Agenda

Categories	Details	Responsible Party
I.	Introductions	All
II.	<p><b>MOU</b></p> <p>DHCS has released new MOU templates. MCP's are to make a good faith effort to execute MOUs with Other Parties by either January 1, 2024, July 1, 2024, or January 1, 2025.</p>	Desiree & Lu

- Managed Care Plans to build partnerships with the following Third-Party Entities:
  - o Local Health Departments including California Children’s Services (CCS), Maternal, Child, and Adolescent Health (MCAH), and Tuberculosis Direct Observed Therapy by 1/1/24.
  - o County Behavioral Health Departments for Specialty Mental Health Services and Substance Use Disorder Services by 1/1/24.
  - o Local Government Agencies In-Home Supportive Services (IHSS) by 1/1/24.
  - o County Social Services programs and Child Welfare Departments by 1/1/24.
  - o Woman, Infants and Children Supplemental Nutrition programs (WIC) by 1/1/24.
  - o Continuum of Care programs by 1/1/25.
  - o Area Agencies on Aging by 1/1/25.
  - o First 5 Resource Centers by 1/1/25.
  - o Home and Community-Based Services (HBCS) by 1/1/25.
  - o Justice Departments by 1/1/25.
  - o Local Education Agencies (LEAs) by 1/1/25.
  - o Indian Health Services/Tribal Entities by 1/1/25.
  - o California Caregiver Resource Centers by 1/1/25.



APL 23-029 MOU  
Requirements FINAL

**Anthem & Health Net:**

- LHD Status
  - o Exhibit G Data Sharing clarification

We jointly examined the supplemental verbiage in the LHD MOU, specifically under Exhibit G, which pertains to data sharing. Kristina has asked for inclusion of specific language to underscore that data sharing will be adhered to as permissible under regulations of privacy and confidentiality. Additionally, it was pointed out that the purpose of such data sharing was for conducting quality and general trend analysis, etc. Both health plans will communicate this supplementary language to internal groups for approval, following which they will get back to Tuolumne County Public Health.

- WIC Status: Lisa Heib-Stock had a conflict and was unable to join the call today. Desiree and Lu to follow up with her regarding WIC MOU execution.



III.

**Health Plan Updates**



**Anthem**

- **SMART Goal**

Desiree mentioned the collaboration efforts around the Tuolumne County CHA/CHIP. While Anthem was able to participate in one of the CHIP Strategic Planning Sessions, scheduling conflicts prevented attendance at other sessions. Desiree inquired about the current status of their CHIP. In response, Michelle mentioned that they've completed their CHIP and were in the process of finalizing the documentation for publication, with a presentation to the Board scheduled for the following week. Desiree disclosed the August 1st obligation to submit an attestation to the DHCS, concerning MCP cooperation with LHDs on their CHA/CHIP. The mid-cycle status of Tuolumne County presented challenges in determining when

Desiree & Lu

	<p>and how to offer support. MCPs agreed to further discussions privately, with the intention of presenting a unified approach to the county. A potential request for a meeting to work together on the MCP worksheet submission to DHCS may come in the next week or so. Anthem's work on harm reduction resources, in relation to the SMART Goal, continues in collaboration with Dr. Freeman.</p> <p><b>Health Net:</b></p> <ul style="list-style-type: none"> <li> <p><b>CalAIM Resources Flyer:</b> Lu presented the CalAIM resources and training tools handout. This informative brochure imparts knowledge on how to tap into resources within CalAIM ECM and CS, inclusive of elements such as housing.</p> </li> <li> <p><b>Health Net Medi-Cal Findhelp Flyer</b> Lu shared the Health Net Medi-Cal Findhelp brochure that details how to gain access to resources in a given county using Findhelp. Input your zip code for your required county, and Findhelp will provide a catalog of resources in diverse categories. Registration by creating a login is necessary for the referral monitor process. Both Health Net and Anthem make use of the Findhelp platform.</p> </li> <li> <p><b>Health Net Medi-Cal Postpartum Doula Services Recommendation Form</b> Lu went through the Health Net Medi-Cal Postpartum Doula Services Recommendation form, which can be used to request services.</p> </li> </ul>	
<p>IV.</p>	<p><b>County Updates</b></p> <ul style="list-style-type: none"> <li> <p><b>TCPH CMAA:</b></p> <p>Kristina informed that there's an increase in efforts from Tuolumne County Public Health within the CMAA program. She has requested an overview of Medi-Cal, including a presentation on the benefits and resources available through MCPs. She hopes to accumulate all the flyers and information from both health plans for future distribution to providers and members. The first quarter will commence in July, with a focus on training in June.</p> <p>Rebecca shared that there has been no significant change since the previous quarterly meeting. The CDPH will be concluding its services in just over a month, with Denise having sent out notifications about this. As of July, there will be a standalone program for foster care, currently under the process of establishing new policies. An upcoming MOU between TCPH, CWS, and probation is planned, along with increased tracking for new performance metrics. Additionally, she mentioned there is a new behavioral health outreach program set to launch this summer.</p> </li> </ul>	<p>County Team</p>
<p>V.</p>	<p><b>Follow-Up Items</b></p> <ul style="list-style-type: none"> <li> <p><b>Desiree &amp; Lu to follow up regarding internal approval of language changes to LHD MOU.</b></p> </li> <li> <p><b>Desiree &amp; Lu to follow up with Lisa regarding the WIC MOU Execution.</b></p> </li> <li> <p><b>Kristina to follow up with Desiree &amp; Lu regarding her requests surrounding CMAA.</b></p> </li> <li> <p><b>Desiree to follow up regarding Satellite Healthcare to learn if they accept Medi-Cal.</b></p> </li> </ul>	<p>All</p>

<p>VI.</p>	<p><b>Care Coordination</b></p> <p><b>Anthem</b> Desiree reviewed the Quarter 2 Anthem data report.</p> <ul style="list-style-type: none"> <li>• Membership Data</li> <li>• Utilization Data: LiveHealth Online and ModivCare (transportation)</li> </ul> <p> 2024 Q2 Tuolumne County PH MOU Da</p> <p>Michelle and Desiree held a discussion about the distribution of the Anthem iPad Kiosks to the county, with Michelle touching on the Health Links van as part of CMSB.</p> <p>Additionally, Desiree brought attention to Innovative Renal Care, a recent dialysis center that opened in Jackson, CA. While it does not currently accept Medi-Cal, efforts are underway to change this. Desiree has initiated contact with the representative from the center to provide necessary information and facilitate connections with Health Net and Kaiser representatives. This is structured to set up the dialysis center as a contracted provider once it is authorized to offer Medi-Cal services.</p> <p>This prompted a question from Kristina about the acceptance of Medi-Cal by Satellite Healthcare in Jamestown, CA. Desiree conducted a quick search which suggested the acceptance of Medicare, not Medi-Cal. Desiree intends to carry out more in-depth research to verify this.</p> <p><b>Health Net</b> Robin and Lu reviewed the Quarter 2 Health Net data report.</p> <ul style="list-style-type: none"> <li>• CCS Stats</li> <li>• Smart Start for Baby</li> <li>• Modivcare (transportation)</li> </ul> <p> Q2 2024 PH Data Sheet - Tuolumne C</p>	<p>Desiree &amp; Lu</p>
<p>VII.</p>	<p><b>Program Updates</b></p> <ul style="list-style-type: none"> <li>• <b>Family Planning:</b> (not a provider)</li> <li>• <b>TB:</b> TB skin tests on Tuesday mornings.</li> <li>• <b>IZ:</b> County administers immunizations on Tuesday afternoons. Mobile Clinic that provides COVID-19, flu, and Monkey Pox vaccinations 1-3 times a week depending on nurse availability.</li> <li>• <b>STD/HIV:</b></li> <li>• <b>Billing:</b> The County bills for services.</li> <li>• <b>MCAH:</b> No updates. <ul style="list-style-type: none"> <li>- <b>BIH:</b> (not a provider)</li> <li>- <b>POP:</b> (not a provider)</li> </ul> </li> <li>• <b>CHDP:</b> Transitioning to MCPs as of July 1, 2024.</li> <li>• <b>CLPPP:</b> No updates.</li> </ul>	

	<ul style="list-style-type: none"> <li>• <b>Field Nursing:</b> (not a provider)</li> <li>• <b>CCS:</b> No updates.</li> </ul>	
VIII.	<p><b>Open Forum</b></p> <ul style="list-style-type: none"> <li>• <b>Q3 Meeting scheduled for: August 13, 2024 at 10:00am facilitated by Health Net</b></li> <li>• Lu mentioned the Gold Country PATH Collaborative meeting and a reminder that participation expands opportunity for reach. Michelle mentioned the preference for virtual/hybrid meetings due to multiple competing priorities.</li> </ul>	All