

Anthem Blue Cross, Mountain Valley Health Plan, and Alpine County Behavioral & Public Health Departments

Minutes

Meeting Title: Care Coordination Q1 Meeting
Date/Time: May 9, 2024 at 10:00 am
Frequency: Quarterly
Dial in: See Outlook invite

Meeting Leaders: Desiree Dalby, Program Manager

Anthem Blue Cross	Yes/No	Alpine County Behavioral & Public Health Departments	Yes/No
Desiree Dalby, Program Manager	Y	Nichole Williamson, CAO, Interim BH Director, HHS County Administrative Officer	N
Kimberly Kruse, Provider Clinical Liaison	Y	Tim Streeper, Public Health Deputy Director, Interim Behavioral Health Deputy Director	Y
Chantal Betancourt, CCS	N	Janel Morales, Fiscal and Administrative Supervisor, Human Services	N
Mashaal Khan, Behavioral Health Case Manager	N	Erin Dobyms, Deputy Director Social Services	Y
Cheryl Laundry, Regional Program Manager	N		
Denise Ornelas	Y		
Mountain Valley Health Plan	Yes/No		
Jeanette Lucht, Director of Special Projects	N		
Eric Cubillo, Director of Fiscal Operations	N		
Mariam Ali, Project Manager	N		
Lakshmi Dhanvanthari, Chief Medical Officer	N		
Samantha Parker	Y		
Elizabeth Campos Martinez, Manager of Social Work Department	N		
Catrina Rodriguez	Y		
Serena Ornelas	Y		
Richard Mora	Y		
Setar Testa	Y		
Valia Hermiz	Y		
Tina Espino, Facilities and Emergency Management Specialist	N		

Agenda

Categories	Details	Responsible Party
I.	Introductions	All
II.	MOU APL 23-029 stating the intent behind the required MOUs released by DHCS. This APL addresses DHCS' expectations and oversight of MCP obligations. MCP's are to make	Desiree

a good faith effort to execute MOUs with Other Parties by either January 1, 2024, July 1, 2024, or January 1, 2025.

- Managed Care Plans to build partnerships with the following Third-Party Entities:
 - Local Health Departments including California Children’s Services (CCS), Maternal, Child, and Adolescent Health (MCAH), and Tuberculosis Direct Observed Therapy by 1/1/24.
 - County Behavioral Health Departments for Specialty Mental Health Services and Substance Use Disorder Services by 1/1/24.
 - Local Government Agencies In-Home Supportive Services (IHSS) by 1/1/24.
 - County Social Services programs and Child Welfare Departments by 1/1/24.
 - Woman, Infants and Children Supplemental Nutrition programs (WIC) by 1/1/24.
 - Continuum of Care programs by 1/1/25.
 - Area Agencies on Aging by 1/1/25.
 - First 5 Resource Centers by 1/1/25.
 - Home and Community-Based Services (HBCS) by 1/1/25.
 - Justice Departments by 1/1/25.
 - Local Education Agencies (LEAs) by 1/1/25.
 - Indiana Health Services/Tribal Entities by 1/1/25.
 - California Caregiver Resource Centers by 1/1/25.



APL 23-029 MOU
Requirements FINAL


Anthem:


Desiree brought up the following key points during the discussion:

- She has been overseeing the finalization of a combined MOU including Local Health Department (LHD), Mental Health Plan - Specialty Mental Health Services (MHP-SMHS), Child Welfare, and In-Home Supportive Services (IHSS). This integrated MOU is under active review by MVHP for any required redlines or edits. It has been agreed that both Anthem and MVHP will act as signatories on this joint MOU.
- Desiree relayed that the Department of Health Care Services (DHCS) has indicated a forthcoming minor technical adjustment to the County Child Welfare MOU. Further directions from DHCS are currently anticipated before we proceed with the execution of this MOU. At present, no additional details or estimated timelines have been given by DHCS.
- Due to the recent release of the MOU, Desiree confirmed Alpine County's status as a Drug Medi-Cal (DMC) State Plan with Tim. Following that, Alpine has requested the health plans to incorporate the DMC State Plan within the combined MOU, indicating their preference for a unified MOU to review.
- Finally, Desiree shared an update on the progress of the WIC MOU. Anthem and MVHP are continuing to meet with El Dorado County to implement this MOU. Upon completion, the Alpine County team will be informed.

Mountain Valley Health Plan (MVHP):

- No updates.

<p>III.</p>	<p>Health Plan Updates</p> <p>Anthem:</p> <p>The following points were addressed:</p> <ul style="list-style-type: none"> Desiree reported on the sustained partnership between health plans and Local Health Departments (LHDs) in line with APL23-021. She sought updates from Tim on the status of Alpine County. Tim informed that the California Department of Public Health (CDPH) is still making efforts to coordinate the Community Health Assessment/Community Health Improvement Plan (CHA/CHIP) cycles among various counties. Although Alpine County recently concluded their CHIP, the commencement of the subsequent CHA remains uncertain, potentially falling into the 2024/2025 or 2025/2026 year to align with other counties. While no current actions are being undertaken in this regard, Tim expressed readiness to bring in the Managed Care Plans (MCPs) once preparations get underway. Desiree brought to light the need for the completion of the Local Health Jurisdiction (LHJ) Worksheet by August 1, 2024. MCPs are required to collaborate with LHDs to confirm to the Department of Health Care Services (DHCS) their collective efforts towards meeting this requirement. Tim recommend utilizing the quarterly meeting minutes as evidence of ongoing discussions and planning. However, he noted that Alpine County is currently on hold with their CHA/CHIP. Desiree and Setar from MVHP agreed with this strategy. Both health plans offered their support to utilize their data and resources to aid in this effort, including the opportunity for the MCPs to sponsor lunch at future CHA-related meeting to boost attendance. <p>Alpine County SMART Goal: By the end of 2024, Anthem Blue Cross and Health Plan of San Joaquin shall create continuous engagement and planning with Alpine County Local Health Department to understand how to support any current/ongoing CHIP strategies, and to assist in the realization of CHIP goals, objectives, and strategies around closing racial/ethnic disparities in well-child visits and immunizations, by 5%.</p> <div style="text-align: center;">  APL23-021.pdf </div> <p>Mountain Valley Health Plan:</p> <ul style="list-style-type: none"> No updates. 	<p>Desiree</p>
<p>IV.</p>	<p>County Updates</p> <ul style="list-style-type: none"> Tim highlighted the distinctive challenges faced by Alpine County in the provision of services and beyond, extending an open invitation to visit the county for a better understanding of these realities, emphasizing that the county clinic is the sole healthcare provider. His invitation was met with agreement from Desiree. She suggested that Managed Care Plans (MCPs) could coordinate a collective visit during our collaboration call, ideally involving representatives from CalAIM, who are actively working to uplift Enhanced Care Management (ECM) and Community Supports (CS) within the county. 	<p>County Team</p>

	<ul style="list-style-type: none"> An important update from Tim was regarding the Behavioral Health Director role, which is currently vacant. He requested the removal of Kristina Davies from all upcoming invitations. Tim also shared that the solitary Public Health Nurse in the county is on extended Family and Medical Leave Act (FMLA), limiting the county's ability to offer numerous public health/clinical services at present. Erin reported no new updates, but recruitment efforts continue for a social worker position. 	
VI.	<p>Program Updates</p> <ul style="list-style-type: none"> Family Planning: no updates. TB: Active, no updates. IZ: Active, no updates. STD/HIV: Active, no updates. Billing: Active, no updates. MCAH <ul style="list-style-type: none"> CPSP: (not a provider) BIH: (not a provider) POP: (not a provider) CHDP: Active, no updates. CLPPP: (not a provider) Field Nursing: (not a provider) CCS: no updates. 	County Team
VII.	<p>Data Exchange</p> <p>Anthem:</p>  <p>2024-Q2 Alpine County MOU Data.p</p> <p>MVHP:</p>	Desiree
VIII.	<p>Follow-Up Items</p> <ul style="list-style-type: none"> Desiree to provide additional data regarding Alpine County member provider utilization to capture where Alpine County members are receiving care. MVHP to provide Alpine County membership data. 	All
IX.	<p>Open Forum</p> <ul style="list-style-type: none"> Next meeting scheduled for August 8, 2024 at 10:00 am. 	