## Meeting Minutes



## Anthem 🚭

**Department/Health Plans MOU meeting** 

Madera County Behavioral Health

Meeting Title: Date/Time of Meeting: Frequency: Dial in: Meeting ID: Password: Care Coordination Q2 2024 Quarterly Meeting May 17, 2024, from 10:30 a.m. to 11:30 a.m. Quarterly (Q2 2024) 1 (816) 702-6560 ID: 631 055 489# 235 035 426 023 nTg6co

Meeting Link: Click here to join the meeting

KAISER PERMANENTE.

Rosa (Rosy) Martinez and Lali Witrago **Meeting Leaders: Health Net** Yes/No Madera County Behavioral Health Department Yes/No Connie Moreno-Peraza, Director, Madera County Rosa (Rosy) Martinez, Community Liaison Yes Yes BHD Eva Weikel, Division Manager of Quality, Robin Lewis, Sr. Clinical Manger, MHN No Yes Compliance, Madera County BHD Andrea Martinez, Deputy Director of Business Krystal Harris, Senior Manager Operations Yes No Operations (fiscal/contracts/MOUs/data/quality) Elizabeth Campos, Program Manager II Melissa Torres, Executive Assistant No No **Anthem Blue Cross** Yes/No Kimberlee Hernandez, Admin. Analyst Yes Lali Witrago, Program Manager Yes Cheryl Laundry, CalAIM Program Manager Yes Fargol Riahi, BH Case Manager No **Kaiser Permanente** Yes/No Melissa Sutherland, Project Manager Terese Jarnutowski, BH Case Manager No No **Meeting Agenda** Details Responsible Categories Party I. **Introductions:** All Rosy welcomed everyone to the meeting MOU: II. Rosy provided an update and overview on the status of the following CalViva Health MOU. **CalViva Health MOU: MCPs** 

- New MOU template released by DHCS. Currently under review by MCDBH.
- New MOU will supersede existing MOU once executed.

|      | <ul> <li>MCBH will send revised MOU to MCPs for further review and input.</li> <li>Eva stated that they are not making any changes to the MOU, they're in agreement with pretty much everything. They agreed on one single MOU for all parties.</li> <li>MCBH supports using evergreen clause for automatic renewal.</li> <li>Eva suggests simplifying the MOU by removing the table and keeping the essential data points.</li> <li>MCPs and MCBH agree to work on Exhibit A and B to clarify the MHP and MCP roles and incorporate modifications/information.</li> <li>Eva seeks clarification on effective date of MOU.</li> <li>MCPs discussed county-specific mental health plans and templates.</li> <li>Eva asked if someone could provide contact information for Kaiser Permanente</li> <li>MCPs and Madera County need to schedule a follow-up meeting.</li> <li>Lali provided an overview on the status of the Anthem MOU.</li> <li>Anthem Blue Cross MOU: <ul> <li>New MOU template released by DHCS and under review by MCBHS.</li> <li>New MOU will supersede existing MOU once executed.</li> </ul> </li> <li>Kaiser Permanente MOU: <ul> <li>Not Provided</li> </ul> </li> </ul> |                         |
|------|--|-------------------------|
| III. | <ul> <li>Health Plan Updates:</li> <li>CalViva Health: <ul> <li>CalAIM Resources www.healthnet.com/providers/CalAIM</li> <li>24-248 CalAIM</li> <li>Resources Flyer_CVF</li> </ul> </li> <li>Behavioral Health Services and Referral Tip <ul> <li>24-236_BHS</li> <li>Referrals Tip Sheet_1</li> </ul> </li> <li>Anthem Blue Cross: <ul> <li>Transition of Care and Screening Tools close loop referral process Lali proposed exchanging transition of care tools and screening data between Anthem and the County to improve care coordination and suggests using a secure portal for ongoing log of transition of care tools, screening tools, and outcomes.</li> <li>Medi-Cal Renewal – DHCS Dashboard https://www.dhcs.ca.gov/dataandstats/Pages/Medi-Cal-Eligibility-Statistics.aspx</li> </ul> </li> </ul>   | Rosy<br>Lali<br>Melissa |

|      | <ul><li>Kaiser Permanente:</li><li>No Updates provided.</li></ul>   |                       |
|------|---|-----------------------|
|      |   |                       |
| IV.  | <ul> <li>County Updates:</li> <li>MCDBH is finalizing the bridge housing contract and issuing the award letter for the selected contractor.</li> <li>MCDBH is working with the state audit for the fiscal year 2019.</li> <li>MCDBH have implemented the planning process for care court and may revise proposed reduction for behavioral health and all the departments that are going to be impacted. The main change for them is going to be the CalWorks program.</li> <li>MCDBH crisis unit demand for services continues to increase. They are getting more calls for deploying their teams every day.</li> <li>MCDBH is going to be switching to streamline (EHR Software), and the MHSA update is coming, they are currently working on that one as well.</li> <li>MCDBH has had a few events. They had one today called the act of aging walk and they will have the first mental health youth summit tomorrow, May 18, 2024.</li> </ul> | Madera<br>County Team |
| V.   | <ul> <li>Follow-Up Items:</li> <li>There were no outstanding items from previous meeting.</li> </ul>  | All                   |
|      | Cons Coordination   |                       |
| VI.  | <ul> <li>Care Coordination:</li> <li>CalViva Health Data Report Madera County BH Q2 2024: <ul> <li>Screening Tools, Referral Numbers &amp; Mild to Moderate – See data report.</li> <li>Q2 2024 BH Data</li> <li>Sheet - Madera Cou</li> </ul> </li> <li>Anthem Blue Cross Data Report Madera County BH Q2 2024: <ul> <li>Referral Numbers &amp; BH Utilization Data – See data report.</li> <li>Implementation Anthem Data Report Madera County</li> </ul> </li> <li>Kaiser Permanente: <ul> <li>No Updates</li> </ul> </li> </ul>   | Robin<br>MCPs         |
|      |   |                       |
| VII. | Data Exchange:CalViva Health: Enrollment Numbers & ModivCare Utilization Data. Madera<br>County BH Q2 2024.Q2 2024 BH Q2 2024.Q2 2024 BH Data<br>Sheet - Madera CouAnthem Blue Cross: Membership, LiveHealth Online, Transition of Care and<br>Screening Tools, Redetermination Awareness, and CalAIM. Enhanced Care<br>Management / Community Supports Resources. Refer to Anthem Data Report -<br>Madera County BH – Q2 2024.   | Rosy<br>Lali          |

| Anthem Data<br>Report Madera Cou<br>Kaiser Permanente:<br>No Updates  |  |
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| <ul> <li>2024 Meeting Series:<br/>(3<sup>rd</sup> Friday, 2<sup>nd</sup> month of every quarter)</li> <li>Q3: August 16, 2024, at 10:30 a.m.</li> </ul> | All  |
|   | Anthem Data<br>Report Madera Cou<br>Kaiser Permanente:<br>No Updates<br>Open Forum<br>• 2024 Meeting Series:<br>(3 <sup>rd</sup> Friday, 2 <sup>nd</sup> month of every quarter) |