

<b>Minutes</b>		<b><u>Managed Care Plans &amp; Kern Regional Center</u></b>	
		Meeting Title: Care Coordination Q2 2024 Meeting	Care Coordination Q2 2024 Meeting
		Date/Time of Meeting: June 20, 2024	June 20, 2024
		Frequency: Quarterly	Quarterly
		Dial in: Teams	Teams
		Access Code: Teams	Teams
<b>Meeting Leader:</b>		Desiree Dalby	
<b>Health Net</b>	<b>Yes/No</b>	<b>Kern Regional Center</b>	<b>Yes/No</b>
Perry Shelton, Jr., Community Liaison – Service Coordination	Yes	Celia Pinal, Director of Client Services (Adults, Bishop)	Yes
Annesha Land, Community Liaison – Service Coordination	Yes	Kristine Khuu, Asst. Director of Client Services (Intake/Assessment department)	No
		Enrique Roman, Director of Community Services	Yes
		Kristen Stone, Program Manager, Bishop	No
<b>Anthem Blue Cross</b>		Bernadette Price, BCBA	No
Desiree Dalby, Program Manager	Yes	Suzanne Toothman	No
Brandi Jenkins, Regional Program Manager	No	Noelle Verduzco, BCBA	No
Denise Ornelas, Program Manager	Yes	Jennifer Rimer, Asst. Director of Client Services (Ages 3-22, Bishop & Ridgecrest)	No
Jared Martin, Program Director	Yes	Ana Leheny, Asst. Director (Adult Services)	No
<b>Kaiser Permanente</b>			
Lynn Pham, Regional Centers Contract Manager	Yes		
Phil Perez, NCAL MOU Liaison (IHSS, LTSS, Regional Centers)	Yes		
Andrea Martinez, MOU Implementation Consultant	Yes		
Emely Arienza, Consultant			
<b>Kern Family Health Care</b>			
Tiffany Chatman, Manager of Wellness and Prevention Partnerships	Yes		
Jessica Jaime, Wellness and Prevention Program Liaison	Yes		
Isabel Silva	Yes		
<b>Categories</b>	<b>Details</b>		<b>Responsible Party</b>
I.	<b>Introductions</b>		<b>All</b>
II.	<b>Health Plan Updates</b>		<b>Desiree &amp; Perry</b>

For our first Quarterly Care Coordination meeting, in which we had the privilege to welcome representatives from all four health plans, we focused this session primarily on the MOU development.

In our discussion with Celia, we explored how to efficiently execute the MOU, considering the representation from the four health plans, each serving different counties within the Kern Regional Center's jurisdiction. Here is a summary of the regions each health plan operates within:

Anthem: Inyo, Kern, and Mono Counties

Health Net: Inyo and Mono Counties

Kaiser: Kern County

Kern Health Plan: Kern County

After in-depth deliberation, the collective consensus was to implement the MOUs at a county level. This called for a separate meeting among the health plans to further unravel this strategy and identify the most efficient approach. *In light of reducing the burden on KRC, the health plans have come to the agreement of executing a consolidated MOU.* The intention behind this strategy is to streamline KRC's load by decreasing the number of separate MOUs from three to one in attempt to respect staff capacity and bandwidth. This single MOU will encompass all four health plans with the document designating which health plan is operative in each county.

Kern Family Health intends to take the lead on MOU execution moving forward, with the ongoing support from the other health plans.

Once the health plans have completed all necessary redlining, this updated draft version of the Kern Regional Center MOU will be forwarded to KRC for their review. Please disregard the previously shared MOU that included edits from Anthem and Health Net. Our revised approach intends to extend the incorporation to both Kaiser and Kern Family Health as well.

### Health Net

- No updates outside of MOU development

### Anthem

- Ready, Set, Renew—Medi-Cal Redetermination Campaign



6155712

1033874CAMENABS

- Q2 Data/Utilization Report



Q2 2024 Anthem  
Blue Cross & Kern R

### Kaiser

- Transportation Flyer



NMT Medi-Cal  
Flyer.PDF

**Kern Family Health**

- No updates outside of MOU development.

III.

**Regional Center Updates**

Celia shared that there are several staffing changes at KRC and will provide these updates via email.

The clinical director position is vacant.

Case Management staff is growing.

**KRC**

IV.

**Open Forum**

**Next Meeting: September 19, 2024**

**All**