


















**Inyo/Mono County
Community Advisory Committee Meeting Minutes
Q2 2025**

DATE:	May 14, 2025
TIME:	11:30 am – 12:30 pm
LOCATION:	Microsoft Teams Join the meeting now Meeting ID: 231 157 385 502 Passcode: CZ7iW65q

SUBJECT	TOPICS
Welcome and Introductions	<ul style="list-style-type: none">• Welcome everyone to the meeting.• Request all presenters to put their name and organization in the chat. <p><u>Attendees</u></p> <p>Community:</p> <ul style="list-style-type: none">• Zack Brown• Kathy Peterson, Mono County HHS• Connor Polcyn, Mammoth Hospital Family Med• Yolanda Renteria, VHT• Raquel Cabrera, CA HCO Field Operations Supervisor I for Inyo and Mono Counties• Kelli Moore <p>Anthem:</p> <ul style="list-style-type: none">• Tara Brickey, Business Change Director• Alejandra Vaca, Health Education Programs• David Lavine, Program Manager• Maryiat Y, Program Consultant• Yanel Saenz, Health Educator, Health Education Programs• Alaiza Mae Tiongson, Program Administrator• Denise Ornelas, Program Manager• Mayra Serrano, Chief Health Equity Officer

<p>Flyers</p>	<div>      </div> <p> Transportation BR HR Flyer Spanish 12 21.p Transportation BR English 12 21 (2).pdf CHW Flyer FINAL.pdf CABC-CD-049197-24 Your Behavioral and CalAIM CS Flyer_FINAL Emotional Health is Es CABC-CD-049193-24 EXPRESS CalAIM ECM </p>
<p>Additional Decks</p>	<div>  </div> <p>2025-Q2%20Inyo_Mono%20CAC%20Data</p>
<p>Account Management</p> <p>Purpose of the Community Advisory Committee</p>	<p>Reminder:</p> <ul style="list-style-type: none"> • Provide input and recommendations for Anthem’s programs and services. • Meet others to share and learn about resources. • Looking for Anthem Medi-Cal members to join this committee. Please refer anyone interested to Denise at Denise.Ornelas@Anthem.com <p><u>Community Advisory Committee Membership Survey –</u></p> <p>You will be receiving this survey because of your participation in our Community Advisory Committee (CAC). As a Department of Healthcare Services contractual requirement, Anthem Blue Cross must ensure its CAC membership reflects the general Medi-Cal Member population in its service area. In order to comply with this requirement, we are requesting your assistance with answering the following questions. Your valuable time and insight is greatly appreciated.</p>
<p>Health Education:</p> <p>Alejandra Vaca, Health Promotion Consultant</p>	<p>Alejandra Vaca presented on the Health Education Referral Form.</p> <ul style="list-style-type: none"> • Anthem’s health education team now has a full-time health educator (Introduced: Yanel Saen) • The health educator can provide personalized 1-on-1 sessions for Medicaid members at no cost <p>Direct link: Health Education Referral Form</p>

	 CA_CAID_HealthEducationReferralForm (1).pdf
Program Consultant: Maryiat Yeranosyan	<p>Maryiat Yeranosyan presented on the updated Provider Manual.</p> <ul style="list-style-type: none"> • Announcement of the Provider Manual update set to go live on July 15, 2025. • Removal of language related to the discontinued MRMIP program and the CHDP program, both now ended. • Explanation of sources for updates, including assembly bills, Senate bills, All Plan Letters (APLs), and bulletins from DHCS, DMHC, or CMS. • Inclusion of new language on non-specialty outpatient mental health treatment per APL 24/19. • Updates based on Assembly Bills 2843 and 2129 concerning sensitive services. • Modifications related to Community-Based Adult Services (CBAS), particularly on restrictions and limitations for doula services and targeted rate increases. • Introduction of a new mailbox feature for inquiries. <ul style="list-style-type: none"> ○ TRL_Inquiry@Anthem.com • Update on the Medical Loss Ratio (MLR) requirement that went live with APL 2418, affecting PMGs and IPAs.  CABC-CD-079950-25_EXPRESS Prvdr Mnl 90-Day Ntfctn FINAL V5.pdf
Health Equity: Mayra Serrano, Director Health Equity	<p>Mayra Serrano presented on the Health Equity Goals for 2025.</p> <ul style="list-style-type: none"> • Maternity Care: <ul style="list-style-type: none"> ○ Target high-risk pregnancies with diverse doula recruitment and training. • Chronic Conditions: <ul style="list-style-type: none"> ○ Improve management of asthma, diabetes, blood pressure, and COPD with pharmacy partnerships. • Social Needs: <ul style="list-style-type: none"> ○ Increased housing support by 15%. ○ Pilot in Fresno County for substance use disorder

	<ul style="list-style-type: none"> Food Insecurity Grant: <ul style="list-style-type: none"> \$400,000 available; will be awarded to 40 orgs statewide, \$10,000/org for high-need areas. Proposals due 05/31/2025. <div>  Anthem Blue Cross Food Insecurity Grant RFP.pdf </div> <div>  Inyo Mono CAC_HE Updates_5-14-25.pdf </div>
IPP Funding: Tara Brickey, Business Change Director	Tara Brickey presented on the Incentive Payment Program (IPP). <ul style="list-style-type: none"> Collaborating with Inyo and Mono counties to use CHIP and IPP to help bring on recuperative and post-hospital care services while improving community health assessments.
Network Adequacy: David Lavine, Program Manager	David Lavine presented on Timely Access to Care. <ul style="list-style-type: none"> Highlighted performance gaps in specialists and primary care availability Introduced initiatives like a Timely Access Dashboard, provider training courses, and an Advanced Access Program to enhance service delivery. <div>  Timely Access Flyer (1).pdf </div> <div>  image2.png </div> <div>  image3.png </div> <div>  image4.png </div> <div>  image.png </div>
Additional Anthem Updates Special Programs Provider Relations Marketing Quality	No updates to report.
Feedback Loop	No updates to report.
Community Member Updates	No updates to report.



Closing Remarks & Next Meeting	Upcoming Meetings Q3: 08/13/2025 @ 11:30 am – 12:30 pm Q4: 11/12/2025 @ 11:30 am – 12:30 pm
-----------------------------------------------	----------------------------------------------------------------------------------------------------------

www.anthem.com/ca/medi-cal

Anthem Blue Cross is the trade name for Blue Cross of California. Anthem Blue Cross and Blue Cross of California Partnership Plan, Inc. are independent licensees of the Blue Cross Association. ANTHEM is a registered trademark of Anthem Insurance Companies, Inc. The Blue Cross name and symbol are registered marks of the Blue Cross Association.

We can translate this at no cost. Call the customer service number on your member ID card.

English

Podemos traducir esto gratuitamente. Llame al número de servicio de atención al cliente que aparece en su tarjeta de identificación (ID Card).

Spanish

我們可以免費為您提供翻譯版本。請撥打您ID卡上所列的電話號碼洽詢客戶服務中心。

Chinese

Peb txhais tau qhov no pub dawb. Hu mus rau qhov chaw pab neeg tus naj npawb xov tooj nyob rau ntawm koj daim ID ua mej zeej.

Hmong

Мы можем перевести это бесплатно. Позвоните в отдел обслуживания участников плана по номеру, указанному в вашей карточке участника плана (ID Card).

Russian

Maaari namin itong isalin-wika nang walang bayad. Paki tawagan ang numero ng customer service sa inyong ID card na pang miyembro.

Tagalog

Chúng tôi có thể phiên dịch văn bản này miễn phí. Xin gọi văn phòng dịch vụ hội viên qua số điện thoại ghi trên thẻ ID (thẻ hội viên) của quý vị.

Vietnamese