



Q2 2025 Amador County Local Health Department / MCPs Quarterly MOU Meeting Minutes

Date & Time May 8, 2025, 10:00-11:00 am
Frequency Quarterly
Location Virtual via Microsoft Teams
Meeting Leader Janet Paine, Anthem Blue Cross


Attendees

Organization	Name & Title	Attended
Amador County Local Health Department	Joanne Hasson, Public Health Director	<input type="checkbox"/>
	Davina Edmonson, RN, CHVP, MCAH	<input type="checkbox"/>
	Danae Littlefield, PHN, CD, IZ, Foster Care	<input type="checkbox"/>
	Christian Tucker, Health Educator, CCS, MCAH	<input checked="" type="checkbox"/>
	Anna Shrode, Health Educator, Oral Health	<input checked="" type="checkbox"/>
	Fernando Gutierrez, Health Educator, Disease Intervention	<input type="checkbox"/>
	Denise Tollett, Program Coordinator, CCS	<input type="checkbox"/>
	Marsha Stone, Program Coordinator, CLPP	<input checked="" type="checkbox"/>
	Ekaterina D Seeba, Nursing Supervisor	<input type="checkbox"/>
		<input type="checkbox"/>
Kaiser Permanente	Ambrocia Lopez, MOU Coordinator IV	<input checked="" type="checkbox"/>
	Emily Sindon, LHD/Dental Liaison	<input type="checkbox"/>
	Janet Knox, LHD Liaison	<input checked="" type="checkbox"/>
	Marsha Battee, Implementation Consultant	<input checked="" type="checkbox"/>
	Michelle Clibrey, Quality Improvement	<input checked="" type="checkbox"/>
	Jazemine Davenport, Quality Improvement	<input checked="" type="checkbox"/>
	Hajnal Avery, Quality Improvement	<input checked="" type="checkbox"/>
	Emely Arienza, MOU Coordinator V	<input checked="" type="checkbox"/>
Health Net	Lu Knott, Community Liaison	<input checked="" type="checkbox"/>
	Debbie Teap, Public Program Specialist	<input checked="" type="checkbox"/>
Anthem	Chantal Betancourt, Manager, CCS	<input type="checkbox"/>
	Janet Paine, Director, Program Management	<input checked="" type="checkbox"/>
	Kimberly Kruse, Provider Clinical Liaison	<input type="checkbox"/>



Agenda

Topics		Presenters
I.	Welcome & Introductions	All
II.	Follow-up Items	All
	1) COMPLETED - MCPs to work collaboratively to complete the Training & Education and Policy & Procedures DHCS requirements. Emailed to the County 3/31/2025.	



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<p>2) COMPLETED - Lu to email Health Net Policy & Procedures template to the County. Ambrocia will begin draft for MCPs.</p> <p>3) Lu to email the County MCP names and email addresses. Emailed to the County 2/28/2025. Updated sheet below.</p> <div data-bbox="362 611 412 663" data-label="Image">  </div> <p>Amador County LHD Quarterly - MCP atten</p>	
<p>III. MOU Updates</p> <p>1) LHD MOU with Anthem, Health Net, and Kaiser Permanente</p> <ul style="list-style-type: none"> a. Executed 12/3/2024 b. Amendments Needed = None c. Training and Education – Sent to county on 3/31/25 d. Policies and Procedures – to be discussed 	<p style="text-align: center;">Kaiser Permanente Health Net Anthem</p>
<p>IV. County Program Updates</p> <p>1) General Updates – Christian shared they are currently working on the SMART goal. CHIP funding – request for \$60K submitted to MCPs. Celebrate our Children was a big success, thank you to Anthem and Health Net who were in attendance.</p> <p>2) Immunization – Continuing to offer clinics.</p> <p>3) Sexually Transmitted Disease (STD)</p> <p>4) Tuberculosis (TB) – Continuing to do TB scans and reads.</p> <p>5) Maternal Child and Adolescent Health (MCAH) – Car Seat Technician Training in collaboration with Calaveras County. 18 individuals signed up. It was a huge success.</p> <p>6) California Children Services (CCS) – With all the changes occurring they haven't really been affected. They were already a Tier 3 County. The DHCS MOU has been signed. Moving towards digitizing everything to include Efax, Efile, etc..</p> <p>7) Childhood Lead Poisoning Prevention Branch (CLPPB) – Blood Level Screening – Masha Stone shared there was a state audit in March, it went well. They had 30 children they were following but were able to close 10 cases. Now they have 21 cases of children with elevated blood levels. One is a full state case, a child with special needs. Thank you to Anthem who provided an incentive to families who get their blood level testing for their one or two year old children.</p>	<p style="text-align: center;">Amador County Local Health Department</p>

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<p>8) Oral Health Program – Anna Shrode shared they are currently wrapping up annual assessments with the school district. They added on TK and state preschool this year. There are just a few more schools to go. As far as a Kindergarten and 3rd grade students, they saw a drop this year but were able to assess approximately 350 students. There were about 180 level ones, with healthy mouths. There were 204 students that did have either cavities or had active decay and 49 students with urgent dental needs for which care was provided. They were able to coordinate care to get them into a dental provider, but all had to go to Sacramento.</p> <p><i>Discussion around Transportation available through MCPs to go to Dental Appointments.</i></p> <p>Health Net Process: The member will need to contact the reservation line at 866-779-5165 to set up gas reimbursement trips , the agent will add a driver to the member's account to be reimbursed. The member will need to submit a mileage reimbursement form to the claims department at Virginia.billingoperations@modivcare.com. I've attached the form. Below is the claims department number for any questions regarding the status of the reimbursement. Claims: 800-930-9060</p> <p>ModivCare Mileage Reimbursement Form:</p> <div data-bbox="370 1192 423 1251" data-label="Image">  </div> <p>Mileage Reimbursement Form</p> <p>Anthem Process: The member will need to contact the Anthem reservation line number which is 877-931-4755 to set up gas reimbursement trips. The agent will add a driver to the member's account to be reimbursed. The will need to submit a mileage reimbursement form to the claims department at support.claims@modivcare.com.</p> <p>ModivCare Mileage Reimbursement Form:</p> <div data-bbox="370 1675 423 1738" data-label="Image">  </div> <p>Modivcare Mileage Reimbursement Form</p> <p>Kaiser Process: Ambrocia to send out Kaiser's slide with process.</p>	
<p>V. Health Plan Updates</p>	

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<p>1) Anthem – Janet provided an update on the below items. She did not go into detail due to time limitations however, said if there are any questions to reach out to her. She did call out the LiveHealth Online Maternal Mental Health Module which is included in the Data Report.</p> <ul style="list-style-type: none"> I. Membership II. Transportation Utilization III. Behavioral Health Utilization IV. Cal-AIM Programs <ul style="list-style-type: none"> a. ECM and CS Enrollment Data <div style="text-align: center;">  Anthem Data Report Amador County Q2 21 </div>	Anthem
<p>2) Kaiser Permanente – Ambrocia Lopez shared the following</p> <ul style="list-style-type: none"> V. Membership – February 319 VI. Cal-AIM Programs – Requested assistance, if working with families that have Kaiser, please refer for services. <ul style="list-style-type: none"> a. ECM and CS Enrollment Data b. Flyers: ECM, CS and CHW VII. Attachments / Reports – Food insecurity, programs are available. Flyers accessible here. VIII. Data Sharing, Close Loop Referrals, and Operating Guidelines – Regarding data exchange, leaning into this more of the SFTP, like the secure emails and secure lists. <ul style="list-style-type: none"> a. Ambrocia will schedule a brief data sharing overview meeting with county staff in the next few weeks. <div style="text-align: center;">  Q2 2025_KP_Amador County PH & MCPs_ (</div>	Kaiser Permanente
<p>3) Health Net – Lu Knott shared information on the following:</p> <ul style="list-style-type: none"> I. FindHelp – supporting closed loop referrals II. Doula Program – support birthing individuals before, during and after their pregnancy. 	Health Net

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III.	Smart Start for Your Baby – for your baby as a case management program for high risk individuals with conditions like diabetes, sickle cell, multiple births.	
IV.	Mahmee – A wraparound maternity care for Medi-Cal members.	
V.	Teladoc Health- Health Net members can use Teladoc to talk to a U.S.-licensed doctor anytime, 24/7, for non-emergency issues like the flu, sinus infections, or stomach bugs	
VI.	Community Advisory Committee – sent out an email to individuals asking for those interested in being a part of the committee.	
VII.	Interpreter Services – no cost to member available 24 hrs.	
VIII.	Transportation –Health Net Medi-Cal members can get free rides to health care appointments and services. Members can call ModivCare at 855-253-6863 to schedule a ride. There's no mileage limit, and escorts are allowed if over 18.	
IX.	Data, membership, CCS, CalAIM, ModivCare, Health Net links – Debbie Teap shared they sent a letter to members aging out of CCS and if they need assistance to give Health Net a call. They can help coordinate care and education.	
VI.	Care Coordination – CalAIM services, whole person care model, wrap around services	All
VII.	Referrals	All
VIII.	Strategies to Avoid Duplication of Services – CCS discussion, members aging out of CCS, MCP outreach and coordination of services	All
IX.	Dispute Resolutions	All
X.	Collaboration – SMART Goal, mobile dental van	All
XI.	Member Engagement	
	a. MCP participation at Celebrate our Children Health Fair – Child Abuse Prevention Council / First 5	All



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XII. Action Items 1) List of attendees – Provided above 2) Transportation – Mileage reimbursement – Provided above		All
XIII. Open Forum Discussion 1) Christian shared that they are actively passing out referral information to clients and community members for Medi-Cal managed care and CalAIM services. They are actively looking for some type of navigator, working at public health who would help connect Medi-Cal clients to services. Trying to become a CalAIM provider but just not ready right now but still open to considering in the future.		All
XIV. Next Meeting: 2nd Thursday of 2nd Month of each Q – 10:00 a.m. – 11 a.m. I. 8/14/2025 II. 11/13/2025		All