Q2 2025 Madera County Public Health/WIC/MCPs Quarterly MOU Meeting

Date & Time May 14, 2025, 11:30-1:00 pm
Frequency Quarterly
Location Virtual
Meeting Leader Bryan Weiss, CalViva Health. Minutes: Lali Witrago, Kaiser Permanente

Attendees

Organization	Name & Title	Attended
Madera County Public Health & Women, Infants and Children (WIC)	Alma Rutherford, Administrative Analyst, WIC	☒
	Amalia Madrigal-Hernandez, Assistant Public Health Director	☐
	Brenda Vargas, Sr. Administrative Analyst, Operations	☐
	Brian Gamble, Deputy Director, Fiscal	☐
	Brayan Preciado, Program Coordinator for the Mobile Health Program	☒
	Christopher Jones, Deputy Director, Operations	☐
	Diego Casillas, Sr. Program Assistant, CCS	☒
	Elsa Estrada, Supervising Public Health Nurse, CCS	☐
	Emily Hudak, Public Health Nurse, Foster Care	☐
	Emma Champlin, Public Health Nurse, CCS	☐
	Ilse Arrambide, Program Manager, WIC	☒
	Liliana Zapien, Adm Analyst, CCS	☒
	Lori Gardner, Program Manager, Children's Medical Services	☒
	Melanie Magalued, Public Health Nurse, Adult Protective Services	☐
	Melody Viscara-Kellar, Deputy Director, Clinical & Nursing Services	☒
	Minh Nguyen, Program Manager, CD/EPI/Vitals	☐
	Natalie Stein, Program Manager, MCAH	☐
	Richard Kaz, Program Manager, Fiscal	☐
	Sandra Hishida, Public Health Nurse, Childhood Lead Poisoning Prev.	☐
	Sara Bosse, Public Health Director	☒
	Simon Paul, M.D., Public Health Officer	☐
	Tiffany Vargas, CCS Nurse	☐
	Tiara Munoz, Program Manager, Community Wellness	☐
Kaiser Permanente	Ava Lillard, LHD MOU Contract Manager	☒
	Eboni Spears, Adm Specialist	☒
	Emely Sindon, Dental Liaison	☐
	Hajnal Avery, Sr. Director Quality and Safety Oversight	☒
	Janet Knox, LHD/Transportation Liaison	☒
	Jazemine Davenport, MBA, Accreditation, Regulatory, and Licensing, Specialist IV	☒
	Lali Witrago, MHP, MOU Coordinator (MCP Liaison)	☒
	Maribel Soria, WIC Liaison	☒
	Martin Levario, WIC Contract Manager	☒
	Melissa Gonzales, Local Engagement	☐
	Michelle Clibrey, BSN, RN, Accreditation, Regulatory and Licensing Specialist IV, Clinical	☒
CalViva Health	Bryan Weiss, MOU Compliance	☒
	Connie Lowe, Manager, Public Program Operations / CCS	☐

Q2 2025 Madera County Public Health/WIC/MCPs Quarterly MOU Meeting

	Virginia Lo, Public Programs Specialist, CCS	☒
	Patricia Frederickson, Manager, Prio Auth/Concur Rev	☐
	Rosy Martinez Urueta, Community Liaison (MCP Liaison)	☐
	Sukhvir Gill, Public Programs Specialist, CCS	☐
Anthem	Chantal Betancourt, Manager, CCS	☐
	Janet Paine, Director, Program Management (MCP Liaison)	☐
	Kalil Macklin, Program Manager	☒
	Kimberly Kruse, Provider Clinical Liaison	☐

Agenda

Topics	Presenters
I. **Welcome & Introductions:** Bryan and Lali welcomed everyone to the meeting and self-introductions followed by those new to this group. 1) Sara mentioned she did not receive the meeting agenda and reports. Madera County's system has quarantined the documents. Lori stated Diego has received the documents and will send them to the group internally.	All
II. **Follow-up Items- Bryan reviewed the following items:** 1) Rosy to provide name/email addresses for CalViva's POC for BLS to Sandra. **Q2 update:** CalViva Health provided POCs information to Sandra via email on 2/12/25. 2) MCPs to identify points of contact for Foster Care Program and relay that to Melanie. **Q2 update:** KP POC is Ola Ajibola-Stott, MHA, Child Welfare Liaison, Olatokunbo.X.Ajibola-Stott@kp.org. CalViva Health/Health Net POC: Public Programs Teams Help_referral@healthnet.com Phone # (800) 526-1898. Anthem Child Welfare Contact is Eric Schwimmer, Eric.Schwimmer@anthem.com 3) MCPs will convene and provide details related to these new agenda items to Lori. **Q2 update:** Lali emailed details to Lori on 4/21/25.	All
III. MOU Updates 1) LHD MOU with Anthem, CalViva Health, and Kaiser Permanente currently under review by LHD. 2) WIC MOU with Anthem, CalViva Health, and Kaiser Permanente executed on 1/7/25. 3) Training and Education for WIC emailed on 3/26/25. i. Ilse reported WIC is considering going to the BOS to add a section to the MOU. ii. Ava from KP requested an update regarding LHD MOU time frame. Sara reported this is with her for review and hopes to do this soon. iii. Martin mentioned there are no updates from KP for the WIC MOU, however if the county anticipates making changes to contact him.	CalViva Health Kaiser Permanente Anthem
IV. County Program Updates 1) General Updates – Sara i. Sara has been meeting with federal legislators and their staff related to Medi-Cal. Anticipated finding more bipartisanship during these meetings, however both	Madera County Public Health & Women,

Q2 2025 Madera County Public Health/WIC/MCPs Quarterly MOU Meeting

Topics	Presenters
parties found some of these conversations frustrating by their inability to bridge the gaps. ii. One of California congressmen indicated that they are looking at work requirements for individuals on Medi-Cal. He shared that if Medicaid spending is not retained, the federal budget will not be able to sustain this in the next 10 years. iii. Sara communicated concerns around Medicaid cuts especially those impacting, hospitals serving largely the Medi-Cal population such as Madera's. iv. Sara referenced the change around the poverty level for Medi-Cal enrollment which was raised to 135% previously. She added that the Energy and Commerce Committee is looking at the ratio for how much the Feds vs the State contributes towards Medi-Cal and based on this they might be looking to shift back by 10%. Due to this the State is considering freezing Medi-Cal enrollment for undocumented individuals and potentially having a share of cost of $100 for this population. v. In terms of local projects, Sara shared that Live Well Madera County (LWMC) will be convening a State of Our Health breakfast or lunch and currently looking for a speaker. For the planning, they are engaging with local agencies and leadership and community-based leadership. vi. Sara shared that the focus areas for Madera's community health improvement plan (CHIP) include diabetes and heart disease, substance use disorders, access to care and growing healthy families which addressed domestic violence and child abuse. vii. Public Health is also working on a project with the Central California Public Health Consortium (CCPHC) and looking to do a communications campaign around health literacy and patient behaviors. This will help address gaps in helping individuals navigate the healthcare system. MCPs are welcome to collaborate and support his efforts by sharing health plan materials. The CCPHC covers the following counties from Merced to Kern County as well as Calaveras, Mariposa, San Benito, San Joaquin, Stanislaus, and Tuolumne. viii. Sara shared she has requested data from Anthem and CalViva Health related to patient behaviors and stated she did not include Kaiser Permanente as KP is a new MCP in the areas and might not have the size of patient population or the longevity to understand the patient behaviors. ix. Additionally, Sara reported on the Community Resilience Center progress. This is anticipated to be completed by 2028. Chrissie Doss is the new Madera County Behavioral Health Director. Sara and Chrissie have been collaborating on the plan to have public health prevention program staff collocated with behavioral health prevention program staff at this new location. This partnership will allow patients such as those identified with substance use disorders needing drug and other screening to also receive services from public health in the same location. The center will also have a demonstration community garden, a multipurpose	Infants and Children Team

Q2 2025 Madera County Public Health/WIC/MCPs Quarterly MOU Meeting

Topics	Presenters
training center, a demonstration / commercial kitchen, etc. This will allow catering businesses and other businesses such as taco trucks the opportunity to produce/prepare food here while meeting all the environmental health requirements. Culinary classes are another potential use for his kitchen. x. Sara mentioned that Madera is looking at a potential partnership with Fresno CMAC around having a recording studio to expand the ability to create local communications. 2) Immunization i. Melody shared public health continue to provide STI, TB and vaccines services at the clinic's new location due to the building remodeling. The address is 324 S Gateway Ave. 3) Sexually Transmitted Disease (STI) i. Melody shared public health continue to provide STI services. 4) Tuberculosis (TB) i. Melody reported the following for Minh: CDC recently updated their TB screening guidance for schools' entry, and this was distributed to Madera County schools. ii. Program working on designing a school education curriculum to present in elementary schools about TB prevention and hand washing practices that we hope will take place next fall. iii. Dr. Paul, Health Officers, is working on finalizing an albuterol standing order for Madera County schools. 5) Maternal Child and Adolescent Health (MCAH) i. No report. 6) California Children Services (CCS) – Lori i. Lori shared CCS is within the Children Medical Services team. This team also has foster care nurses and adult protective services (APS). ii. Over 1,400 active CCS cases and 141 kids at the Medical Therapy Unit (MTU). The team is really busy at the moment. iii. Working with state on Case Management Improvement Project (CMIP). iv. Nurses also cover lead poisoning coordination along with Maritza. 7) Childhood Lead Poisoning Prevention Branch (CLPPB) – Blood Level Screening i. Lori reported that Sandra Hishida has retired May 1st. County looking to backfill her position. ii. Recently received 4-5 referrals for high lead and currently following over 100 referrals with children with various blood lead levels.	

Q2 2025 Madera County Public Health/WIC/MCPs Quarterly MOU Meeting

Topics	Presenters
iii. Partnering with state for environmental inspections as the county does not have environmental health. iv. *Lori will send information to MCPs related to the lead recalls. Recent recalls include the applesauce pouches, some toys, etc.* 8) Women Infant and Children (WIC) i. Ilse reported WIC is servicing 8,160 participants in Madera via telehealth, zoom, and/or telephone. ii. Also shared that WIC will be moving from Similac to Enfamil products. iii. Similac will only maintain the Soy Formula contract. These changes are due to the state contract with these providers. iv. Anticipate will see more needs for therapeutic formula due to the switch back and forth. v. Planning to participate in the Farmers Market though the farmers are a bit hesitant because WIC participants will have their voucher electronically. This will allow the WIC participants to go to various farmer markets however farmers will have to have the ability to accept the electronic payment.	
V. Health Plan Updates 1) **CalViva Health – Bryan shared information on membership total, CCS eligible population, transportation, and CalAIM programs. Refer to the attached report for complete details.** A. Membership B. Transportation Services (NMT and NEMT) i. Transportation Benefits C. Cal-AIM Programs i. ECM and CS Enrollment Data ii. Flyers: ECM, CS and CHW D. Attachments / Reports CalViva Health Data Report Q2 Meeting_ i. Lori asked inquired regarding the CCS total. ii. Bryan confirmed via email that the Q1 CCS numbers are for Madera County only and not the region. Bryan also provided the following transportation utilization via email on 5/14/25.	CalViva Health

January 2025		February 2025		March 2025	
Trips	Users	Trips	Users	Trips	Users
3,632	337	3,333	342	3,729	369

Q2 2025 Madera County Public Health/WIC/MCPs Quarterly MOU Meeting

Topics	Presenters
2) **Kaiser Permanente – Lali shared the membership total and referenced the information on transportation and ECM and CS benefits. In terms of data, Kaiser Permanente is working on the ability to report on utilization and enrollment data. For more information, refer to the attached report.** A. Membership B. Transportation Services (NMT and NEMT) i. Transportation Benefits C. CalAIM Programs: i. Flyers: ECM, CS and CHW D. Attachments / Reports E. Data Sharing, Close Loop Referrals, and Joint MOU Policy and Procedures (Operating Guidelines) Madera LHD-WIC MOU - Quarterly Me	Kaiser Permanente
3) **Anthem – Kalil shared the membership totals, transportation utilization as well as LiveHealth Online utilization. For additional information, refer to the report.** A. LiveHealth Online – Call out Maternal Mental Health module – information provided in deck. B. Behavioral Health Utilization C. Transportation Utilization D. Cal-AIM Programs i. ECM and CS Enrollment Data ii. Flyers: ECM, CS and CHW Anthem Madera County Q2 2025.pdf	Anthem
VI. Care Coordination – None.	All
VII. Referrals 1) Ilse shared there are no concerns from WIC. If the forms are not completed fully, WIC will reach out to the providers.	All
VIII. Strategies to Avoid Duplication of Services – None.	All
IX. Dispute Resolutions – None.	All

Q2 2025 Madera County Public Health/WIC/MCPs Quarterly MOU Meeting

Topics	Presenters
X. Collaboration 1) MCPs to collaborate by sharing health plan materials. 2) Anthem and CalViva Health looking at health plan data related to patient behaviors.	All
XI. Member Engagement 1) MCPs to collaborate by sharing health plan materials.	All
XII. Action Items 1) MCPs to collaborate by sharing health plan materials. 2) CalViva to validate CCS numbers.	All
XIII. Open Forum Discussion – None.	All
XIV. Next Meeting: 1) 2nd Wednesday of the 2nd month of each quarter from 11:30 – 1:00 pm A. August 13 B. November 12	All