



Meeting Minutes	<div>Health Net, Anthem Blue Cross, and Calaveras County Local Health Department</div>		
	<div>Meeting Title: Care Coordination Q2 Meeting</div>		
	<div>Date/Time of Meeting: May 21, 2025 at 10:00 a.m. - 11:00 a.m.</div>		
	<div>Frequency: Quarterly</div>		
<div>Microsoft Teams: See Outlook invite</div>			
Meeting Leader:		Janet Paine, Anthem	
Health Net	Yes/No	Calaveras County Local Health Department	Yes/No
Lu Knott, Community Liaison	Yes	Colleen Rodriguez, Deputy Director	
Patty Frederickson, Sr. Concurrent Review Nurse		Georgia Brodie, Director, Public Health Nurse	
Connie Lowe, Manager Public Programs		Courtney Atnip, Health and Human Services Program Manager, CalAIM, CCS	
Sukhvir Gill, Public Programs Specialist		Cecily Smith, Interim Health Education Program Manager	
Trisha Inguito, Public Programs Specialist	Yes	Haley Graham, Health Education Program Manager	Yes
		Amy Eaves, Executive Director, First 5	
		Justin Barnes, Department Analyst	Yes
Anthem Blue Cross			
Janet Paine, Director Program Management	Yes		
Chantal Betancourt, Medical Management Manager, CCS			
Kimberly Kruse, Clinical Provider Liaison			
Meeting Minutes			
Categories	Details		Responsible Party
I.	Introductions		All
II.	MOU <ul style="list-style-type: none">Local Health Department MOU – Executed February 5, 2025. The MOU is current, in good standing and terms in five years.		All

	<ul style="list-style-type: none"> Policy & Procedures: Lu sent the County Health Net Policy & Procedures template. Training & Education: The County wants training on Medi-Cal billing/contracting to be ready when they get their EHR system. Also training on the Community Supports CHW benefit. It was discussed to have a general Training & Education and include Community Supports CHW benefit 	
III.	<p>Follow Up Items</p> <ul style="list-style-type: none"> Lu to email the County Health Net Policy & Procedures draft template. Lu email P&P 3/6/2025. It was decided County will add to P&P template and then share with Anthem and Health Net for completion. The MCPs to collaborate on Training & Education for the County. The County would like Training and Education on billing Medi-Cal (EHR) and additional contracts the County would need with MCPs. Also, how to get into the CalAIM Community Supports benefit of Community Health Worker (CHW). 	
IV.		
V.	<p>Health Plan Updates</p> <p>Health Net – Lu shared information on the following:</p> <ul style="list-style-type: none"> FindHelp – supporting closed loop referrals Doula Program – support birthing individuals before, during and after their pregnancy. Smart Start for Your Baby – a case management program for high-risk individuals with conditions like diabetes, sickle cell, multiple births. Mahmee – A wraparound maternity care for Medi-Cal members. Teladoc Health- Health Net members can use Teladoc to talk to a U.S.-licensed doctor anytime, 24/7, for non-emergency issues like the flu, sinus infections, or stomach bugs Community Advisory Committee – sent out an email to individuals asking for those interested in being a part of the committee. Interpreter Services – no cost to member available 24 hrs. Transportation –Health Net Medi-Cal members can get free rides to health care appointments and services. Members can call ModivCare at 855-253-6863 to schedule a ride. There’s no mileage limit, and escorts are allowed if over 18. <div style="text-align: center;">  <p>Health Net Data Report Q2_Calaveras</p> </div>	MCPs

	<p>Anthem - Janet Paine shared utilization information (report below) on the below items. She also shared information on the Maternal Mental Health Module under LiveHealth Online. It is specifically for pregnant and postpartum women and providers specializing in women's health are available to provide support.</p> <ul style="list-style-type: none"> • Membership • LiveHealth Online – Call out Maternal Mental Health module – information provided in deck • Behavioral Health Utilization • Transportation Utilization • Cal-AIM Programs <ul style="list-style-type: none"> ○ ECM and CS Enrollment Data ○ Flyers: ECM, CS and CHW <div data-bbox="483 688 532 747"></div> <p>Anthem Data Report Calaveras County Q2</p>	
IV.	<p>Local Health Department Updates- Haley shared the following updates:</p> <ul style="list-style-type: none"> • General – The LHD is getting an electronic health record. 7 individuals have received training. They will begin to bill for services soon. Janet will shared the steps that need to be followed in order to bill Anthem for public health services. <p>Halley also mentioned that she would like to have some training on the Community Services, Community Health Worker benefit. Health Net and Anthem to handoff to respective CalAIM team members.</p> <ul style="list-style-type: none"> • Immunization -due to funding cuts trying to maintain baseline services with the schools through Vaccines for Children. The challenge is providing vaccines to individuals with commercial insurance, as they are unable to get the vaccines through a physician. Haley asked if there was anyway the managed care plans could provide the vaccine if they had member information in advance. COVID Equity Funding was eliminated and this was used to support immunization staff. • Sexually Transmitted Disease (STD) – HIV testing is up and running. Staff have been trained and supplies received. They still have the DIS grant through the CDC which provides Take Home Kits online. The county is building up its communicable disease response case investigations. • Tuberculosis (TB) – Minimal grant, funding quickly dwindles when they get one case. • Maternal Child and Adolescent Health (MCAH) – The focus is on outreach. Home visiting funding is being built up. Currently have 3 home visitors 	County Team

	<p>trained. They are training parents to be teachers to increase enrollment and outreach.</p> <ul style="list-style-type: none"> California Children Services (CCS) – Focus is on Case Management, Occupational Therapy, Physical Therapy and Referrals. The State provides oversight responsibility and monitoring. <p>Trisha with Health Net asked for a contact that she can share member information with. Justin said she can send to him and also Courtney.</p> <ul style="list-style-type: none"> Childhood Lead Poisoning Prevention Branch (CLPPB) – Blood Level Screening – Not participating, received information for funding next year but decided not to pursue due to the workload requirement. The County defers to the state for investigation. 	
V.	Care Coordination – There was discussion around contacts for sharing member information with CCS contact at the county.	All
VI.	Referrals	All
VII.	Strategies to Avoid Duplication of Services – No discussion of duplication of services this quarter.	All
VIII.	Dispute Resolution – No disputes shared this quarter.	All
IX	Collaboration – Lu shared that sponsorships, grants and promotional items are available. Please provide request 30-45 days prior to event. Health Net also has backpacks available.	All
X.	Member Engagement – Health Net attended the annual Calaveras Children’s Fair 4/5/2025.	All
XI.	<p>Action Items</p> <ul style="list-style-type: none"> Steps for billing Anthem for public health services – Janet to share information. Community Services, Community Health Worker benefit – Health Net and Anthem to handoff to respective CalAIM team members. 	
XII.	<p>Next Meeting / Open Forum</p> <p>3rd Thursday of 2nd Month of each Quarter: 10:00 a.m. – 11:00 a.m.</p> <ul style="list-style-type: none"> 8/21/2025 11/20/2025 	All

