

Q2 2025 El Dorado County Public Health/MCPs Quarterly MOU Meeting LHD & WIC MOUs

Date & Time May 27, 2025 | 2:00 pm – 3:30 pm
Frequency Quarterly
Location Virtual
Meeting Leader Rochelle White, Medical Management Contract Liaison

Attendees

Organization	Name & Title	Attended
El Dorado County Public Health Department	Jennifer V. Byrne, Director of Public Health Division	<input type="checkbox"/>
	Maureen Virgil, Public Health Nursing Manager	<input checked="" type="checkbox"/>
	Keyle Fliflet – Deputy Director	<input type="checkbox"/>
	Caprice Ramsey, Public health Nursing Supervisor	<input type="checkbox"/>
	Cathleen L. St. Dennis, Supervising Occupational/ Physical Therapist	<input checked="" type="checkbox"/>
	Heather R. Orchard, Public Health Nursing Manager	<input type="checkbox"/>
	Jessica Cullen, Public Health Nursing Supervisor	<input checked="" type="checkbox"/>
	Juliet Barwis, Health Program Manager	<input type="checkbox"/>
	Nathaniel Deardorff, Public Health Nursing Supervisor	<input type="checkbox"/>
	Sabrina Keller, Public Health Nursing Supervisor	<input type="checkbox"/>
	Patrick Klein, Supervising Health Education Coordinator	<input type="checkbox"/>
Anthem	Janet Paine, Director, Program Management	<input checked="" type="checkbox"/>
Kaiser Permanente	Emely Arienza, Consultant V/MOU Coordinator	<input checked="" type="checkbox"/>
	Janet Knox, Clinical Consultant IV	<input checked="" type="checkbox"/>
	Ashley Hayden, Consultant V	<input type="checkbox"/>
	Marsha Battee, Care Experience Consultant	<input type="checkbox"/>
	Nancy V. Lomeli, Clinical Consultant	<input type="checkbox"/>
	Hajnal Avery, MBA, FACHE, CPHQ - Sr. Director - NCAL Medi-Cal Quality	<input type="checkbox"/>
	Jazemin Davenport, MBA - Accreditation, Regulatory, and Licensing	<input type="checkbox"/>
	Michelle Clibrey, BSN, RN - Accreditation, Regulatory and Licensing Specialist IV, Clinical	<input type="checkbox"/>
	Lindsey Ball, Managerial Consultant	<input type="checkbox"/>
	Emily Sindon, Program Liaison	<input type="checkbox"/>
Mountain Valley Health Plan	Rochelle White, Medical Management Contract Liaison	<input checked="" type="checkbox"/>
	Setar Testo, Manager, Health Education	<input checked="" type="checkbox"/>
	Maira Chaves, Member Development Representative	<input checked="" type="checkbox"/>
	Lisa Rodriguez, Pediatric Nurse, Lead/CCS Liaison	<input checked="" type="checkbox"/>

Agenda Meeting Minutes

Topics	Presenters
I. Welcome & Introductions	All


Q2 2025 El Dorado County Public Health/MCPs Quarterly MOU Meeting LHD & WIC MOUs

Topics	Presenters
<p>II. Follow-up Items</p> <p>1) El Dorado County specific examples of transportation issues and CCS case concerns/escalations to respective MCPs.</p> <p style="padding-left: 40px;">a. Anthem Response: Anthem did not receive any issues from the County.</p> <p style="padding-left: 40px;">b. KP Response: KP did not receive any transportation escalation/issues in Q1 2025.</p> <p style="padding-left: 40px;">c. MVHP Response: MVHP did not receive any transportation escalation/issues in Q1 2025.</p> <p>2) KP Data Sharing – Emely Arienza to send email to Kyle Fliflet to schedule KP’s data sharing approach.</p> <p>KP Response: Emely and Kyle are coordinating the meeting to include other divisions – BH, WIC, CW, and IHSS. Also looking at option to do a standalone data sharing overview with Public Health only if unable to meet with other divisions as a combined meeting.</p>	All
<p>III. MOU Updates</p> <p>1) All parties (El Dorado County Public Health, Anthem, Kaiser Permanente, and Mountain Valley Health Plan) are currently reviewing LHD and WIC MOUs to ensure all parties agree with the language before proceeding in fully executing both agreements.</p>	Anthem Kaiser Permanente Mountain Valley Health Plan

Q2 2025 El Dorado County Public Health/MCPs Quarterly MOU Meeting LHD & WIC MOUs

Topics	Presenters
<p>IV. County Program Updates</p> <ol style="list-style-type: none"> 1) General Updates – No updates to provide. 2) Immunization – No updates to provide. 3) Sexually Transmitted Disease (STI) – No updates to provide. 4) Tuberculosis (TB) – Currently have 2 cases. One case is interesting and treatment is less involved than active pulmonary cases. They are following up as required. Heather Orchard – pulmonary active case. Getting sputum collection but need blood drawn. Unsure if member is commercial or Medi-Cal but provider is refusing to send the member to KP lab facility. Emely requested for Heather to send a secure email with member information. 5) Maternal Child and Adolescent Health (MCAH) – Cathleen shared that they are having staffing attrition. They are short-handed for now. They are working on an MOU with the state to do adjudicate SARS. California Children Services (CCS) - Referrals: Noticed that referrals have decreased, particularly with MVHP, for children. Also mentioned about diapers. Gina Anixter/KP shared that KP has an increased referrals for CCS. Gina will review the SAR value and compare it to last report. Referral has grown to 13%. She inquired if the decrease of referrals was specific to an MCP. Sabina shared that it's for all MCP but referred to potentially occurring more with MVHP. Rochelle confirmed that MVHP potentially only have around 300 referrals. Maureen requested to add Home Visitation program. They just hired a bilingual health educator. Janet Paine – shared that they can provide El Dorado County a listing of pregnant women to leverage for home visiting. 6) Childhood Lead Poisoning Prevention Branch (CLPPB) – Blood Level Screening – looking for a newer plan template. They are focusing on lead prevention. 7) Women Infant and Children (WIC) – staffing impact. Juliet Barwis was the WIC Director and now promoted to Program Manager. There will be a new WIC MOU Director. Juliet inquired about MCPs process for providing breast pumps. Anthem – Janet shared process to obtain breast pumps and shared link. https://providers.anthem.com/california-provider/patient-care/pregnancy-and-maternal-child-services 	<p style="text-align: center;">El Dorado County Team</p>

Q2 2025 El Dorado County Public Health/MCPs Quarterly MOU Meeting LHD & WIC MOUs

Topics	Presenters
<p>KP: Emely shared that Kaiser Permanente will provide a retail-grade breast pump per pregnancy and one set of supplies to go with the pump. If it is Medically Necessary for member to use a hospital-grade breast pump, Kaiser Permanente will cover the rental or purchase of one. Hospital-grade breast pumps are Durable Medical Equipment (“DME”) and must be pre-approved for the member. Kaiser Permanente will choose the vendor, and member must return the hospital-grade breast pump after it is no longer needed (<i>Reference: Medi-Cal Plan Member Handbook – pg. 89</i>).</p>	
<p>V. Health Plan Updates</p> <p>1) Anthem – Janet provided an update on utilization for the following programs.</p> <ul style="list-style-type: none"> • Membership • Transportation Services (NMT and NEMT) <ul style="list-style-type: none"> 1) Utilization Report 2) Transportation Benefits • LiveHealth Online Utilization – Janet highlighted the Maternal Mental Health Module that is specifically tailored to pregnant and postpartum women. • Transition of Care / Screening Tools for Behavioral Health • Cal-AIM Programs - ECM and CS Enrollment Data • Flyers: Transportation, LHO, ECM, CS and CHW <div style="text-align: center;">  <p>Anthem Data Report El Dorado County Q2</p> </div> <p>2) Kaiser Permanente</p> <ul style="list-style-type: none"> • Membership • Transportation Services (NMT and NEMT) <ul style="list-style-type: none"> 1) Transportation Benefits • Cal-AIM Programs <ul style="list-style-type: none"> 1) Flyers: ECM, CS and CHW 	<p>Anthem Kaiser Permanente Mountain Valley Health Plan</p>

**Q2 2025 El Dorado County Public Health/MCPs Quarterly MOU Meeting
LHD & WIC MOUs**

Topics	Presenters
3) Mountain Valley Health Plan <ul style="list-style-type: none"> Membership, Presented by Rochelle White Transportation Services (NMT and NEMT) Cal-AIM Programs <ul style="list-style-type: none"> 1) ECM and CS Enrollment Data Resource LisHealth Careers Scholarship, presented by Maya Chaves <ul style="list-style-type: none"> 1) Brochure provided 	Anthem Kaiser Permanente Mountain Valley Health Plan
VI. Care Coordination - Updates between El Dorado County Public Health and MCPs	All
VII. Referrals – there was discussion around breast pump referrals.	All
VIII. Strategies to Avoid Duplication of Services	All
IX. Dispute Resolutions	All
X. Collaboration – Anthem can provide lists of pregnant and postpartum moms who may qualify for the home visitation program.	All
XI. Member Engagement-MVHP shared they will be at the following events throughout June and August <ul style="list-style-type: none"> I. 6/4/2025 MVHP EL Dorado CBO Meeting (Virtual) II. 6/6/2025 Pollack Pines Community Center 76 Anniversary Wagon Train III. 6/12-15/2025 El Dorado County Fair IV. 6/20-27/2025 Catalyst Community diaper drive V. 8/9/2025 El Dorado Community Health Center Summer Community Health Fair VI. 8/23/2025 El Dorado County Ag in the Classroom 	All
VII. Action Items <ul style="list-style-type: none"> 1) None 	All

**Q2 2025 El Dorado County Public Health/MCPs Quarterly MOU Meeting
LHD & WIC MOUs**

Topics	Presenters
VIII. Open Forum Discussion	All
IX. Next Meeting: Date/Time: August 26, 2025, 2:00 pm – 3:30 pm Facilitator: Janet Paine/Anthem Blue Cross Meeting Minutes: Rochelle White	All