


Meeting Minutes	<u>Anthem Blue Cross, Health Net, and Tuolumne County Local Health Department</u>		
	Meeting Title:	Local Health Department MOU Q2 Meeting	
	Date/Time of Meeting:	May 29, 2025 at 10:00 a.m. - 11:00 a.m.	
	Frequency:	Quarterly	
	Microsoft Teams:	See Outlook invite	
Meeting Leader:	Janet Paine, Anthem		
Minutes			
Health Net	Yes/No	Tuolumne County Local Health Department	Yes/No
Lu Knott, Community Liaison	Yes	Michelle Jachetta, Public Health Director	Yes
Sukhvir Gill, Public Programs Specialist		Lisa Heib-Stock, Deputy Director, MCAH, WIC	Yes
Patty Frederickson, Sr. Concurrent Review Nurse		Alex Parnell, HHSA General Services	
Connie Lowe, Manager Public Programs		Kristina Herrera, Agency Manager	
Trisha Inguito, Public Programs Specialist		Sandra Perkins, Admin Technician	
		Rebecca Edmonds, Supervising Public Health Nurse, Foster Care PHN	Yes
		Amberly Hall, Public Health Nurse, MCAH, CHVP	
Anthem Blue Cross		Denise Sanford, Clinic RN, IZ Coordinator	Yes
Janet Paine, Director Program Management	Yes	Sue Abernethy, Public Health Nurse, CCS, CLPPP	Yes
Chantal Betancourt, CCS		Amanda Brunner, Public Health Nurse, CD, Foster Care PHN	Yes
Kimberly Kruse, Clinical Provider Liaison		Bob Ingalls, Sr. Health Program Technician, CCS	Yes
		Paula Sarantopoulos, Health Program Technician, MCAH, Cal Fresh	
		Laurie Britt, Health Program Tech II, LICN	
		Denise Carrillo, Program Specialist, CHVP	
		Maura Delvin, Oral Health Program Specialist	
		Nicholas Olson, Staff Services Analyst	Yes
Minutes			
Categories	Details		Responsible Party
I.	Introductions		All
II.	MOU <ul style="list-style-type: none">Local Health Department (LHD) MOU – Executed 4/25/25Training and Education – to be completed 60 days from MOU execution. Can be completed via MOU meetings, combined MCP Power Point Deck		All

	<p>distribution to AdHoc Meeting. It was decided that MCPs would send out a combined deck. The County team will review and it can be discussed at Q3 Meeting.</p> <ul style="list-style-type: none"> • Policies and Procedures – This is to be a working document. Lu will send out Health Net’s template for the County to review. We can discuss further at the Q3 Meeting. <p>WIC MOU - Lu asked about the WIC MOU – Nick said it is with the HHSA director for signature however, the Director is concerned with signing as she has heard other counties are not signing. Michelle to follow up.</p>	
	<p>Follow Up</p> <ul style="list-style-type: none"> • Completed – Lu sent redlined and clean MOU to county for approval and execution. 	All
III.	<p>Health Plan Updates</p> <p>Anthem - Janet Paine shared utilization information (report below) on the below items. She also shared information on the Maternal Mental Health Module under LiveHealth Online. It is specifically for pregnant and postpartum women and providers specializing in women’s health are available to provide support.</p> <ol style="list-style-type: none"> Membership Transportation Utilization Behavioral Health Utilization Cal-AIM Programs ECM and CS Enrollment Data <div data-bbox="479 1180 535 1247" data-label="Image"> </div> <p>Anthem Data Report Calaveras County Q2</p> <p>Health Net – Lu shared information on the following:</p> <ul style="list-style-type: none"> • FindHelp – supporting closed loop referrals • Doula Program – support birthing individuals before, during and after their pregnancy. • Smart Start for Your Baby – a case management program for high-risk individuals with conditions like diabetes, sickle cell, multiple births. • Mahmee – A wraparound maternity care for Medi-Cal members. • Teladoc Health- Health Net members can use Teladoc to talk to a U.S.-licensed doctor anytime, 24/7, for non-emergency issues like the flu, sinus infections, or stomach bugs • Community Advisory Committee – sent out an email to individuals asking for those interested in being a part of the committee. • Interpreter Services – no cost to member available 24 hrs. • Transportation –Health Net Medi-Cal members can get free rides to health care appointments and services. Members can call ModivCare at 	MCPs

	<p>855-253-6863 to schedule a ride. There's no mileage limit, and escorts are allowed if over 18.</p> <p></p> <p>Health Net Data Report Q2_Calaveras</p> <p>Discussion/Questions:</p> <ul style="list-style-type: none"> • Rebecca requested ECM Referrals electronically. • Lisa asked if the maternal mental health via LHO is available on the iPads they received from Anthem. Janet said yes, it should be and if not to reach out to her. • Lisa requested LHO fliers electronically. • Michelle asked who to share transportation concerns with. Lu and Janet both said to share with them and include specific member ID, date, and situation so it can be addressed with ModivCare. 	
IV.	<p>County Updates</p> <ul style="list-style-type: none"> • General Updates • Immunization – Denise said there were no updates. • Sexually Transmitted Disease (STD) -nothing to report • Tuberculosis (TB) – 1 case • WIC – Lisa shared they have seen an increase in teen pregnancy and wondered if there were any support group or resources available. Lu referenced Smart Start for Baby and Mahmee. Lisa asked about breast bumps. Lu and Janet to share information. <p>Lu asked about the WIC MOU – Nick said it is with the HHSA director for signature however, the Director is concerned with signing as she has heard other counties are not signing. Michelle to follow up.</p> <ul style="list-style-type: none"> • Maternal Child and Adolescent Health (MCAH) – Lisa thanked the MCPs for lunch. She asked about provider outreach, is it also provided by the health plans. Janet shared it is done via the Anthem provider portal or newsletter. Lu to follow up. It was recommended maybe having the MCPs provide a quick update at the MCAH provider lunch. • Home Visiting Program – Lisa shared they are seeing families with housing issues and wondered if there is a program available to support modifications. Lu and Janet both sent the following information. <p>CalAIM - Transformation of Medi-Cal Community Supports list: *Environmental Accessibility Adaptations (Home Modifications) https://www.dhcs.ca.gov/CalAIM/Documents/DHCS-Medi-Cal-Community-Supports-Supplemental-Fact-Sheet.pdf</p> <p>Janet also mentioned that Anthem can share data on pregnant moms that may benefit from the home visitation program and this data sharing is</p>	County Team

	<p>covered by the MOU. The County can send specific data elements they would like to receive.</p> <ul style="list-style-type: none"> California Children Services (CCS) – Bob shared they continue to struggle with ISCD as it is a slow process to get authorizations and denials. Childhood Lead Poisoning Prevention Branch (CLPPB) – Blood Level Screening- Sue shared they currently have 8 clients with 4 clients to be closed by June / July and one state case. Sue invited the MCPs to attend the CLPPB meetings. She will send out information. Janet to reach out to Mary Crandall to see if she has been attending on behalf of Anthem. 	
V.	Care Coordination – Discussed home visiting program and sharing of member information.	All
VI.	Referrals	All
VII.	Strategies to Avoid Duplication of Services	All
VIII.	Dispute Resolution	All
IX	Collaboration - Discussion around home visitation program and CalAIM community supports services for housing adaptation.	All
X.	Member Engagement – Michelle mentioned the upcoming Community Roots event, it will be combined with the annual health fair. It is currently scheduled for September 24 th . She will share more information with MCPs as it becomes available.	All
XII.	<p>Action Items / Open Forum</p> <ul style="list-style-type: none"> Rebecca requested ECM Referrals electronically. 5.29.25 Anthem sent via email. 5.29.25 Health Net sent via email Lisa requested LHO fliers electronically. 5.29.25 Anthem sent via email. 5.29.25 Health Net sent via email. Lisa asked about breast bumps. Lu and Janet to share information. 5.29.25 Anthem sent via email. 5.29.25 Health Net sent via email. Lisa requested information about assistance for members that have home improvement needs. 5.29.25 Janet sent information. 5.29.25 Lu sent information. See above for link and details. CLPPB – Sue to send out information about next meeting. Janet to reach out to Mary Crandall to see if she has been attending on behalf of Anthem. WIC MOU – Michelle to follow up with Director regarding signature. <p>Meetings 4th Thursday of 2nd Months of each Quarter, 10:00 a.m. – 11:00 a.m. :</p> <ul style="list-style-type: none"> August 28, 2025 (HN) 	All

	<ul style="list-style-type: none">• November 26, 2025 (A) – Recommend moving to the week before due to Thanksgiving Holiday.	
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