

## Q2 2025 El Dorado County Behavioral Health/MCPs Quarterly MOU Meeting MHP/DMC\_ODS MOU

**Date & Time** June 18, 2025 11:05 am – 12:05 pm  
**Frequency** Quarterly  
**Location** Virtual  
**Meeting Leader** Rochelle White, Medical Management Contract Liaison/ Mountain Valley Health Plan

### Attendees

Organization	Name & Title	Attended
<b>El Dorado County Behavioral Health Department</b>	Christianne Kernes, Deputy Director of BH	<input type="checkbox"/>
	Justine Collinsworth, Manager of MHSA and Quality Management	<input checked="" type="checkbox"/>
	Moriah Weldy, Administrative Analyst, BH/MH Programs and QM	<input type="checkbox"/>
	Raquel Smith, Administrative Analyst, BH/MH Programs and QM	<input type="checkbox"/>
	Shaun C. O'Malley, Alcohol / Drug Program Divisions Manager	<input type="checkbox"/>
	Cheyne B. Close	<input checked="" type="checkbox"/>
<b>Anthem</b>	Janet Paine, Director, Program Management	<input checked="" type="checkbox"/>
<b>Kaiser Permanente</b>	Emely Arienza, Consultant V/MOU Coordinator	<input type="checkbox"/>
	Kristy Schwee, North Valley BH Area Director	<input type="checkbox"/>
	Dr. Blaine Hannafin, ED Medicine, Supports Medicaid NCAL Care Coordination	<input type="checkbox"/>
	Vanessa Bovee, Area Director of BH, South Sacramento	<input checked="" type="checkbox"/>
	Stephanie Chandler, Consultant	<input checked="" type="checkbox"/>
	Hajnal Avery, MBA, FACHE, CPHQ - Sr. Director - NCAL Medi-Cal Quality	<input type="checkbox"/>
<b>Mountain Valley Health Plan</b>	Rochelle White, Medical Management Contract Liaison	<input checked="" type="checkbox"/>
	Catrina Rodriguez, Behavioral Health and Social Work, Director	<input checked="" type="checkbox"/>
	Vanessa Rodriguez, Behavioral Health Program Manager	<input type="checkbox"/>



### Agenda

Topics	Presenters
<b>I. Welcome &amp; Introductions</b>	All
<b>II. Follow-up Items</b> <ul style="list-style-type: none"> <li> <b>a. Organize training sessions for providers to enhance understanding of non-specialty mental health services.</b> <ul style="list-style-type: none"> <li>➤ <b>Update:</b> This has been resolved by both Anthem and KP. Janet Paine/Anthem offered to send a slide deck for NSMH. If county wants a presentation, county can inform Janet.</li> </ul> </li> <li> <b>b. Finalize the MOU language and initiate review from each organization promptly</b> </li> </ul>	All


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➤ Still reviewing the MOU agreement.	
<b>III. MOU Updates</b> 1. <b>All parties (El Dorado County Public Health, Anthem, Kaiser Permanente, and Mountain Valley Health Plan)</b> are currently reviewing MHP & DMC_ODS MOUs to ensure all parties agree with the language before proceeding in fully executing both agreements.	<b>Anthem Kaiser Permanente Mountain Valley Health Plan</b>
<b>IV. County Program Updates</b> <ul style="list-style-type: none"> <li>Justine Collinsworth shared that they have gone live with their Mobile Crisis benefit which took effect on April 3, 2025. They have one crisis team running in South Lake Tahoe and separate team in West slope to provide 24/7 coverage area.</li> <li>In Mid-April, El Dorado County went live with their first Crisis Residential Treatment Center. They have a contract in place which provides 10 beds. They are the main funnel for referrals for sub-acute setting.</li> <li>El Dorado County was awarded with the BHCIP grant to build a new Psychiatric Health Facility (PHF). The facility will serve as the hub for all kinds of services that are placed at the PHF and making all HHSA services available.</li> </ul>	<b>El Dorado County Team</b>
<b>V. Health Plan Updates</b> 1. <b>Anthem</b> – Janet shared the slide deck for information listed below and provided details around Live Health Online. She highlighted the Maternal Mental Health Module for prenatal and post-partum members who need specialized mental health services. Also requested from the county to review the BH referrals – Screening and TOC tools – to ensure that the numbers of referrals are correct. <ul style="list-style-type: none"> <li>Membership</li> <li>Transportation Services (NMT and NEMT)               <ul style="list-style-type: none"> <li>1) Utilization Report</li> <li>2) Transportation Benefits</li> </ul> </li> <li>LiveHealth Online Utilization</li> <li>Transition of Care / Screening Tools for Behavioral Health</li> </ul>	

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<ul style="list-style-type: none"> <li>Non-Specialty Mental Health Services</li> <li>Cal-AIM Programs               <ol style="list-style-type: none"> <li>ECM and CS Enrollment Data</li> <li>Flyers: ECM, CS and CHW</li> </ol> </li> <li>Anthem is currently recruiting a Program Manager under County Account Management. If county has a referral for this position, reach out to Janet Paine.</li> <li><b>Attachments/Reports</b> <div style="text-align: center;">   <b>Anthem Data Report</b>  <b>El Dorado County Q2</b> </div> </li> </ul> <p>2. <b>Kaiser Permanente</b> – Emely Arienza shared the following information shared in PowerPoint – see attached.</p> <ul style="list-style-type: none"> <li>Membership</li> <li>BH Referrals – Screening and Transition of Care</li> <li>Cal-AIM Programs               <ol style="list-style-type: none"> <li>ECM/CS Enrollment</li> <li>Referral Process for ECM, CS, CHW</li> <li>Resources and Links</li> </ol> </li> <li><b>Data Sharing Kick-off</b> – Emely Arienza shared that she will be conducting a data sharing overview with El Dorado County Public Health on 6/27/25 from 9:05 – 10:00 am. Extended invite to Justine Collinsworth and BH team to join.</li> <li><b>Attachments / Reports</b> <div style="text-align: center;">   <b>Q2%202025%20_%20EI%20Dorado%20C</b> </div> </li> </ul> <p>3. <b>Mountain Valley Health Plan</b> – Rochelle White shared the following information covered in PowerPoint – see attached.</p> <ul style="list-style-type: none"> <li>Membership</li> <li>Behavioral Health Utilization</li> <li><b>Health Careers Scholarship</b> – MVHP is providing scholarship for those who are pursuing continuing education. The award is \$3K to graduating high school seniors and \$1K to college students who show an interest in pursuing a higher education toward a medical career in the</li> </ul>	<p style="text-align: center;"><b>Anthem</b>  <b>Kaiser Permanente</b>  <b>Mountain Valley Health Plan</b></p>

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<p>communities that MVHP serves. Rochelle will send the flyer/brochure for county to share.</p> <ul style="list-style-type: none"> <li>Member facing event in El Dorado County</li> <li><b>Outreach Events</b> – Rochelle shared the following events for MVHP. If there are any events that county is conducting, MVHP is interested in partnering. <ul style="list-style-type: none"> <li><b>June</b> <ul style="list-style-type: none"> <li>6/4/2025- MVHP EL Dorado CBO Meeting (Virtual)</li> <li>6/6/2025- Pollack Pines Community Center 76 Anniversary Wagon Train</li> <li>6/12-15/2025- El Dorado County Fair</li> <li>6/20-27/2025- Catalyst Community diaper drive</li> </ul> </li> <li><b>August</b> <ul style="list-style-type: none"> <li>8/9/2025- El Dorado Community Health Center Summer Community Health Fair</li> <li>8/23/2025- El Dorado County Ag in the Classroom</li> </ul> </li> </ul> </li> <li><b>Attachments / Reports</b> <div style="text-align: center;">   MVHP_ BHMOU Q2.zip </div> </li> </ul>	
<b>VI. Care Coordination</b> <ol style="list-style-type: none"> <li>1. KP – referred to using TOC and Screening Tools.</li> </ol>	All
<b>VII. Referrals</b> <ul style="list-style-type: none"> <li>KP – referred to using TOC and Screening Tools</li> <li>No concerns from El Dorado County BH</li> </ul>	All
<b>VIII. Strategies to Avoid Duplication of Services</b> <ul style="list-style-type: none"> <li>Emely Arienza shared that KP will defer to the MOU Joint P&amp;P to identify strategies in avoiding duplication of services.</li> <li>MVHP shared that they are still working on their P&amp;P. They will provide resources for county such as processes for referrals and how to access to MVHP benefits.</li> </ul>	All
<b>IX. Dispute Resolutions</b> <ul style="list-style-type: none"> <li>KP will address process in the MOU P&amp;P pursuant to APL 21-013 for Dispute Resolution Process Between MHP and MCPs.</li> </ul>	All

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<ul style="list-style-type: none"> <li>MVHP is currently updating their P&amp;P. Rochelle White is working with their internal BH teams.</li> </ul>	
<b>X. Collaboration</b> <ul style="list-style-type: none"> <li>Emely shared the opportunity for KP's Quality and Safety Oversight team to collaborate with El Dorado County BH around MCAs measures, e.g. FUA, FUM, etc.</li> <li>Justine Collinsworth shared that they are also working on their PIP development measures for FUM – 30-day measure. As they start to roll-out the focus group to understand what types of intervention will be helpful. She is amenable to collaborating with KP's QI.</li> <li><b>MVHP</b> – Patrina shared that there is opportunity for post MOU execution around data exchange – digesting of what health plan will send to county. The encounter data that they are seeing shows that El Dorado County is performing well on the FUM &amp; FUA. <ul style="list-style-type: none"> <li>Justine Collinsworth shared that the county has to do a clinical and non-clinical PIP. For the clinical PIP for this year, they selected FUM for 30-day follow-up and Antipsychotic Medication Follow-up which they are not meeting the MPL. They opted for the MPL for FU, albeit that they are meeting the MPL, due to the low denominator of the Antipsychotic Medication follow-up. They work with CalMHSA to assist with the HEDIS data calculation. They do not receive the data from CalMHSA until the next measurement year.</li> </ul> </li> </ul>	All
<b>XI. Member Engagement</b> <ul style="list-style-type: none"> <li>MVHP will be in El Dorado community in the month of June and August – refer to dates noted under MVHP health plan updates above.</li> <li>KP – Emely shared that if El Dorado County has any events/initiatives, reach out to Emely who will engage internal business partners such as Local Engagement team.</li> </ul>	All
<b>XII. Action Items</b> <ol style="list-style-type: none"> <li><b>Anthem</b> <ul style="list-style-type: none"> <li>Janet Paine/Anthem will share the slide deck for NSMH.</li> </ul> </li> <li><b>Kaiser Permanente</b> <ul style="list-style-type: none"> <li>Emely Arienza will forward data sharing meeting invite with El Dorado County Public Health scheduled on 6/27/25 from 9:05 am – 10:00 am to Justine Collinsworth. El Dorado County BH can join this meeting for an</li> </ul> </li> </ol>	All

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<p>overview of KP's data sharing approach as per MOU requirements.</p> <ul style="list-style-type: none"> <li>Emely Arienza will connect Justine Collinsworth and BH team to KP's Northern California Medi-Cal Quality team to collaborate on the respective measures (MCAS and County PIP).</li> </ul> <p><b>3. Mountain Valley Health Plan</b></p> <ul style="list-style-type: none"> <li>Rochelle White to email the flyer/brochure for the MVHP scholarship program.</li> <li>Rochelle White will email the Q1 BH referrals data.</li> </ul>	
<p><b>XIII. Open Forum Discussion</b></p> <ul style="list-style-type: none"> <li><b>None</b></li> </ul>	All
<p><b>XIV. Next Meeting:</b></p> <p><b>Date: September 24, 2025</b>  <b>Time: 11:05 am – 12:05 pm</b>  <b>Facilitator: Janet Paine/Anthem</b>  <b>Meeting Minutes: Rochelle White/MVHP</b></p>	All