



Q2 2025 Amador County MHP and DMC / MCPs Quarterly MOU Meeting

Date & Time May 13, 2025, 10:00-11:00 am
Frequency Quarterly
Location Virtual via Microsoft Teams
Meeting Leader Janet Paine, Anthem Blue Cross


Attendees

Organization	Name & Title	Attended
Amador County Behavioral Health Department	Melissa Cranfill, Director, Behavioral Health	<input type="checkbox"/>
	Karen Vaughn, Deputy Director, Behavioral Health, Fiscal & Administration	<input checked="" type="checkbox"/>
	Angie Grau, Compliance Officer	<input checked="" type="checkbox"/>
	Raechel Razzano, Quality Improvement & Utilization Review Coordinator	<input checked="" type="checkbox"/>
	Amy Hixson, SUD Program Manager	<input checked="" type="checkbox"/>
Kaiser Permanente	Ambrocia Lopez, MOU Coordinator IV	<input checked="" type="checkbox"/>
		<input type="checkbox"/>
		<input type="checkbox"/>
	Emely Arienza, MOU Coordinator V	<input checked="" type="checkbox"/>
	Lesley Adair, MOU Consultant	<input checked="" type="checkbox"/>
Health Net	Jackey J Smith, COC Operations Manager	<input checked="" type="checkbox"/>
	Vanessa Bovee, Area Director Behavioral Health	
Anthem	Lu Knott, Community Liaison	<input checked="" type="checkbox"/>
	Myriah Kemp, Sr. BH Clinical Manager	<input checked="" type="checkbox"/>
Anthem	Janet Paine, Director, Program Management	<input checked="" type="checkbox"/>
	Mashaal Khan, BH CM Liaison	<input checked="" type="checkbox"/>
	Kimberly Kruse, Provider Clinical Liaison	<input type="checkbox"/>


Agenda

Topics		Presenters
I. Welcome & Introductions	Karen retiring in July – Add Candice Thomas, Deputy Director of Behavioral Health to future meetings and emails. Cmthomas@amadorgov.org	All
II. Follow-up Items	1) P&P template provided. Angie to update and then sent to Ambrocia at Kaiser, Kaiser to update and send to Health Net and Anthem. 2) MCPs to work on DMC SP Training and Education DHCS requirement. In review with MCPs.	All
I. MOU Updates with Anthem, Health Net, and Kaiser Permanente	<ul style="list-style-type: none">MHP SP MOU – Executed 7/1/2024 – Annual review to be scheduled by Leslie AdairMHP SP -Training and Education – completed on 9/25/2024DMC SP MOU – Executed 2/11/2025	Kaiser Permanente Health Net Anthem

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<ul style="list-style-type: none"> DMC SP – Training and Education to be provided by MCPs Policies and Procedures – In Progress 	
<p>II. County Program Updates</p> <ul style="list-style-type: none"> MHP Update <ul style="list-style-type: none"> Fully staffed with clinicians Searching for a program manager DMC SP <ul style="list-style-type: none"> Case Manager moved to a Peer Support Specialist Medical Director extended hours to 3 days / week. He is 50% MHP and 50% DMC SP. Behavioral Health Services Act (BHSA) – will be reaching out to MCPs to request attendance at a Community Program Planning Process for funding. MCP Contacts: Anthem – Janet Paine, Health Net – Lu Kaiser – Ambrocia Lopez 	<p>Amador County Behavioral Health Department</p>
<p>III. Health Plan Updates</p> <p>1) Anthem – Report Attached</p> <ol style="list-style-type: none"> Membership Transportation Utilization Behavioral Health Utilization – 5/14/25 meeting scheduled to discuss Eating Disorder Case. 5/16/25 meeting scheduled to discuss referral process for Transition of Care Tool and Screening Tools. Cal-AIM Programs <ol style="list-style-type: none"> ECM and CS Enrollment Data Flyers: ECM, CS and CHW <div data-bbox="456 1747 509 1812">  </div> <p>Anthem Data Report Amador County Q2 2025</p>	<p>Anthem</p>

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<p>2) Kaiser Permanente – Report Attached</p> <ul style="list-style-type: none"> V. Membership VI. Cal-AIM Programs <ul style="list-style-type: none"> a. ECM and CS Enrollment Data b. Flyers: ECM, CS and CHW 	Kaiser Permanente
<p>3) Health Net – Report Attached – Myriah provided an overview of the screening tool and transition of care numbers. Health Net’s email address for Screening and TOC Tools has changed to:</p> <ul style="list-style-type: none"> • Via secure email: Admin.HNTBH@healthnet.com • Via secure fax: Fax: 855-703-3268 <ul style="list-style-type: none"> I. FindHelp- – supporting closed loop referrals II. Doula Program– support birthing individuals before, during and after their pregnancy. III. Smart Start for Your Baby— for your baby as a case management program for high risk individuals with conditions like diabetes, sickle cell, multiple births. IV. Mahmee– A wraparound maternity care for Medi-Cal members. V. Teladoc Health - Health Net members can use Teladoc to talk to a U.S.-licensed doctor anytime, 24/7, for non-emergency issues like the flu, sinus infections, or stomach bugs VI. Community Advisory Committee– sent out an email to individuals asking for those interested in being a part of the committee. VII. Interpreter Services– no cost to member available 24 hrs. VIII. Transportation–Health Net Medi-Cal members can get free rides to health care appointments and services. Members can call ModivCare at 855-253-6863 to schedule a ride. There’s no mileage limit, and escorts are allowed if over 18. IX. Data, membership, CCS, CalAIM, ModivCare, Health Net links X. <div style="text-align: center;">  <p>Health Net Data Report Q2 _Amador</p> </div> <p>XI.</p>	Health Net



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IV.	Care Coordination – Anthem will be meeting with Amador County Behavioral Health Team to discuss the process for members who need Eating Disorder services.	All
V.	Referrals – Discussed Screening and Transition of Care Tool activity by MCP.	All
VI.	Strategies to Avoid Duplication of Services	All
VII.	Dispute Resolutions	All
VIII.	Collaboration	All
IX.	Member Engagement – Anthem and Health Net attended the Celebrate Our Children event on April 26 th .	All
X.	Action Items <ul style="list-style-type: none">MCPs to work on DMC SP Training and Education DHCS requirement. In review with MCPs.Behavioral Health Services Act (BHSA) – County will be reaching out to MCPs to request attendance at a Community Program Planning Process for funding. MCP Contacts: Anthem – Janet Paine, Health Net – Lu Kaiser – Ambrocia Lopez	All
XI.	Open Forum Discussion <ul style="list-style-type: none">Data Sharing – Ambrocia with Kaiser shared she will be reaching out to Amador County Behavioral Health to schedule a meeting to share Kaiser’s new data sharing strategy.Jackey Smith introduced himself with Kaiser, Care Coordinator Manager and can be reached at jackey.j.smith@kp.orgVaness Bovee introduced herself with Kaiser, Area Director, South Sacramento	All
XII.	Next Meeting: 2nd Tuesday of 2nd Month of each Q – 10:00 a.m. – 11 a.m. <ul style="list-style-type: none">I. 8/12/2025II. 11/4/2025	All