

Meeting Minutes

Health Net, Anthem Blue Cross, and Calaveras County Mental Health Department

Meeting Title: Care Coordination Q2 Meeting
 Date/Time of Meeting: May 15, 2025 at 10:00 a.m. – 11:00 a.m.
 Frequency: Quarterly
 Virtual via Teams: See Outlook invite

Meeting Leader: Janet Paine

Health Net	Yes/No	Calaveras County Mental Health Department	Yes/No
Lu Knott, Community Liaison	Yes	Wendy Alt, Mental Health Director, and Deputy Director of Clinical Services	No
Myriah Kemp, Sr. Clinical Manager	Yes	Stacey Meily, BH Program Manager	No
		Morgan Berry, Administrative Services Manager	No
		David Bugarin, Data Analyst	No
Anthem Blue Cross	Yes/No	Robb Fulgham, Supervisor SUD Services	No
Janet Paine, Director Program Management	Yes	Willow Thorpe, BH Quality Management Specialist	Yes
Mashaal Khan, BH CM Liaison	Yes		
Jennifer Niles, BH CM Liaison Lead	No		
Kimberly Kruse, Clinical Provider Liaison	No		
Brandi Jenkins, Regional Program Manager	No		

Meeting Minutes

Categories	Details	Responsible Party
I.	Introductions	All
II.	FOLLOW UP <ul style="list-style-type: none"> Policies and Procedures - The MCPs agreed to work collectively on the policies and procedures. Lu updated the template and forwarded to Anthem to make additions. Then it will be sent to the County. 	
III.	MOU <ul style="list-style-type: none"> SMHS MOU Executed 5/28/24 – Discussion around termination, Willow said it should not be terminated as they are still providing the services and MOU language was not combined with DMC SP MOU. DMC SP MOU Executed 3/28/25 Training & Education: Emailed to the County on 3/18/2025 	All

	<ul style="list-style-type: none"> • Policies and Procedures – currently working on. 	
IV.	<p>Health Plan Updates</p> <p>Anthem – Janet shared utilization numbers for the below items. Willow asked if additional training could be done on CalAIM. Willow to follow up to schedule a date.</p> <ul style="list-style-type: none"> • Membership • Transportation Services (NMT and NEMT) • LiveHealth Online – Maternal Mental Health Benefit • Behavioral Health Utilization <ul style="list-style-type: none"> • Screening Tools & Transition of Care Tools Referrals • Cal-AIM <ul style="list-style-type: none"> • ECM and CS Enrollment Data <div data-bbox="618 827 675 894" data-label="Image"> </div> <p>Anthem Data Report Calaveras County Q2</p> <p>Health Net – Lu shared that she didn’t have any current utilization numbers but will provide at a later date. Utilization data in attachment below. Myriah shared data on the screening tools and transition of care. Myriah also shared that Health Net’s shared email box address has changed.</p> <ul style="list-style-type: none"> • Via secure email: Admin.HNTBH@healthnet.com • Via secure fax: Fax: 855-703-3268 <ul style="list-style-type: none"> • FindHelp • Doula Program • Smart Start for Your Baby • Mahmee • Teladoc Health • Community Advisory Committee • Interpreter Services • Transportation • Data, membership, CCS, CalAIM, ModivCare, Health Net links <div data-bbox="618 1629 675 1694" data-label="Image"> </div> <p>Health Net Data Report Q2 _Calavera</p>	MCPs
IV.	County Updates – Willow Thorpe	County

	<ul style="list-style-type: none"> Currently in the process of moving to new offices. Children's System of Care moving in May, other services moving in June / July. There may be a delay in the phone and fax but Willow will help to navigate. Currently working to hire a quality management person. 	Team
V.	Action Items <ul style="list-style-type: none"> Willow asked if additional training could be done on CalAIM. Willow to follow up to schedule a date. 	All
VI.	Care Coordination – Discussed coordination with transportation.	All
VII.	Referrals - Discussed Screening and Transition of Care Tool activity by MCPs.	All
VIII.	Strategies to avoid duplication of services – No reports of duplication of services this quarter.	All
IV.	Dispute Resolution – No disputes discussed this quarter.	All
X.	Collaboration – The County and MCPs will work together to complete the Policy & Procedures.	All
XI.	Member Engagement Health Net attended the annual Calaveras Children's Fair 2025 on April 5 th , 2025.	All
XIII.	Next Meeting / Open Forum Meetings: 3 rd Tuesday of 2 nd Month of each Quarter: 10 a.m. – 11 a.m. <ul style="list-style-type: none"> 8/19/2025 11/20/2025 	All