



## Q2 2025 Mono County Behavioral Health Department & MCP/ MOU Meeting Meeting Minutes

**Date & Time** May 14, 2025, 10:00 am –11:00 am  
**Frequency** Quarterly  
**Location** Virtual  
**Meeting Facilitator** Annesha Land, Community Liaison, Health Net






### Attendees

Organization	Name & Title	Attended
Mono County Behavioral Health Department	Jimmy Lee, Quality Assurance Coordinator	<input checked="" type="checkbox"/>
	Danielle Murray, Fiscal and Technical Specialist	<input type="checkbox"/>
		<input type="checkbox"/>
		<input type="checkbox"/>
Health Net	Annesha Land, Community Liaison	<input checked="" type="checkbox"/>
	Myriah Kemp, Sr. Manager, Behavioral Health Utilization Management	<input checked="" type="checkbox"/>
	Bryan Weiss, Project Manager III	<input type="checkbox"/>
		<input type="checkbox"/>
Anthem	Denise Ornelas, County Accounts Program Manager	<input checked="" type="checkbox"/>
	Jennifer Niles, BH Case Manager	<input type="checkbox"/>
	Lynette Siverling, Provider Relationship Mgr. Sr.	<input type="checkbox"/>
	Valerie Taylor, Provider Relationship Account Mgr.	<input type="checkbox"/>
	Terese Spencer, Behavioral Health Case Manager and Liaison	<input checked="" type="checkbox"/>


### Meeting Minutes

Topics	Presenters
<ul style="list-style-type: none"><li>• <b>Welcome &amp; Introductions</b></li></ul>	All
<ul style="list-style-type: none"><li>• <b>Follow-up Items</b><ul style="list-style-type: none"><li>a. Health Net is editing the P&amp;P and once completed will send to Anthem for their edits and inputs. Once Anthem is complete with their information, they will send the P&amp;P to Jimmy at Mono County BH to complete their inputs.</li></ul></li></ul>	All
<ul style="list-style-type: none"><li>• <b>MOU</b><ul style="list-style-type: none"><li>• <b>MHP MOU fully executed</b></li><li>• <b>DMC-SP MOU in review process w/Mono County</b> – Jimmy shared that the MOU is on the agenda for review at their next Board of Supervisors meeting and once that process is complete will follow up with the MCPs.</li></ul></li></ul>	Anthem Health Net Mono County BH

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<ul style="list-style-type: none"> <li><b>P&amp;P template</b> - Health Net is editing the P&amp;P and once completed will send to Anthem for their edits and inputs. Once Anthem is complete with their information, they will send the P&amp;P to Jimmy at Mono County BH to complete their inputs.</li> </ul>	
<ul style="list-style-type: none"> <li><b>Behavioral Health County Updates</b> <ol style="list-style-type: none"> <li><b>Staff Update</b> – there was an unexpected medical leave for their Associate Clinical Social Worker, but the Clinical Manager will take on those appointments until that therapist returns.</li> </ol> </li> </ul>	<b>Mono County PH</b>
<ul style="list-style-type: none"> <li><b>Health Plan Updates</b> <ul style="list-style-type: none"> <li><b>Anthem</b> – Denise shared their membership, transportation, livehealth utilization, CalAIM and data with Mono County BH. Attachments are included. <ul style="list-style-type: none"> <li>Membership</li> <li>Transportation Services (NMT and NEMT) <ol style="list-style-type: none"> <li>Utilization Report</li> <li>Transportation Benefits</li> </ol> </li> <li>LiveHealth Online Utilization</li> <li><b>Cal-AIM Programs</b> <ol style="list-style-type: none"> <li>ECM and CS Enrollment Data</li> <li>Flyers: ECM, CS and CHW</li> </ol> </li> </ul> </li> <li><b>Attachments/Reports</b> <div style="display: flex; justify-content: space-around; align-items: flex-start;"> <div style="text-align: center;">   2025 Q2 Inyo - CABCD-CD-049197-24 Transportation BR  Mono BH - PH MeetCalAIM CS Flyer_FINEnglish 12 21 (2).pdf </div> <div style="text-align: center;">   </div> <div style="text-align: center;">   </div> </div> <div style="display: flex; justify-content: space-around; align-items: flex-start; margin-top: 10px;"> <div style="text-align: center;">   CABCD-CD-049193-24  EXPRESS CalAIM ECM </div> <div style="text-align: center;">   CHW Flyer  FINAL.pdf </div> </div> </li> <li><b>2) Health Net</b> – Annesha shared Health Net’s membership, transportation, flyers, and data with Mono County BH. Myriah shared Health Net’s BH information with Mono County BH and</li> </ul> </li></ul>	Anthem & Health Net

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<p>shared that the program has begun to utilize a new data reporting system and that they are working on adjusting format. Myriah also shared the new email address with the County from the old MHN email to align with Health Net Behavioral Health, all emails will automatically be rerouted to new email inbox. Myriah encouraged Mono County BH that if there is a screening tools to warm transfer so that they can get the member connected to service faster than they would with solely being sent via email/fax as one of the issues is that they are unable to link with the member to begin getting those services started. Attachments included.</p> <ul style="list-style-type: none"> <li>• Membership</li> <li>• Transportation Services (NMT and NEMT)</li> <li>• Flyers:             <ol style="list-style-type: none"> <li>1. Start Smart for Baby CM Program</li> <li>2. Teladoc</li> </ol> </li> <li>• <b>Attachments/Reports:</b></li> </ul> <div style="text-align: center;">               Health Net Data              Report Q2 Meeting_           </div>	
<ul style="list-style-type: none"> <li>• <b>Care Coordination</b> <ol style="list-style-type: none"> <li>1. Mono County BH will potentially be completing a referral for step down in services for Anthem member.</li> </ol> </li> </ul>	All
<ul style="list-style-type: none"> <li>• <b>Referrals</b> <ol style="list-style-type: none"> <li>2. Mono County BH will potentially be completing a referral for step down in services for Anthem member.</li> </ol> </li> </ul>	All
<ul style="list-style-type: none"> <li>• <b>Strategies to Avoid Duplication of Services</b> <ol style="list-style-type: none"> <li>1. Will provide a list of CS and ECM providers to assist with locating any potential duplication of services to see who provided the services for the members.</li> </ol> </li> </ul>	All
<ul style="list-style-type: none"> <li>• <b>Dispute Resolutions</b> – there were no issues/concerns for Q2.</li> </ul>	All
<ul style="list-style-type: none"> <li>• <b>Collaboration</b> – Anthem has their upcoming CAC scheduled today (5/14/25) with Mono County and Health Net’s will be held on June 12, 2025.</li> </ul>	All



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<ul style="list-style-type: none"><li><b>Member Engagement</b> – no issues or concerns</li></ul>	All
<ul style="list-style-type: none"><li><b>Action Items</b><ol style="list-style-type: none"><li>1. Jimmy discussed wanting claims data from the ED at 7 day and 30 days at the ER, they have a new accreditation from DHCS and how they validate their HEDIS measure, ICD F code and asked if the MCPs would be able to provide the data. Anthem (Therese) will follow up with Sarah Polson to receive EDD claims data from ED and Myriah from Health Net will follow up with Jessie Blake on how to potentially receive EDD BH ICD F codes from the EDD visits.</li><li>2. Anthem and Health Net will send a list of providers for CS and ECM providers for Mono County.</li><li>3. Health Net will continue to edit/update P&amp;P and send to Anthem to complete their updates/edits and will then send to the County to input their information.</li></ol></li></ul>	All
<ul style="list-style-type: none"><li><b>Open Forum Discussion</b><ol style="list-style-type: none"><li>1. Jimmy discussed wanting claims data from the ED at 7 day and 30 days at the ER have a new accreditation from DHCS and how they validate their HEDIS measure (ICD F code).</li></ol></li></ul>	All
<ul style="list-style-type: none"><li><b>Next Meeting:</b>  <b>Date/Time: August 13, 2025</b> <b>Facilitator:</b></li></ul>	