

Meeting Minutes

Health Net, Anthem Blue Cross, and Tuolumne County Behavioral Health Department



Meeting Title: MHP / DMC Q2 Meeting
 Date/Time of Meeting: May 27, 2025 at 10:00 a.m. – 11:00 a.m.
 Frequency: Quarterly
 Microsoft Teams: See Outlook invite

Meeting Leader: Janet Paine, Anthem

Health Net	Yes/No	Tuolumne County Behavioral Health Department	Yes/No
Lu Knott, Community Liaison	Y	Tami Mariscal, Director, Behavioral Health	N
Myriah Kemp, Sr Clinical Manager	Y	Misti Ambler, Deputy Director, Behavioral Health	Y
		Brock Kolby, Deputy Director, Clinical Services	Y
		Lindsey Lujan, Agency Manager	N
		Brittany Madden, Staff Services Analyst	Y
Anthem Blue Cross	Yes/No	Ryan Kramer, Quality Improvement Analyst	Y
Janet Paine, Director, Program Management	Y	Amanda Lawrence, Sr. Staff Analyst	
Terese Spencer, BH Case Manager	N		
Jennifer Niles, BH Case Manager	Y		
Kimberly Kruse, Clinical Provider Liaison	N		

Meeting Minutes

Categories	Details	Responsible Party
I.	Introductions	All
II.	FOLLOW UP <ul style="list-style-type: none"> The MCPs to collaborate on creating Training and Education on general information for the County. – <i>Completed sent 3/27/25</i> MCPs to schedule a meeting for Policy & Procedures discussion. – <i>Lu sent template to the County on 2/26/25. Lu to resend in Word format. Lu sent P&P template for both MHP and DMC in a word document 5/30/2025.</i> 	
III.	MOU <ul style="list-style-type: none"> MHP MOU: Executed 9/9/2024, Amended 12/1/2024 DMC State Plan MOU: Executed 2/25/2025 Training & Education 3/27/25 sent via email to County Policies and Procedures – In process. Will keep separate for MHP and DMC at this time. 	All

IV.	<p>Health Plan Updates</p> <p>Anthem – Utilization Reports</p> <ul style="list-style-type: none"> • Membership • Transportation • LiveHealth Online – Maternal Mental Health module available for pregnant and postpartum women, with clinicians specialized to provide prenatal and postpartum services. • Screening Tools / Transition of Care Tools – Janet reviewed the numbers. Brittany to check and see if the numbers look correct. • CalAIM - Enhanced Care Management & Community Supports – Meeting with Anthem and Tuolumne County scheduled for later this week to discuss Transitional Rent program. • Resources  <p>Anthem Data Report Tuolumne County Q2</p> <p>Health Net</p> <p>FindHelp- – supporting closed loop referrals</p> <ul style="list-style-type: none"> • Doula Program– support birthing individuals before, during and after their pregnancy. • Start Smart for Your Baby— for your baby as a case management program for high risk individuals with conditions like diabetes, sickle cell, multiple births. • Mahmee– A wraparound maternity care for Medi-Cal members. • Teladoc Health - Health Net members can use Teladoc to talk to a U.S.- licensed doctor anytime, 24/7, for non-emergency issues like the flu, sinus infections, or stomach bugs • Community Advisory Committee– sent out an email to individuals asking for those interested in being a part of the committee. • Interpreter Services– no cost to member available 24 hrs.  <p>Health Net Data Report Q2 _ Tuolumne</p>	MCPs
IV.	<p>County Updates</p> <ul style="list-style-type: none"> • No new updates to report for this quarter. 	County Team
V.	Care Coordination – Health Net shared care coordination activity.	All
VI.	Referrals – Discussed Screening tools and Transition of Care numbers	All
VII.	Strategies to Avoid Duplication of Services - No reports of duplication of services this quarter.	All

VIII.	Dispute Resolution – No disputes discussed this quarter.	All
IX.	Collaboration – The County and MCPs will work together to complete the Policy & Procedures.	All
X.	Member Engagement – Brock excited to hear about Teladoc and LiveHealth Online programs.	All
XII.	Data Exchange Health Net <ul style="list-style-type: none"> No new updates to report for this quarter. Anthem <ul style="list-style-type: none"> SFTP Site Set Up – Janet working with Brittany. 	MCPs
XIII.	Action Items / Open Forum <ul style="list-style-type: none"> Policies and Procedures – Lu to send document in Word Format. Complete County to add information and return to MCPs. Next Meeting: 4th Tuesday of 2nd Month of Each Quarter, 10:00 a.m. -0 11:00 a.m. <ul style="list-style-type: none"> 8/26/25 (HN) 11/25/2025 (A) 	All