



**Anthem Blue Cross & Alta Regional Center**  
**(Alpine, El Dorado, Sacramento Counties)**  
**MOU Meeting Minutes**

**Meeting Title:** Q2 2025 Care Coordination Meeting  
**Date/Time of Meeting:** May 16, 2025 / 2:00 pm – 3:00 pm  
**Frequency:** Quarterly  
**Dial in:** Teams Meeting  
**Access Code:**

**Meeting Leader:**

**Janet Paine, Director, County Account Management**

**Anthem**

**Name**

**Yes/  
No**

**Alta California Regional Center**

**Yes/  
No**

County Account Manager

Janet Paine

Yes

Camelia Houston  
Director, Intake and Clinical Services

Yes

Case Management – BH

John Ebersberger

Yes

Jennifer Bloom  
Director of Client Services

Yes

Case Management - BH

Jennifer Niles

Tracy Brown  
Associate Director of Client Services

No

Kenisha Hurd  
Associate Director of Client Services

Yes

Faye L. Tait  
Associate Director of Client Services

No

**Agenda**

**Categories**

**Details**

**Responsible  
Party**

**I.**

**Introductions**

**All**

**II.**

**New MOU**

**All**

- Alta Regional Center MOU – Executed 4/1/2024
- Training and Education – Completed 11/20/2024
- Policies and Procedures – discussed process – Anthem will update the template being used by other MCPs and then send to ARC to provide information.

III.	<b>Anthem – Utilization report to be provided</b> <ul style="list-style-type: none"> <li>• Membership</li> <li>• Transportation Services (NMT and NEMT)</li> <li>• LiveHealth Online – Maternal Mental Health Benefit – shared information on new benefit, for pregnant and postpartum moms.</li> <li>• Behavioral Health Utilization - Screening Tools &amp; Transition of Care Tools Referrals</li> <li>• Alpine County Behavioral Health Services interested in providing mild to moderate mental health services through Anthem.</li> <li>• Cal-AIM - ECM and CS Enrollment Data</li> </ul>	Anthem
IV.	<b>Alta California Regional Center Updates</b> <ul style="list-style-type: none"> <li>• Testing – continued need for services</li> <li>• Performance Contract – shared information about the process of obtaining community feedback. Feedback is due by May 30<sup>th</sup>. Feedback will be condensed and then sent to the Department of Developmental Services.</li> </ul> <p><a href="https://www.altaregional.org/sites/main/files/file-attachments/performance_contract-community_presentation_002.pptx?1746661754">https://www.altaregional.org/sites/main/files/file-attachments/performance_contract-community_presentation_002.pptx?1746661754</a></p>	ACRC Team
V.	<b>Next Meeting:</b> <ul style="list-style-type: none"> <li>• 8/15/2025</li> <li>• 11/21/2025</li> </ul>	All