

 Meeting Agenda/Notes		<u>Anthem & San Andreas Regional Center</u> Meeting Title: Q2-2025 San Andreas Regional Center MOU Meeting Date/Time of Meeting: 6/25/2025 – 10:00 a.m. – 11:00 a.m. Location: MS Teams Frequency: Quarterly Dial in:	
Meeting Leader:		Kalil Macklin, Anthem	
Anthem	Yes/No	San Andreas Regional Center	Yes/No
Kalil Macklin, County Account Manager	X	Julie Lussier	X
Patricia Lacanfora, BH Case Manager		Azelin Ellis	X
Karen Olivares, Provider Experience			
Fargol Riahi, BH Case Manager			
Karen Henry, Quality Management			
Alana Pfeffinger, RPM			
Mina Farag, GBD Specialty Programs			
I.	Introductions The primary purpose of the meeting was to discuss updates to the Memorandum of Understanding (MOU).		All 5MIN
II.	Regional Center Updates: 1) Operational and Billing Concerns: Julie brought up billing issues related to Intermediate Care Facilities (ICF), and Kalil was tasked with identifying relevant contacts for further discussion. 2) Feedback on Client Experiences: - Julie shared success stories about the impacts of the Healthy Rewards program.		SARC 20MIN
III.	Anthem Health Plan Updates: Membership Discussion The membership numbers for Anthem showed a decline from 93,000 to 89,852. MOU: MOU needs further discussion and review. Next Steps and Scheduling: With Julie encountering technical issues during the meeting due to internet connectivity, there was an emphasis on reliable communication for future discussions. A follow-up meeting was proposed for mid-July. Julie to review the MOU and a checklist from the Department of Health Care Services (DHCS) before the next meeting. Memorandum of Understanding (MOU): - Discussion between Kalil and Julie on reconvening to update the MOU. - Julie encountered a loss of prior MOU versions due to computer issues. - Action Item: Kalil will forward the previous correspondence regarding the MOU for review. CHA/CHIP PHM/PNA: Community Health Assessment/ Community Health Improvement Plan Population Health Management/Population Needs Assessment : Conducting regular meetings to discuss our Goals, Deliverables, Time Frames, Measurables, Budget, Funding Proposals, etc. GOAL 1: Lead: By the end of 2025, all health plans will achieve DHCS's Bold Goal of exceeding the 50th percentile for children's preventative care measures in partnership with Santa Clara County		Kalil 20MIN

Public Health Department (SCC PHD) by supporting the Childhood Lead Poisoning Prevention Program (CLPPP), through the expansion of the number of lead awareness and outreach events by xx%, through the contribution of resources, data sharing, and by assisting with the planning of targeted provider education campaigns and follow up services.

GOAL 2: Oral Health: By the end of 2025, all health plans will achieve DHCS's Bold Goal of exceeding the 50th percentile for children's preventive care measures, in Partnership with the County of Santa Clara Public Health Department (SCC PHD) to move forward the Oral Health Strategic Plan, through training, data sharing, promotion and outreach, and referrals to improve the oral-systemic health among members ages 1-20.

Latino Heath Assessment:

- Housing and Neighborhood Conditions
- Access to Care
- Acute and Chronic Conditions
- Maternal and Child Health

We are currently collaborating on the 2024 Annual DHCS Strategy Deliverable Template for the CHA/CHIP.

We just completed the LHJ/MCP Worksheet.

CHIP Priorities: 1: Behavioral Health

2: Access to Care

3: Economic Opportunity

Funding Proposal:

Total membership in Santa Clara is 417,837 members.

SCFHP has 67% of membership with 280,606 members.

Anthem has 22% of the membership with 92,487 members.

Kaiser has 11% of the membership with 44,744 members

The financial support from Anthem would be \$15,400 based on the membership breakdown and our commitment based upon that membership breakdown. Let me know if you have any questions.

CalAIM:

Anthem is continuing to implement CalAIM in San Francisco County with regular meetings occurring with key organizations.

1. [CalAIM Overview](#)
1. [Community Health Workers \(ca.gov\)](#)
2. [ECM Overview](#)
3. [CS Overview](#)

Community Health Worker:

[California Advancing and Innovating Medi-Cal \(CalAIM\) | Anthem Blue Cross](#)

Community Supports:

[California Advancing and Innovating Medi-Cal \(CalAIM\) | Anthem Blue Cross](#)

Enhanced Care Management:

When providers are fully contracted they are posted on our website under "Find Care." [Find Care & Estimate Costs for Doctors Near You | Anthem.com](#) Type ECM Field-Based in the search bar. That is the most real time update as required by DHCS.

[California Advancing and Innovating Medi-Cal \(CalAIM\) | Anthem Blue Cross](#)

[Care Management | California Medicaid Anthem](#)

ECM Referral Form Updates:

- ECM referral forms (for both adults and children & youth) will be revised and become available in Jan 2025 to include [standardized referral language as set by the DHCS](#). You may continue using the current ECM referral forms until Jan 2025.

Benefits, Programs, and Services:

[Medi-Cal Plan Benefits and Programs | California Medicaid Anthem](#)

Healthy Rewards Program:

Through our Healthy Rewards Program, members can earn \$10 to \$80 for getting certain health services. At the same time, you increase your practice's quality scores by providing members with the vaccinations, screening visits, and medications they need. When an Anthem member meets the eligibility criteria for the activities listed below and completes the service, they will earn the corresponding reward amount after the service is confirmed by the Claims department. The reward dollars are loaded into the member's Healthy Rewards account and can be redeemed for a variety of retail gift cards. Please ensure you file your claims timely so the members can receive their awards.



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12292504 1057170CAMENABC Healthy Rewards BR MKT 02 24.pdf



CA_CAID_PU_HealthyRewardsProgram.pdf

Provider Flier only.

LiveHealth Online:

Kalil: Live Health Online can be used by everyone. Encourage our members to use this platform. Will continue to talk about it until our utilization increases.

[Urgent Care - See a Doctor 24/7 - LiveHealth Online](#)

Transportation/ModivCare Services:

[Non-emergency medical transportation — provider certification statements - Provider News \(anthem.com\)](#)

Data: Utilization Reports

- Anthem membership
- Behavioral Health Utilization
- LiveHealth Online Utilization
- Modivcare Transportation Utilization



Q2 2025 Anthem Blue Cross _ San Andreas Regional Center MOU _Reports_6.25.2025.pdf

VI.

Kalil
10MIN

VII.	Follow-Up Items: <ul style="list-style-type: none"> - Schedule further discussions to review the MOU, with a meeting planned for July 16th at 1:00 PM. - Kalil is to send prior correspondence and documents related to the MOU. - Arrange for continuous communication and review materials ahead of the upcoming meeting in August. - Julie requested contact information for the Intermediate Care Facility (ICF) liaison to resolve billing issues; Kalil will provide a liaison list and relevant contacts. 	All 5MIN
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Next Meeting: September 4th @ 9:30 am