



**Q2 2025 Fresno County Women, Infants and Children (WIC) – EOC, CSV, UHC /
MCP Quarterly MOU Meeting**

Date & Time 5/14/2025, 3:00 pm – 4:00 pm
Frequency Quarterly
Location Virtual
Meeting Leader Facilitator: Lali Witrago, Kaiser Permanente. Minutes: Janet Paine, Anthem.

Attendees

Organization	Name & Title	Attended
Fresno Economic Opportunities Commission (EOC), Clinica Sierra Vista (CSV), United Health Centers (UHC)	Annette Thornton, RD, Director, Fresno EOC WIC	<input checked="" type="checkbox"/>
	Chelsea Manning, MBA, RD, Nutrition Services & WIC Program Director, CSV	<input checked="" type="checkbox"/>
	Denise Lee-Martinez, Director, UHC WIC	<input checked="" type="checkbox"/>
	Manuel Pedroza, Chief Information Officer, CSV	<input type="checkbox"/>
	Stephanie Buelna, Assistant Director, Fresno EOC WIC	<input checked="" type="checkbox"/>
	Rana Soleimani, Data Analyst, CSV WIC	<input checked="" type="checkbox"/>
Kaiser Permanente	Hajnal Avery, Sr. Director Quality and Safety Oversight	<input type="checkbox"/>
	Jazemine Davenport, MBA, Accreditation, Regulatory, and Licensing, Specialist IV, Quality	<input checked="" type="checkbox"/>
	Eboni spears, Adm Specialist	<input checked="" type="checkbox"/>
	Lali Witrago, MOU Coordinator (MCP Liaison)	<input checked="" type="checkbox"/>
	Maribel Soria, WIC Liaison	<input checked="" type="checkbox"/>
	Martin Levario, Contract Manager	<input checked="" type="checkbox"/>
	Melissa Gonzalez, Medi-Cal Local Engagement	<input type="checkbox"/>
Michelle Clibrey, BSN, RN, Accreditation, Regulatory and Licensing Specialist IV, Clinical	<input type="checkbox"/>	
CalViva Health	Connie Lowe, Manager, Public Programs Specialist	<input checked="" type="checkbox"/>
	Debbie Teap, Public Programs Specialist	<input checked="" type="checkbox"/>
	Felicia Arteaga, Community Liaison	<input checked="" type="checkbox"/>
	Rosy Martinez, Community Liaison (MCP Liaison)	<input type="checkbox"/>
Anthem	Brandi Jenkins, Regional Program Manager	<input type="checkbox"/>
	Chantal Betancourt, CCS Liaison Manager	<input type="checkbox"/>
	Denise Ornelas, Program Manager	<input type="checkbox"/>
	Janet Homes, Provider Clinical Liaison	<input checked="" type="checkbox"/>
	Janet Paine, Director, County Account Management (MCP Liaison)	<input checked="" type="checkbox"/>
	Kimberly Kruse, Clinical Provider Liaison	<input type="checkbox"/>

Agenda

Topics	Presenters
I. Welcome & Introductions – Lali welcomed everyone to the meeting and self-introductions followed.	All

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<p>II. Follow-up Items</p> <ul style="list-style-type: none"> A. Medical Formula – MCPs to confirm the process. <ul style="list-style-type: none"> i. Connie to share process via email. ii. Janet to look into the process and share. iii. Maribel shared Kaiser has a process and will provide details via email. B. Data Sharing – meeting to be scheduled between MCPs and WIC. <ul style="list-style-type: none"> i. Kaiser and WIC agencies met, and IT contacts provided, ii. Anthem – MOU language is sufficient for sharing data for the purposes of care coordination. As situations for sharing data occur will discuss if a DSA or DUA is needed. C. Training and Education – WIC directors to propose date / time. <ul style="list-style-type: none"> i. Annette would like more info on interpreter services. MCPs will provide member materials referenced on the Training and Education deck including interpreter services. D. Lactation Services – need to identify services to plan to avoid duplication <ul style="list-style-type: none"> i. Annette recommended to set up ad hoc meeting. MCPs will send availability. 	<p align="center">All</p>
<p>III. MOU Updates</p> <ul style="list-style-type: none"> A. WIC MOU between Fresno EOC, CSV, UHC and Anthem, CalViva Health and Kaiser Permanente executed 7/29/24. B. Kaiser Permanente Training and Education Slide Deck Emailed on 10/22/24. C. Anthem, CalViva Health, and Kaiser Permanente Collective Training and Education Slide Deck Emailed on 2/4/25. D. MOU Annual Review Due July 2025. <ul style="list-style-type: none"> i. Martin shared that currently there are no changes to be made. There is no need to modify the Closed Loop Referral language. The other MCPs nor the WIC Agencies had any recommended changes nor anticipate any amendments at this time. Today’s meeting will fulfill the discussed and reviewed requirement as completed. 	<p>Kaiser Permanente CalViva Health Anthem</p>

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<p>IV. WIC Agency Updates</p> <p>A. Clinica Sierra Vista – Chelsea Manning</p> <ol style="list-style-type: none"> Rana has been hired as the new data analyst. Breastfeeding Walk is coming up for Fresno and Kern in August. <p>B. Fresno Economic Opportunities Commission – Annette Thornton</p> <ol style="list-style-type: none"> Breastfeeding rates continue to increase. Invested a lot of time and training to increase breastfeeding utilization. Presented to the National WIC Association last month on things that have been done to increase the rates. 60th birthday is this year, at the end of August and they are planning a celebration. Interim CEO currently recruiting to fill the position. <p>C. United Health Centers – Denise Martinez</p> <ol style="list-style-type: none"> Have seen an increase in breastfeeding rates Breastfeeding caseload is about the same. 	<p>Clinica Sierra Vista</p> <p>Fresno Economic Opportunities Commission</p> <p>United Health Centers</p>
<p>V. Health Plan Updates</p> <p>A. Kaiser Permanente – Lali referenced the report attached and mentioned that additional data is being identified to be provided at future meetings. Meeting scheduled for next week to discuss closed loop referrals. Creating operating guidelines in collaboration with Anthem and Health Net using a shared platform so there is alignment.</p> <ol style="list-style-type: none"> Membership Transportation Services (NMT and NEMT) <ol style="list-style-type: none"> Transportation Benefits Cal-AIM Programs <ol style="list-style-type: none"> ECM and CS Enrollment Data Flyers: ECM, CS and CHW Attachments / Reports <div style="text-align: center;">  <p>Fresno WIC MOU - Quarterly Meeting -</p> </div> <ol style="list-style-type: none"> Data Sharing, Close Loop Referrals, and Operating Guidelines 	<p>Kaiser Permanente</p> <p>CalViva Health</p>

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<p>B. CalViva Health - Rosy was unable to attend the meeting so Felicia referenced the attached report. Please reach out to Rosy with questions.</p> <ol style="list-style-type: none"> 1. Membership 2. Transportation Service (NMT and NEMT) <ol style="list-style-type: none"> i. Transportation Benefits 3. Cal-AIM Programs <ol style="list-style-type: none"> i. ECM and CS Enrollment Data ii. Flyers: ECM, CS and CHW 4. Attachments / Reports <div style="text-align: center;">  CalViva Health Data Report Q2 Meeting_ </div> <p>C. Anthem - Information attached. Janet shared that there is a new slide for Maternal Mental Health module under LiveHealth Online. If the flyer is needed please reach out to Janet.</p> <ol style="list-style-type: none"> 1. Membership 2. LiveHealth Online – Call out Maternal Mental Health module – information provided in deck. 3. Behavioral Health Utilization 4. Transportation Utilization 5. Cal-AIM Programs <ol style="list-style-type: none"> i. ECM and CS Enrollment Data ii. Flyers: ECM, CS and CHW <div style="text-align: center;">  Anthem Data Report Fresno County Q2 20: </div>	Anthem
<p>VI. Care Coordination – Stephanie Buelna shared that there is an issue with Kaiser’s form for therapeutic formula. Kaiser to follow up.</p>	All
<p>VII. Referrals – Denise questioned how referrals are being sent to WIC from Kaiser.</p>	All
<p>VIII. Strategies to Avoid Duplication of Services – MCPs and WIC to meet to discuss strategies around lactation services.</p>	All



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IX. Dispute Resolutions – None.	All
X. Collaboration – None.	All
XI. Member Engagement – MCPs will provide member materials referenced on the Training and Education deck including interpreter services.	All
XII. Action Items i. Referrals – Kaiser to follow up on how referrals are being sent to WIC. ii. Electronic materials / flyers – Annette requested that the MCPs send documents electronically. All MCPs to share. Therapeutic Formula – Stephanie shared there is an issue with Kaisers request form. –Kaiser to follow up.	All
XIII. Open Forum Discussion i. Therapeutic Formula – Stephanie shared there is an issue with Kaisers request form.	All
XIV. Next Meeting: A. 2nd Wednesday of the 2nd month of each quarter from 3:00-4:00 pm i. August 13 th ii. November 12 th	All