

Meeting Minutes	<u>Health Net, Anthem Blue Cross, Kaiser Permanente, and The Resource Connection</u> <u>(WIC Amador & Calaveras Counties)</u>		
	Meeting Title:	WIC MOU Q2 Meeting	
	Date/Time of Meeting:	June 13, 2025 at 10:00 a.m. - 11:00 a.m.	
	Frequency:	Quarterly	
	Microsoft Teams:	See Outlook invite	
Meeting Leader:	Janet Paine, Anthem		
Health Net	Yes/No	The Resource Connection Amador County	Yes/No
Lu Knott, Community Liaison	x	Sasha Kristoffersen, Chief Administrative Director, WIC Program Director	x
Anush Schoepf, Program Manager	x		
Anthem Blue Cross			
Janet Paine, Director Program Management	x		
Kimberly Kruse, Clinical Provider Liaison	x		
Kaiser Permanente			
Emely Arienza, Consultant V, Medicaid Care Delivery and Operations			
Ambrocia Lopez, Consultant IV, Medicaid Care Delivery and Operations	x		
Maribel Soria, WIC Liaison			
Michelle Chang, Implementation Lead WIC Medicaid Care Delivery & Operations			
Martin Levario, Contract Manager, MOUs	x		
Margaux Permutt, Quality	x		
Meeting Minutes			
Categories	Details		Responsible Party
I.	Introductions		All
II.	MOU <ul style="list-style-type: none">WIC MOU: Executed 12/17/2024Annual Review<ul style="list-style-type: none">Because the state has not done any regulatory changes to MOU, KP would like to propose we discuss if there are any changes expected this year.		All

	<ul style="list-style-type: none"> None of the partners have any changes and it will be approved in 3rd Quarterly meeting (September 12th). Keep on agenda. Policy & Procedures: Health Net shared draft template with The Resource Connection. MCPs working on updating document and will share with Sasha once initial draft is finalized. Training & Education: Emailed to The Resource Connection 2/27/25 	
III.	Follow Up Items <ul style="list-style-type: none"> Lu to send names and emails of the POC of the health plan to Sasha. Complete Lu sent 4/14/2025. Lu to email Janet and Ambrocia's contact to the Amador Calaveras Breastfeeding Coalition (ACBC). Complete Lu sent 6/13/2025 Margaux (KP) will send calendar of mobile van locations in Amador County. 	
IV.	Health Plan Updates <p>Anthem – Utilization Reports</p> <ul style="list-style-type: none"> Membership Transportation LiveHealth Online – Maternal Mental Health Module Behavioral Health – Screening and Transition of Care Tools CalAIM - Enhanced Care Management & Community Supports Resources Janet will send mental health flyers with the minutes <p>Health Net</p> <ul style="list-style-type: none"> FindHelp – supporting closed loop referrals Doula Program – support birthing individuals before, during and after their pregnancy. Smart Start for Your Baby – a case management program for high-risk individuals with conditions like diabetes, sickle cell, multiple births. Mahmee – A wraparound maternity care for Medi-Cal members. Teladoc Health- Health Net members can use Teladoc to talk to a U.S.-licensed doctor anytime, 24/7, for non-emergency issues like the flu, sinus infections, or stomach bugs Community Advisory Committee – sent out an email to individuals asking for those interested in being a part of the committee. Interpreter Services – no cost to member available 24 hrs. 	MCPs

	<ul style="list-style-type: none"> Transportation –Health Net Medi-Cal members can get free rides to health care appointments and services. Members can call ModivCare at 855-253-6863 to schedule a ride. There’s no mileage limit, and escorts are allowed if over 18. <p>Kaiser Permanente</p> <ul style="list-style-type: none"> Membership CalAIM Programs Doula Resources Lactation Resources Data Sharing Process Mobile Health Vehicle- What towns in Amador are covered- ION lone. Margaux will follow up with information on calendar of mobile units- locations 	
IV.	<p>WIC Updates</p> <p>Sasha at The Resource Connection is concerned about sharing information two ways- only able to receive information and not share information without a written consent from our participants. "Consent Form" Sasha finding solutions. Small department - having to go into three different portals. Concern with staff time.</p>	Resource Connection
V.	Care Coordination - All MCPs shared care coordination activity.	All
VI.	<p>Referrals</p> <p>Sasha shared success with providers sending therapeutic formula referrals and using WIC as last payment resort.</p>	All
VII.	Strategies to Avoid Duplication of Services - No reports of duplication of services this quarter.	All
VIII.	Dispute Resolution - No disputes discussed this quarter	All
IX	<p>Collaboration</p> <p>Amador/Calaveras Breastfeeding Coalition hello.acbreastfeedingcoalition@gmail.com. Lu will send e-mail requesting other MCPs be included in future meetings.</p>	All
X.	<p>Member Engagement</p> <p>Sasha will e-mail any opportunities to participate in county events.</p>	All
XI.	<p>Action Items / Open Forum</p> <ul style="list-style-type: none"> Next Meeting: 2nd Friday of 3rd Month of each Quarter: 10:00 a.m. – 11:00 a.m. <ul style="list-style-type: none"> 9/12/25 (HN) 12/12/25 (KP) 	All