

# Minutes

## Anthem Blue Cross, Mountain Valley Health Plan, and Alpine County Behavioral & Public Health Departments

Meeting Title: Care Coordination Q3 Meeting  
 Date/Time: August 8, 2024 at 10:00 am  
 Frequency: Quarterly  
 Dial in: See Outlook invite

Meeting Leaders: Desiree Dalby, Program Manager

Anthem Blue Cross	Yes/No	Alpine County Behavioral & Public Health Departments	Yes/No
Desiree Dalby, Program Manager	Y	Nichole Williamson, CAO, Interim BH Director, HHS County Administrative Officer	N
Kimberly Kruse, Provider Clinical Liaison	Y	Tim Streeper, Public Health Deputy Director, Interim Behavioral Health Deputy Director	Y
Chantal Betancourt, CCS	N	Janel Morales, Fiscal and Administrative Supervisor, Human Services	N
Mashaal Khan, Behavioral Health Case Manager	Y	Erin Dobyms, Deputy Director Social Services	N
Cheryl Laundry, Regional Program Manager	N	Dr. Kimbal Pier, Behavioral Health Director	N
Rosa Deming, Maximus	Y		
<b>Mountain Valley Health Plan</b>	<b>Yes/No</b>		
Jeanette Lucht, Director of Special Projects	N		
Jeremiah Dobson	Y		
Lisa Rodriguez	Y		
J'neen Abramjian	Y		
Vanessa Aranda	Y		
Rochelle White	Y		
Tracy Hitzeman	Y		
Setar Testo	Y		
Richard Mora	Y		
Valia Hermiz	Y		
	Y=		

### Agenda

Categories	Details	Responsible Party
I.	<b>Introductions</b>	All
II.	<p><b>MOU</b></p> <p>APL 23-029 stating the intent behind the required MOUs released by DHCS. This APL addresses DHCS' expectations and oversight of MCP obligations. MCP's are to make a good faith effort to execute MOUs with Other Parties by either January 1, 2024, July 1, 2024, or January 1, 2025.</p> <ul style="list-style-type: none"> <li>Managed Care Plans to build partnerships with the following Third-Party Entities:</li> </ul>	Desiree

- Local Health Departments including California Children’s Services (CCS), Maternal, Child, and Adolescent Health (MCAH), and Tuberculosis Direct Observed Therapy by 1/1/24.
- County Behavioral Health Departments for Specialty Mental Health Services and Substance Use Disorder Services by 1/1/24.
- Local Government Agencies In-Home Supportive Services (IHSS) by 1/1/24.
- County Social Services programs and Child Welfare Departments by 1/1/24.
- Woman, Infants and Children Supplemental Nutrition programs (WIC) by 1/1/24.
- Continuum of Care programs by 1/1/25.
- Area Agencies on Aging by 1/1/25.
- First 5 Resource Centers by 1/1/25.
- Home and Community-Based Services (HBCS) by 1/1/25.
- Justice Departments by 1/1/25.
- Local Education Agencies (LEAs) by 1/1/25.
- Indiana Health Services/Tribal Entities by 1/1/25.
- California Caregiver Resource Centers by 1/1/25.



APL 23-029 MOU  
Requirements FINAL

**Anthem:**

Desiree brought up the following key points during the discussion:

- Anthem has been overseeing the finalization of a combined MOU including Local Health Department (LHD), Mental Health Plan - Specialty Mental Health Services (MHP-SMHS), DMC- State Plan, Child Welfare, and In-Home Supportive Services (IHSS). It has been agreed that both Anthem and MVHP will act as signatories on this joint MOU. This integrated MOU has been reviewed and edited by both MCPs, and will be shared with county for their review. County wishes to reconvene to review together after they’ve had a chance to look it over.
- Desiree shared an update on the progress of the WIC MOU. Anthem and MVHP are continuing to meet with El Dorado County to implement this MOU. Upon completion, the Alpine County team will be informed.

**Mountain Valley Health Plan (MVHP):**

- No updates. Setar thanked Tim for his cooperation with the completion of the LHJ Worksheet. Both Desiree and Setar expressed our excitement in our continued efforts to support Alpine County’s CHA/CHIP.







III.


**Health Plan Updates**

**Anthem:**

Desiree reported on the sustained partnership between health plans and Local Health Departments (LHDs) in line with APL23-021. California Department of Public Health (CDPH) is still making efforts to coordinate the Community Health Assessment/Community Health Improvement Plan (CHA/CHIP) cycles among various counties. Although Alpine County recently concluded their CHIP, the commencement of the subsequent CHA remains uncertain, potentially falling into the 2024/2025 or 2025/2026 year to align with other counties. While no current

Desiree

	<p>actions are being undertaken in this regard, Tim expressed readiness to bring in the Managed Care Plans (MCPs) once preparations get underway.</p> <p>Alpine County SMART Goal: By the end of 2024, Anthem Blue Cross and Health Plan of San Joaquin shall create continuous engagement and planning with Alpine County Local Health Department to understand how to support any current/ongoing CHIP strategies, and to assist in the realization of CHIP goals, objectives, and strategies around closing racial/ethnic disparities in well-child visits and immunizations, by 5%.</p> <p> APL23-021.pdf</p> <p>Desiree shared information about Anthem’s Live Health Online offering Anthem Blue Cross Medi-Cal members access to telehealth visits with doctors, therapists, psychologist, and psychiatrists for nonemergency conditions.</p> <p>   ACAPEC-1980-19      LHO      ACA-MEM-1268-19 Live Health Online F Psych-Maternal MH      CA LHO Instructions</p> <p><b>Mountain Valley Health Plan:</b></p> <ul style="list-style-type: none"> <li>No further updates.</li> </ul>	
IV.	<p><b>County Updates</b></p> <ul style="list-style-type: none"> <li><b>Dr. Kimbal Pier joined team as the Behavioral Health Director.</b></li> <li><b>No Public Health Nurse, services are limited. Desiree shared about LiveHealth Online telehealth services as an additional resource.</b></li> </ul>	County Team
VI.	<p><b>Program Updates</b></p> <ul style="list-style-type: none"> <li><b>Family Planning:</b> no updates.</li> <li><b>TB:</b> Active, no updates.</li> <li><b>IZ:</b> Active, no updates.</li> <li><b>STD/HIV:</b> Active, no updates.</li> <li><b>Billing:</b> Active, no updates.</li> <li><b>MCAH</b> <ul style="list-style-type: none"> <li>○ <b>CPSP:</b> (not a provider)</li> <li>○ <b>BIH:</b> (not a provider)</li> <li>○ <b>POP:</b> (not a provider)</li> </ul> </li> <li><b>CHDP:</b> Active, no updates.</li> <li><b>CLPPP:</b> (not a provider)</li> <li><b>Field Nursing:</b> (not a provider)</li> <li><b>CCS:</b> no updates.</li> </ul>	County Team
VII.	<p><b>Data Exchange</b></p> <p><b>Anthem:</b></p>	Desiree

	<p>Q3 Data Report</p>  <p>2024-Q3 Alpine County MOU Data.p</p> <p><b>MVHP:</b></p> <p>No data.</p>	
VIII.	<p><b>Follow-Up Items</b></p> <ul style="list-style-type: none"> <li>No outstanding items.</li> </ul>	All
IX.	<p><b>Open Forum</b></p> <ul style="list-style-type: none"> <li>Next meeting scheduled for November 14, 2024 at 10:00am.</li> </ul>	